



London Borough of Hammersmith & Fulham
TRANSPORT, ENVIRONMENT & RESIDENTS SERVICES
SELECT COMMITTEE

12 FEBRUARY 2014

Performance Indicators – 2013/14 Mid Year Update

Report of the Head of Governance & Scrutiny

Report Status; Open

For Scrutiny Review & Comment
Key Decision: No

Wards Affected: All

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1. Executive Summary

- 1.1 The report sets out the 2013/14 data in respect of those key performance indicators for the Transport and Technical Services and Environment, Leisure and Residents Services Departments identified by this Committee for review and monitoring.

2. Recommendation

- 2.1 The performance be noted and comments directed to Service Heads; and
2.2 More detailed reports be requested in respect of any of the relevant areas of service if desired; and

3. Report

- 3.1 The purpose of this report is to set out the 2013/14 mid-year position in respect of those performance indicators which relate to key areas of service provided by both the Environment, Leisure and Residents Services and Transport and Technical Services Departments and

which have been previously identified by this Committee for review and monitoring.

- 3.2 At its meeting in July 2010 the Committee agreed a set of key performance indicators, drawn from data already collected for established local and national indicators, which could be monitored on a regular basis. This small set of core indicators is designed to enable the timely identification by Members of under performance or high achievement in priority areas of service and allow more detailed reports to be commissioned on specific topics where it is considered desirable to do so. The outturn data for 2012/13 is now presented at Appendix A.
- 3.3 Members are asked to comment on the data. If the Committee is minded to require additional performance information it is recommended that this be drawn from existing local and/or national indicators in order not to add to the burden of collection and collation.

LOCAL GOVERNMENT ACT 2000
LIST OF BACKGROUND PAPERS

No.	Description of Background Papers	Name/Ext of holder of file/copy	Department/ Location
	None		