

LONDON BOROUGH OF HAMMERSMITH & FULHAM

Report to: Social Inclusion and Community Safety Policy and Accountability Committee

Date: 18/11/2025

Subject: Update report on Policing in Hammersmith and Fulham

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Responsible Director: Detective Chief Superintendent Chrissy Jessah, Met Police

SUMMARY

This report comes to the attention of the Social Inclusion and Community Safety Policy and Accountability Committee at the request of the of the panel.

Following previous attendance at the PAC, this report and attendance on the evening of the meeting, is intended to update the board on the work of the Metropolitan Police regarding overall crime and highlighting some key partnership work undertaken between the Metropolitan Police and Hammersmith and Fulham Council.

RECOMMENDATIONS

For the Committee to note and comment on the report

Wards Affected: All

Background Papers Used in Preparing This Report

None

DETAILED ANALYSIS

I am delighted to present this report as part of our partnership to reduce crime and Anti-Social Behaviour (ASB) across Hammersmith & Fulham. I look forward to our discussion and continued joint activity serving our communities.

This document represents more than a summary of data and outcomes – it reflects the honest, constructive dialogue between the police and the communities we serve.

Context of this report:

1. Policing in Hammersmith and Fulham

Our priorities for reform, as set out in New Met for London (NMfL), includes:

- Community crime-fighting – how we cut crime, rebuild trust and restore our bond with communities.
- Culture change – will be delivered across the Met to embed the values of policing by consent.
- Fixing our foundations – how we will set up our people to succeed.

Hammersmith and Fulham Neighbourhood Policing Teams (NPTs) are determined to deliver community crime-fighting focus within the borough, and this is based on data-led policing and working closely with partners.

Some of the examples include:

- Op Martello – focusing on Violence and Robbery within Shepherds Bush Green (SBG).
- Op Lineatus – focussing on Robbery in Hammersmith Broadway (HB).
- Op Kinbrae – focussing on Violence within Fulham.
- Seasonal plans – Summertime, Autumn Nights – focussing on ASB and crime hotspots.

This has contributed towards tackling Neighbourhood crimes within the borough.

Crime in Hammersmith and Fulham

Overall Neighbourhood crimes across the Borough compared to the previous FYTD period (Apr-Oct 2024 compared to Apr-Oct 2025) has reduced by **4.52%**. This amounts to **409** fewer incidents in that period.

Neighbourhood crime figures in comparison to the same period last year.

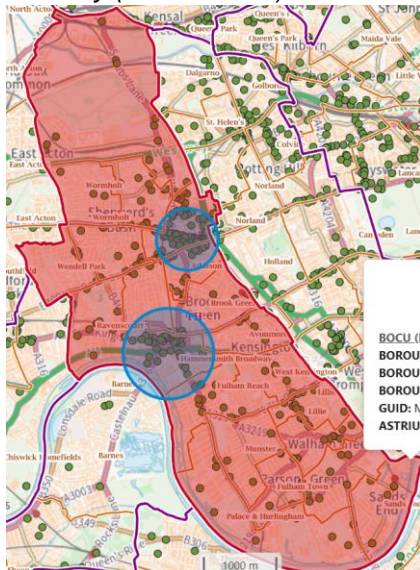
Classification	Current FYTD (April to Oct 25)	Prev FYTD (April to Oct 24)	Change
Incidents ASB	3,576	3,690	-114
Personal Robbery	239	257	-18
Theft From Person	548	704	-156
Residential Burglary	503	479	+24
Theft of Motor Vehicle	329	372	-43
Theft From Motor Vehicle	577	672	-95
Interfering with MV	98	84	+14
Shoplifting	1,405	1,424	-19
Business Robbery	145	93	+52
Hate Crime	432	362	+70
Vehicle Offences	1,004	1,128	-125
Total	8,856	9,265	-409

Knife crime offences

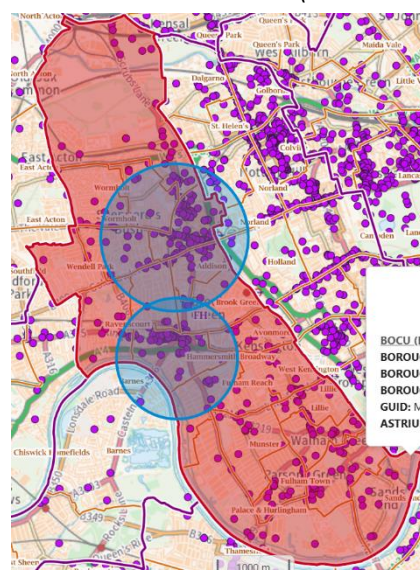
Classification	Current FYTD (April to Oct 25)	Prev FYTD (April to Oct 24)	Change
Knife enabled Robbery	88	79	+9
Knife enabled violence against the person	77	73	+4
Possession of knife/bladed article	32	20	+12
Total	197	172	+25

Hotspots for crimes remain predominantly within SBG and HB as shown on heatmaps below. There is a joint focus together with the council and their Local Enforcement Teams (LET) to reduce crime and ASB. Local taskings are discussed during the monthly meeting together with the council. Deployments are data-led to ensure we align our patrols to peak days and time.

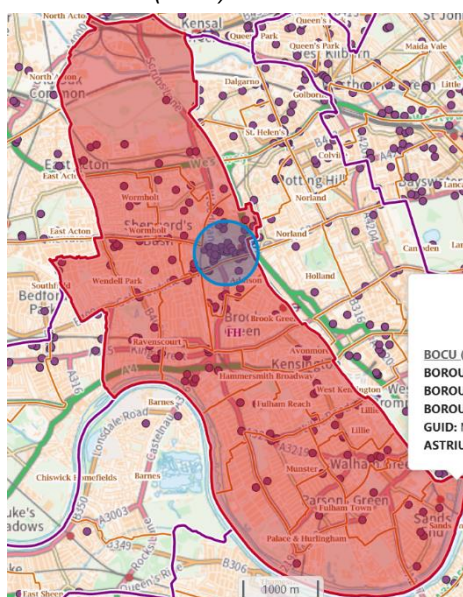
Robbery (SBG and HB)



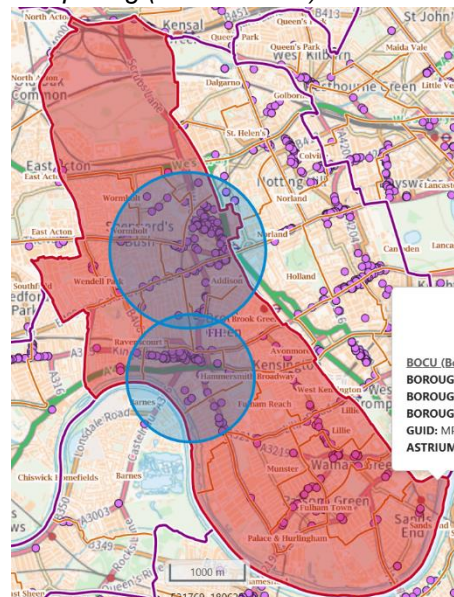
Theft From The Person (SBG and HB)



Knife Crime (SBG)



Shoplifting (SBG and HB)



2. Live Facial Recognition (LFR)

LFR is a real-time crime-fighting system that can help officers identify a person by comparing those who pass a LFR system with a watchlist of pre-authorised digital images. The LFR system will help officers with their work by flagging-up matches for officers to review and take further action as necessary.

Since April 2025, there have been 5 LFR deployments between SBG and HB. This led to c.23 arrests.

3. Stop and Search

Between April – October 2025, the top 2 wards where we conducted most stop and searches were:

- SBG with c.20% of all stops.
- HB with c.9% of all stops.
- The 3rd highest is the Addison ward with c.8.5% of all stops.

Stop and search numbers compared to the same period last year have increased by 5.1% (1748 to 1837) with a 34.9% positive outcome rate.

4. Response times

Emergency calls in Hammersmith and Fulham are serviced by the Emergency Response Teams based at Hammersmith Police Station.

From November 2024 – Oct 2025, we received 7,840 high priority calls and 85.6% of the calls were attended within the target time of 15 minutes. The MPS average for this period is 85.7%.

Challenges

Operational demand created by ongoing protests remains high in central London and other parts of London.

Through mobilising other departments across the MPS to fulfil the policing requirement, we have reduced our reliance on neighbourhood and other frontline officers to manage these events.

The expectation is that operational uniform officers from across the MPS commit to 6 days of aid (central policing) per year to reduce the demand on Basic Command Units (BCUs). Over the last year, this has resulted in a reduction of BCU abstractions by c.15,000 officer shifts.

5. Tough Choices

The MPS budget for 2025/26 is £4.9 billion, of which c£700 million is ringfenced for MPS counter terrorism and protective security responsibilities. This means £4.2 billion is available for the frontline policing of London.

To deliver a balanced budget we have had to identify tough choices that will change the design of our organisation that accounts for the net reduction of the workforce strength. This includes significant civilianisation of around 500 posts, deploying officers into priority operational posts. This will require large scale workforce reorganisation including redeployment, retraining and reskilling of officers and staff.

Front counters have also been part of Tough Choices and has been discussed in recent months. Hammersmith Police Station's Front Counter will remain open but with reduced hours:

- Monday to Friday 1000 – 2200.
- Saturday – Sunday 0900 – 1900.

The new model balances the savings with the desire for local access with the need to focus stretched resources on operational policing. The location of front counters is better aligned with the location of our custody suites and demand.

6. Safer Schools Officer transition and Youth Engagement Officer changes

Several secondary education settings in Hammersmith and Fulham have previously had a dedicated Safer Schools Officer (SSO). The role of SSO was removed on 2nd May 2025 and replaced with a new role; Dedicated Ward Officer – Children and Young People (DWO – CYP).

The Youth Engagement and Diversion Officer roles have also been removed as part of our transition to this new model. Unlike SSOs, the new role of DWO – CYP is fully integrated into local Safer Neighbourhood Teams to deliver a more community-focused approach to youth-based policing.

Most importantly, we are following an evidence-based approach, targeting our resources where children and young people are at most risk. The primary risk exists outside the school grounds, for example, in the travel corridor between school and home. That is why we are changing our approach to ensure our efforts are focused on the wider community. As this model matures, it is expected that neighbourhood teams will take a more holistic and cohesive approach to keeping children and young people safe within the community.

7. Ward priorities

Ward priorities are placed on our internet for public visibility and are a core performance indicator for monthly internal performance meetings. Ward teams update activity undertaken at each ward panel meeting.

8. Joint Patrols and operational deployments

The LET and Police continue to co-operate closely with joint patrolling in critical areas. Like last year, there will be a focus on Neighbourhood crimes and ASB within the Borough. As well as crime and ASB patrols, another example of joint working with the council includes:

- closure of a premise that was involved in drugs and generated ASB within West Kensington.
- Joint Trading Standards operations.
- pro-active operations to tackle issues around E-bikes. During the joint operation along the Thames Path, E-bikes were stopped, and subsequent action was taken for any Road Traffic Act breaches.

This co-operation is closely aligned to our joint monthly community crime-fighting meetings, focussing on strategic objectives and longer-term solutions.

9. Submitted to facilitate discussion and debate at Scrutiny Panel.