

LONDON BOROUGH OF HAMMERSMITH & FULHAM

Report to: Health and Adult Social Care Policy and Accountability Committee

Date: 17/11/2025

Subject: Progress on the work of the Hammersmith and Fulham Health and Care Partnership

Report author: Caroline Farrar, Managing Director Health and Care Partnership
Donna Barry, Assistant Director Adult Social Care

Responsible Director: Jacqui McShannon, Executive Director of People

SUMMARY

The paper details the progress of the Hammersmith and Fulham Health and Care Partnership, over the past year, including the refreshed approach to working collaboratively to improve health and wellbeing across the borough. This is particularly focused on integrated care efforts and the development of the Integrated Community Access Point (ICAP).

RECOMMENDATIONS

1. For the Committee to note and comment on the report.
-

Wards Affected: All

Our Values	Summary of how this report aligns to the H&F Corporate Plan and the H&F Values
Building shared prosperity	The Partnership promotes equitable access to services and resources across the borough, reducing inequality, improving employment and training pathways for residents.
Creating a compassionate and inclusive council	Through listening to diverse voices and ensuring services are accessible to all, including through inclusive engagement practices and policies.
Doing things with local residents, not to them	The Partnership focuses emphasises co-production and collaboration with residents to inform service and programme design.

Being ruthlessly financially efficient	The delivery of services is focussed on a cost-effective approach, including streamlining processes and leveraging partnerships to maximise impact.
Taking pride in H&F	The Partnership celebrates local achievements, with a commitment to high standards and continuous improvement in service delivery.
Rising to the challenge of the climate and ecological emergency	The Partnership encourages environmentally responsible behaviours including sustainability goals.

Background Papers Used in Preparing This Report

None.

DETAILED ANALYSIS

1. The paper updates on the progress of the Health and Care Partnership, since its renewed commitment in September 2024, with a focus on collaborative working across organisations to improve health and wellbeing.
2. Through an integrate care focus and development of an Integrated Community Access Point (ICAP), there has been an emphasis on transforming care for people with complex needs, improving access through streamlined pathways and making support more personalised.
3. Full details, including next steps, can be found in the attached presentation.

LIST OF APPENDICES

Appendix 1 – Progress on the work of the Hammersmith and Fulham Health and Care Partnership, 17 November 2025