

From: Tucker Matt: H&F
Sent: 29 August 2025 10:00
To: Fulham Store <010fulham@amigosburgersandshakes.com>
Cc: Licensing HF: H&F <licensing@lbhf.gov.uk>
Subject: Amigos - 352 North End Road London SW6 1NB (2025/01088/LAPR)
Importance: High

Dear Tanishka –

Whilst the consultation for your application is still running until midnight on 3 September 2025, I have attached a copy of a representation received from a resident, expressing concern that Uber Eats is advertising your business as being open for business for late night refreshment. The resident has highlighted that your own advertising does not state this, but ultimately, this mixed messaging gives the impression that either conflicting information being given or, in fact, you are trading beyond 23:00 without a late night refreshment licence in place.

I have attached a copy of the definition of late-night refreshment from the Section 182 Guidance (the Guidance) issued alongside the Licensing Act 2003 (the Act). Should any of the activity classed as late-night refreshment be occurring between 23:00 and 05:00 at your premises, you would be undertaking activities which are illegal without the very licence you are applying for (i.e. late-night refreshment).

I would, therefore, take this opportunity to remind you that, until such time that you receive a licence from this authority, you cannot provide late night refreshment. Should we receive any complaints from residents that this instruction is being ignored, this would be a matter for our Enforcement Team to investigate further and this could potentially affect whether your licence is granted in whole, in part, or at all.

I would be grateful if you could look into this matter as a matter of urgency and update us on licensing@lbhf.gov.uk, so that we can go back to the resident and explain what the situation is. Hopefully, we can advise the resident in a timely manner that you are not undertaking late-night refreshment without a licence in place and that the advertising lodged with Uber Eats (and any other food delivery platforms you use) has been corrected. I shall be on leave from 30 August 2025 to 14 September 2025, so another colleague will pick this up.

We look forward to hearing from you.

Kind regards

Matt Tucker
Interim Licensing Policy and Administration Team Leader
Licensing
Place Department

Hammersmith & Fulham Council

T: 07778 966423

E: Matt.Tucker@lbhf.gov.uk

W: www.lbhf.gov.uk

From: [REDACTED]
Sent: 28 August 2025 17:09
To: Licensing HF: H&F <licensing@lbhf.gov.uk>
Subject: Att: Matt Tucker. 2025/01088/LAPR

Amigos Restuarant
352 North End Road London SW6 1NB
2025/01088/LAPR

Hi Matt
As Im attaching images, I'm emailing our objection to this application. Please confirm receipt.
Regards
[REDACTED]

40 Dungannon House
15 Vanston Place,
London SW6 1AY

I am writing on behalf of Vanston Place Management Company, whose shareholders are all the owners of apartments here in Dungannon House, and we, the Board look after their interests. We are a block of 42 residential apartments fronting onto Vanston Place. The block consists of 8 floors, about 14 apartments directly front onto Vanston Place.

We have a wide variety of residents in our building from singletons, to families of four and five plus cats and dogs. We have well over 100 people of all ages currently in situ.

We object to an increase of hours in this application, well into the early hours, on the grounds of noise and nuisance to ourselves and the surrounding area, and concerns of adding to the likely increase in Crime and disorder.

Amigos is on the corner of Shorrolds Road and the North End Road, and that junction is only a few paces from the confluence of Vanston Place, Walham Grove and the North End Road, so in effect Amigos is on the corner of a large intersection of roads, including a zebra crossing. This is approximately 50 yards from our property.

Crime

Our residents are concerned that increased opening hours will add to the crime in an area. The North End Road is already classified as a crime 'hot spot' by the Met Police. It will become a place to hang out in the early hours, bringing more unsavoury and anti social behaviour to the area, thefts, litter, petty crime and drug abuse. We already see the fall out of this on our property where Drug users come to use, and others to urinate in our garage forecourt.

Noise and Nuisance.

Fulham is a busy, vibrant inner city location. All our residents know this and love living here because of it. They visit local restaurants and bars, partake of a lot of delivered

food, and add to the economy of the area. but in order to keep living here we ALL need a restful nights sleep.

You will note that Shorrolds Road is primarily a residential street, as is Walham Grove, and Vanston Place. Plus above Amigos themselves and all along the North End Road there are three (or more) storeys of flats. This is a residential area and therefore should be treated as such.

NER although constantly busy and noisy during the day really calms down during the evening and after 11.00 ish is pretty quiet. We believe that by Amigos remaining open until 2am there will inevitably be extra noise emanating from the restaurant, opening and closing of doors, Customers leaving, talking, machinery however 'quiet' it is, extraction systems in operation etc. Also smells from the ventilation systems, although they probably wouldn't reach us, for those in Shorrolds Road it could well prevent them being able to open windows in the night,

They mention in their application they have 'noise free equipment'. However they don't give details of which equipment this is. Does it apply to the extraction/ventilation systems, or machinery within the restaurant itself.? I would point out that noise that may appear quiet during the day is much louder in the still of the night.

As they are a fast food outlet we assume there will not only be take aways but deliveries which cause concern in several ways. Vanston Place is an illegal (but very frequently used) cut through from the junction outside Amigos to Fulham Broadway and the South(image below). Therefore we get Scooters, mopeds and the like nosily going past us, disturbing the peace and quiet, and worryingly we are seeing these numbers grow.

Delivery Drivers congregate for pick ups, cause disturbance outside the premises, then zoom away plus when they reach their destination they cause more disturbance by ringing bells/knockers/buzzed into flats etc and passing over their goods, and again zooming away.

However we are unclear as to the take away/delivery arrangements, as they say 'take away delivery is done twice a week daytime only.'

As of today their website states they close at 11pm, however, their food is available currently on Uber Eats Sunday - Wednesday until **12.45 am** and Thursday - Saturday until **1.45am**. (screen shot below). On Uber Eats these times seem to apply for 'pick ups' as well as deliveries.(screen shot below) Does this mean that they are already working until 2am without the appropriate licence in place?

We strongly believe that residents in this area deserve a good nights sleep. We only have a short 'window of opportunity' before the planes start again just before 5am. It is well known that H&F has been deemed the most sleep disturbed London Borough (screen shot of Sleepover research 2021). Please don't allow further noise generation to impede our sleep further.

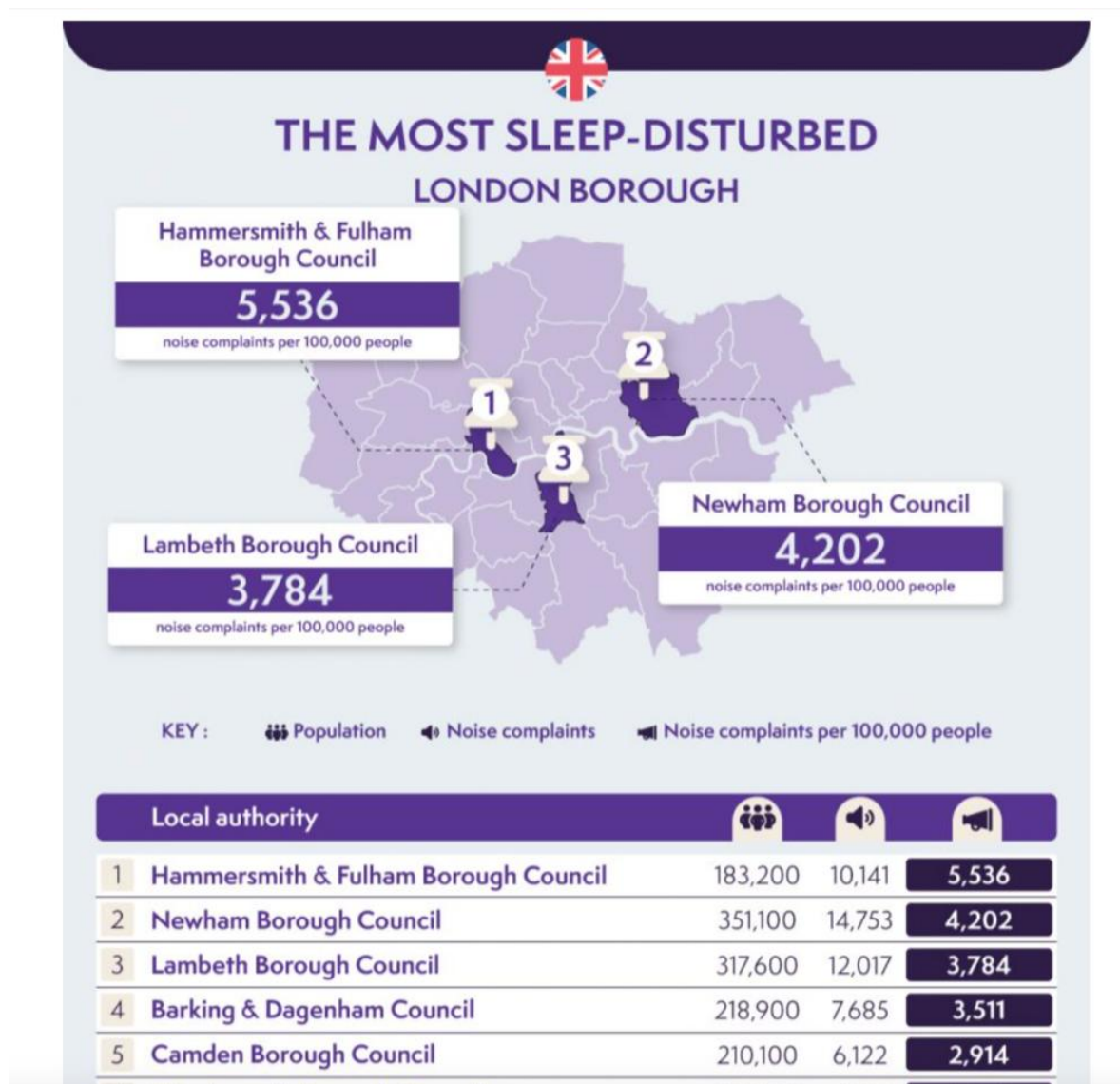
We respectfully request that the current application for extended hours be rejected.

I reserve my right to comment further, and to provide further supplementary evidence to this application without prejudice. If there is a Hearing and I cannot attend I would like to appoint [REDACTED] to represent Vanston Place Management Company or her representative if she is unavailable.

Yours sincerely

[REDACTED]

For and on behalf of
Vanston Place Management Company Ltd.



**Amigos Burgers & Shakes (Fulham)**4.3 ★ (2,000+) · Burgers · Chicken · Halal · Vegan friendly · Group Friendly · £ · [Info](#)

352 North End Road, London, London SW6 1NB

Amigos Burgers & Shakes in Parsons Green, London, offers a variety of Halal-certified American-style fast food with a twist. The menu features a range of burgers including the popular Original Chicken Burger an... [More](#)

Delivery

Pick-up

Group order

£0.00
Other fees8 min
Pick-up time352 North End Road
London, LondonOpen
Open until 1:45 AM

Featured items

**Amigos Burgers & Shakes (Fulham)**4.3 ★ (2,000+) · Burgers · Chicken · Halal · Vegan friendly · Group Friendly · £ · [Info](#)

Delivered by store staff

352 North End Road, London, London SW6 1NB

Amigos Burgers & Shakes in Parsons Green, London, offers a variety of Halal-certified American-style fast food with a twist. The menu features a range of burgers including the popular Original Chicken Burger an... [More](#)

Delivery

Pick-up

Group order

£0 delivery fee
Other fees10 min
Earliest arrival352 North End Road
London, LondonOpen
Open until 1:45 AM

Featured items





FULHAM



Address:
352 North End Road,
SW6 1NB



Phone:
020 3325
1362



Email: info@amigosburgersandshakes.com



Hours:

[All-Day Menu](#)

Monday - Sunday | 12:00pm - 11:00pm

Delivery

Click & Collect



Click & Collect
available



Dine-in
available



Outside seating
available



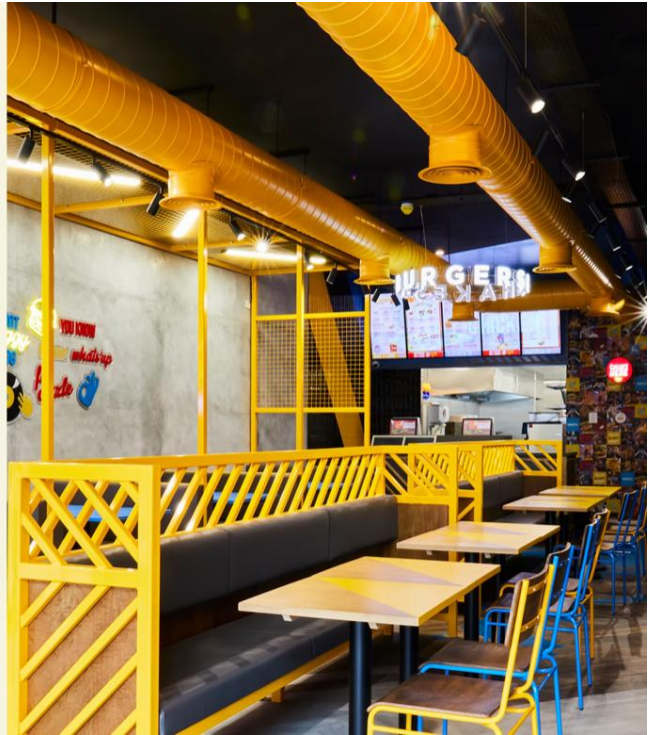
Halal



Vegan options
available



FREE WiFi
available



The definition of ‘late night refreshment’, as set out in Sections 3.12 to 3.20 of the Section 182 Guidance (the Guidance), which can be found at <https://www.gov.uk/government/publications/explanatory-memorandum-revised-guidance-issued-under-s-182-of-licensing-act-2003>:

Late night refreshment

- 3.12 Schedule 2 to the 2003 Act provides a definition of what constitutes the provision of late night refreshment. It involves the supply of ‘hot food or hot drink’ between the hours of 23.00 and 05.00 to the public for consumption on or off the premises. It includes the supply of hot food or hot drink between those hours on premises to which the public has access. Under Schedule 2, food or drink is considered to be ‘hot’ if, before it is supplied, it has been heated on the premises or elsewhere for the purpose of enabling it to be consumed at a temperature above the ambient air temperature and at the time of supply it is above that temperature; or after it is supplied, may be heated on the premises for the purpose of enabling it to be consumed at a temperature above the ambient air temperature.
- 3.13 Shops, stores and supermarkets selling only cold food and cold drink, whether it is immediately consumable or not, from 23.00 are not licensable as providing late night refreshment. The 2003 Act affects premises such as night cafés and takeaway food outlets where people may gather to purchase hot food or hot drink at any time from 23.00 and until 05.00. In this case, supply takes place when the hot food or hot drink is given to the customer and not when payment is made. For example, supply takes place when a table meal is served in a restaurant or when a takeaway is handed to a customer over the counter.
- 3.14 Some premises provide hot food or hot drink between 23.00 and 05.00 by means of vending machines. The supply of hot drink by a vending machine is not a licensable activity and is exempt under the 2003 Act provided the public have access to and can operate the machine without any involvement of the staff.
- 3.15 However, this exemption does not apply to hot food. Premises supplying hot food for a charge by vending machine are licensable if the food has been heated on the premises, even though no staff on the premises may have been involved in the transaction.
- 3.16 It is not expected that the provision of late night refreshment as a secondary activity in licensed premises open for other purposes such as public houses, cinemas or nightclubs or casinos should give rise to a need for significant additional conditions.
- 3.17 The supply of hot drink which consists of or contains alcohol is exempt under the 2003 Act as late night refreshment because it is licensed by the provisions relating to the sale or supply of alcohol.
- 3.18 The supply of hot food or hot drink free of charge is not a licensable activity. However, where any charge is made for either admission to the premises or for some other item in order to obtain the hot food or hot drink, this will not be regarded as “free of charge”. Supplies by a registered charity or anyone authorised by a registered charity are also exempt.
- 3.19 Supplies made on moving vehicles (for example boats, trains or coaches) are also exempt. However supplies made from a vehicle which is permanently or temporarily parked, such as from a mobile takeaway van, are not exempt (see section 3.34 below for more detail on provisions for ‘Vessels, vehicles and moveable structures’).

3.20 Supplies of hot food or hot drink from 23.00 are exempt from the provisions of the 2003 Act if there is no admission to the public to the premises involved and they are supplies to:

- a member of a recognised club supplied by the club;
- persons staying overnight in a hotel, guest house, lodging house, hostel, a caravan or camping site or any other premises whose main purpose is providing overnight accommodation;
- an employee of a particular employer (for example in a staff canteen);
- a person who is engaged in a particular profession or who follows a particular vocation (for example, a tradesman carrying out work at particular premises);
- a guest of any of the above.

From: Fulham Store <010FULHAM@amigosburgersandshakes.com>
Sent: 15 September 2025 12:05
To: Tucker Matt: H&F <Matt.Tucker@lbhf.gov.uk>
Subject: Re: Amigos - 352 North End Road London SW6 1NB (2025/01088/LAPR)

hello Matt
It's been clarified with all the companies
I have attached both uber eats and Deliveroo pictures.

Thank you

Sent from [Outlook for iOS](#)

From: Tucker Matt: H&F <Matt.Tucker@lbhf.gov.uk>
Sent: Monday, September 15, 2025 12:03:42 PM
To: Fulham Store <010FULHAM@amigosburgersandshakes.com>
Subject: RE: Amigos - 352 North End Road London SW6 1NB (2025/01088/LAPR)

Thanks for this Tanishka –

Would you mind letting me know if this has been clarified with all of the delivery companies, or is it UberEats that you just use?

Kind regards

Matt Tucker
Interim Licensing Policy and Administration Team Leader
Licensing
Place Department
Hammersmith & Fulham Council

T: 07778 966423
E: Matt.Tucker@lbhf.gov.uk
W: www.lbhf.gov.uk

From: Fulham Store <010FULHAM@amigosburgersandshakes.com>
Sent: 13 September 2025 23:34
To: Tucker Matt: H&F <Matt.Tucker@lbhf.gov.uk>
Cc: Licensing HF: H&F <licensing@lbhf.gov.uk>
Subject: Re: Amigos - 352 North End Road London SW6 1NB (2025/01088/LAPR)

Hello Matt,
I am attaching all the evidence of our shops closing timing
Please find pictures belowz

Thank you

8:51

Bluetooth Location Wi-Fi 100%

X Uber Eats



Orders



Order history



Scheduled orders



Menu



Inbox



Settings



Help

Amigos Burgers & Shakes (Fulham)

Open until 10:50PM

8:51

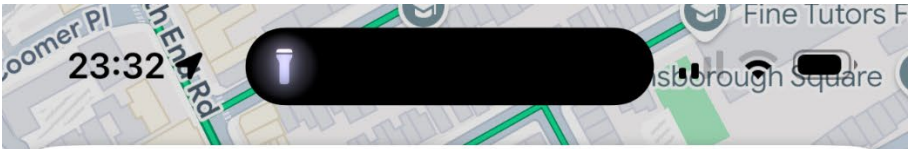


Opening times

Go to Settings in Restaurant Hub to change your opening hours.

| | |
|-----------|---------------|
| Sunday | 11:00 – 23:00 |
| Monday | 11:00 – 23:00 |
| Tuesday | 11:00 – 23:00 |
| Wednesday | 11:00 – 23:00 |
| Thursday | 11:00 – 23:00 |
| Friday | 11:00 – 23:00 |
| Saturday | 11:00 – 23:00 |





Amigos Burgers & Shakes-Fulham



4.6 ★★★★★ (773) ⓘ · 🚗 1 hr 12 min
Hamburger restaurant · £10–20
Closed · Opens 12:00 Sun

Directions

Start

Order

Call



- Overview
- Menu
- Reviews
- Photos
- Updates

Order online

352 North End Rd, London SW6 1NB

Closed ^

| | |
|----------|--------------|
| Saturday | Midday–23:00 |
| Sunday | Midday–23:00 |
| Monday | Midday–23:00 |