

From: hilda Cameron <hilda@lqaa.co.uk>
Sent: 12 July 2025 15:28
To: Tucker Matt: H&F <Matt.Tucker@lbhf.gov.uk>
Subject: Re: 2025/00652/LAPR - Top's Pizza (Notice of Hearing)

Dear Matt,

I hope this message finds you well.

Please find attached the response letters addressing the two representations received regarding the premises licence application. I would be grateful if you could kindly forward these responses to the respective parties at your earliest convenience.

Kind regards,
Hilda

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Licences, Qualifications & Applications

Re: Premises Licence Application – Tops Pizza, 74 Fulham Palace Road, London W6 9PL

Concerns: Alcohol Consumption on Premises, Waste Management, Delivery Mopeds, Delivery Drivers, Operating Hours

Dear Sir/Madam,

Thank you for your recent representation regarding the premises licence application for Tops Pizza. I appreciate the opportunity to respond and would like to provide the following clarifications and reassurances in relation to the concerns raised:

Operating Hours

The premises will close to the public at 01:00 daily (Sunday to Saturday). After this time, the premises will not be accessible to customers, and all sales will be strictly for delivery only to verified residential addresses.

Alcohol Sales and Consumption

Alcohol will not be sold or supplied in open containers, and under no circumstances will it be consumed on the licensed premises.

Waste Management

- A rubbish bin is available on-site for both customer and staff use.
- A designated staff member will carry out at least two proactive litter patrols during operating hours, including one at the close of business, to ensure the immediate surrounding area remains clean and free from any waste associated with the premises.

Delivery Operations

- All delivery drivers will be instructed to wait **inside** the premises when not on delivery.
- All deliveries will be made using electric mopeds with a maximum capacity of 50cc.

- Delivery staff will receive clear written instructions regarding responsible conduct, including:
 - Switching off engines immediately upon arrival.
 - Refraining from playing loud music, revving engines, or sounding horns.
 - Being respectful and minimising disruption to local residents.
 - Remaining inside the premises while waiting for deliveries.

I trust these measures will address the concerns outlined. Should you require any further information or wish to discuss any aspect in more detail, please do not hesitate to contact me. I would be happy to assist.

Thank you once again for your time and consideration.

Yours faithfully,
Hildigar Cameron

