

From: [REDACTED]
Sent: 10 July 2025 00:53
To: Tucker Matt: H&F <Matt.Tucker@lbhf.gov.uk>
Cc: Tucker Matt: H&F <Matt.Tucker@lbhf.gov.uk>
Subject: Re: Fishy Delishy - 11 Fulham Broadway Retail Centre Fulham Road London SW6 1BW

Dear Matt

Thank you for updating us on Fishy Delishy's licensing application.

We've carefully considered the rationale and implications of the police withdrawal of their objection and have concluded that **we wish to continue with our objection** to the application.

We're not against takeaways or fast-food. But extended hours/late night licensing of establishments that take no responsibility for their customers, i.e., provide no (or very limited) seating for patrons and no parking arrangements for delivery bikes to use while they're waiting for orders is akin to licensing anti-social behaviour.

While the police may have focused on the alcohol aspect of Fishy Delishy's application, it's not just alcohol that disrupts residents' rights to peaceful enjoyment of their homes and their right to sleep. It condones the idea that establishments don't have to be responsible for damages their customers inflict upon the surrounding community; that they can off-load their customers and delivery drivers into Fulham's quiet residential streets, where they litter, carry on "animated discussions", play loud music and very often throw things (e.g. half eaten food, both in and out of their containers) at the windows of residents. That this happens during the day is one thing. Approving a license to effectively extend ASBO hours in residential areas into the wee hours makes no sense. It is detrimental to our community.

There are plenty of areas of London where late night/early morning opening hours do make sense. But with our residential- and family-dense demographic, Fulham is not one of them.

And so, we would like to make representation against Fishy Delishy's application for extended hours at the hearing on the 15th.

Thanks.

Kind regards,

[REDACTED]

583 Fulham Road
SW6 5UA

[REDACTED]

On 9 Jul 2025, at 08:01, Tucker Matt: H&F <Matt.Tucker@lbhf.gov.uk> wrote:

Dear Objectors –

Further to my previous e-mail, the Police have withdrawn their representation on the basis of the Applicant removing their application for late night refreshment and the adoption of additional conditions (in the event of granting the rest of the application), as follows:

- ***Withdrawal of the application for Late Night Refreshment.***
- ***Adoption of the following conditions:***
 1. ***Alcohol sold for consumption on the premises shall be sold ancillary to food.***
 2. ***Alcohol sold for consumption off the premises shall be sold in sealed containers only and shall be ancillary to food purchased at the premises.***
 3. ***On days when Chelsea Football Club are playing at home or on days when a Chelsea victory parade takes place, the premise shall not allow the sale of alcohol for consumption OFF the premises for a period of three hours before the advertised kick off time.***
 4. ***On days when Chelsea Football Club are playing at home or on days when a Chelsea victory parade takes place, all drinks sold for consumption ON the premises shall be supplied in a non-glass vessel for a period of three hours before the advertised kick off time.***
 5. ***On days when Chelsea Football Club are playing at home or on days when a Chelsea victory parade takes place, at least one SIA door supervisor shall be on duty for a period of three hours before the advertised kick-off time, to ensure public safety and the orderly entry and exit of patrons.***
 6. ***High Definition CCTV shall be installed, operated and maintained, at all times that the premises are open for licensable activities or customers are on the premises and;***
 - ***shall be checked every two weeks to ensure that the system is working properly and that the date and time are correct. A record of these checks, showing the date and name of the person checking, shall be kept and made available to Police or authorised Council officers on request***
 - ***at least one camera will show a close-up of the entrance/entrances to the premises, to capture a clear, full length image of anyone entering.***
 - ***shall cover any internal or external area of the premises where licensable activities take place.***

- ***recordings shall be in real time and stored for a minimum period of 31 days with date and time stamping.***
 - ***footage shall be provided free of charge to Police or authorised council officer within 24 hours of a request.***
 - ***a staff member from the premises that is conversant with the operation of the CCTV system shall be on the premises at all times. This staff member will be able to show police or authorised officers of the Licensing Authority recent data footage with the minimum of delay when requested. This data or footage reproduction shall be almost instantaneous.***
- 7. All staff responsible for selling alcohol shall receive training in the Licensing Act 2003 in terms of the licensing objectives, offences committed under the Act and conditions of the Premises Licence. Staff shall sign to confirm that they have received and understood the training. Written records of this training shall be retained and made available to police and authorised officers of the Licensing Authority on request. This training will be repeated at least biannually. New members of staff will receive the training prior to selling alcohol.***
- 8. The Premises shall have a policy to ensure the welfare and safeguarding of vulnerable patrons. Staff shall be able to support and assist people who feel unsafe, vulnerable or threatened. Should customers approach the venue for assistance, these incidents shall be recorded in the incident log. This policy shall be made available to police or authorised officers of the Licensing Authority upon request.***

Should these mitigate these concerns to the extent that you wish to withdraw your representation, feel free to let me know by way of return e-mail.

Kind regards

Matt Tucker
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Licensing
Place Department
Hammersmith & Fulham Council

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