

# Adult Social Care Update

Health and Adult Social Policy and Accountability Committee  
July 2025

- In May 2024, Children's Services, Adult Social Care and Public Health were brought together through the creation of the People's Directorate.
- During this time, we have undertaken a professional assessment of the service, alongside a CQC Assessment and extensive engagement and listening with key partners and stakeholders across health, the voluntary and community sector, providers and residents.
- The assessments and engagement recognises Adult Social Care requires improvement.

Some of the priorities from the engagement and assessments include:

Strategic commissioning to ensure the right provision at the right time

Coproduction which reflects a wide range of stakeholders and results in delivery

High quality data, performance and intelligence insights

Stronger outcomes for residents which promote their strengths and independence

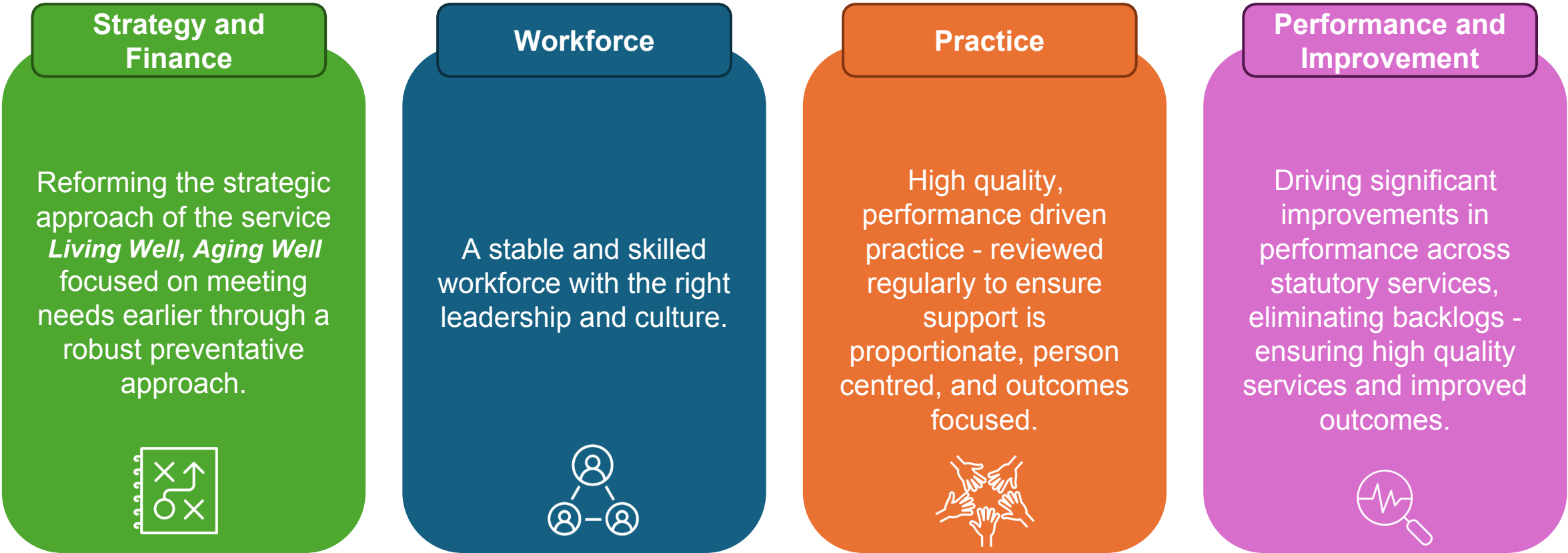
Robust partnership working with health and the community and third sector to improve pathways

Timely access to services which are clear and easy to navigate

# Delivering improved outcomes for our residents

A fundamentally different approach to how we deliver Adult Social Care services is required which improves outcomes for residents and supports them to live well and age well in their communities.

From the extensive engagement and assessments, the following priority workstreams have been agreed.



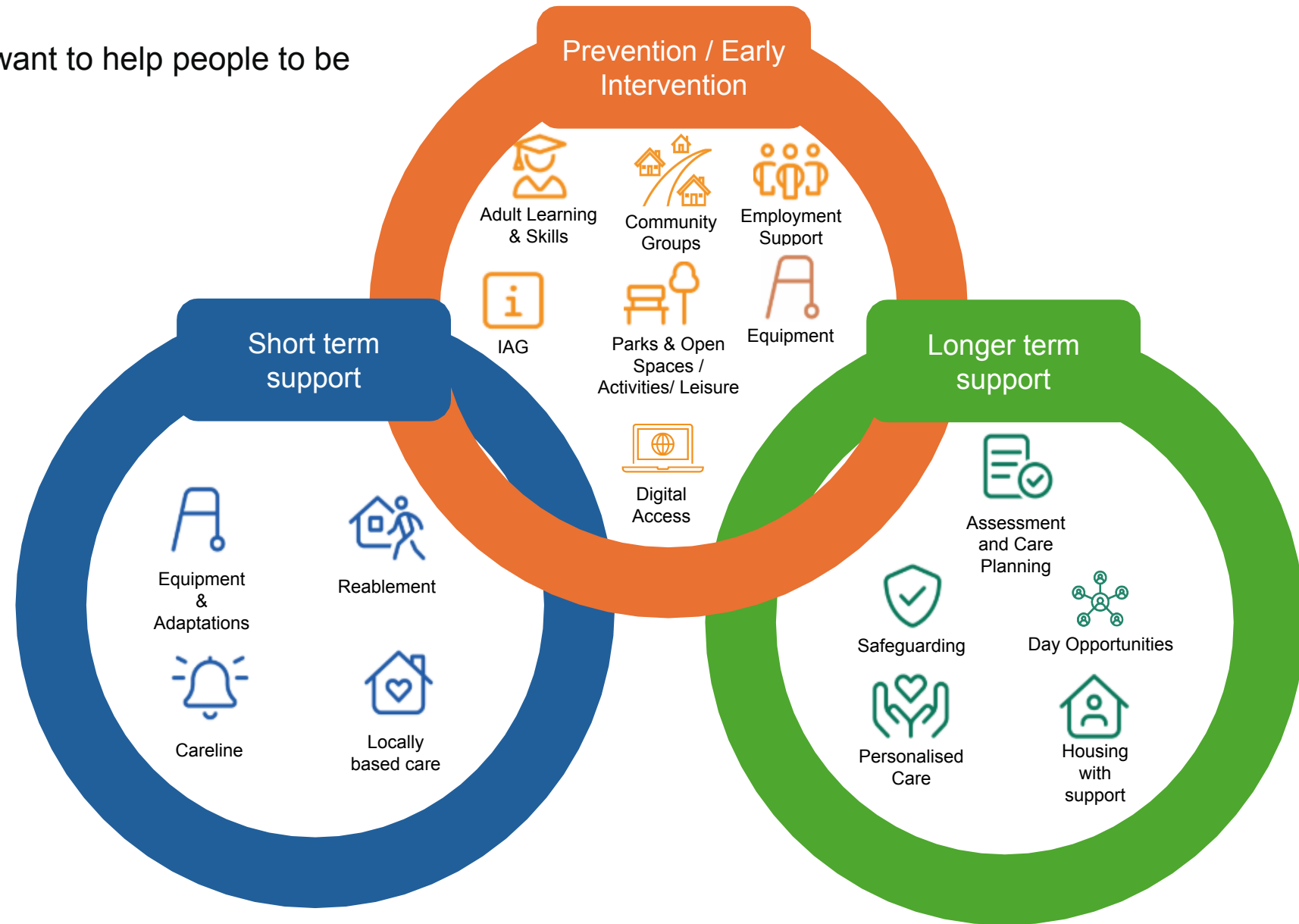
# Living Well, Ageing Well in H&F

## *Whole system partnership approach to supporting our residents*

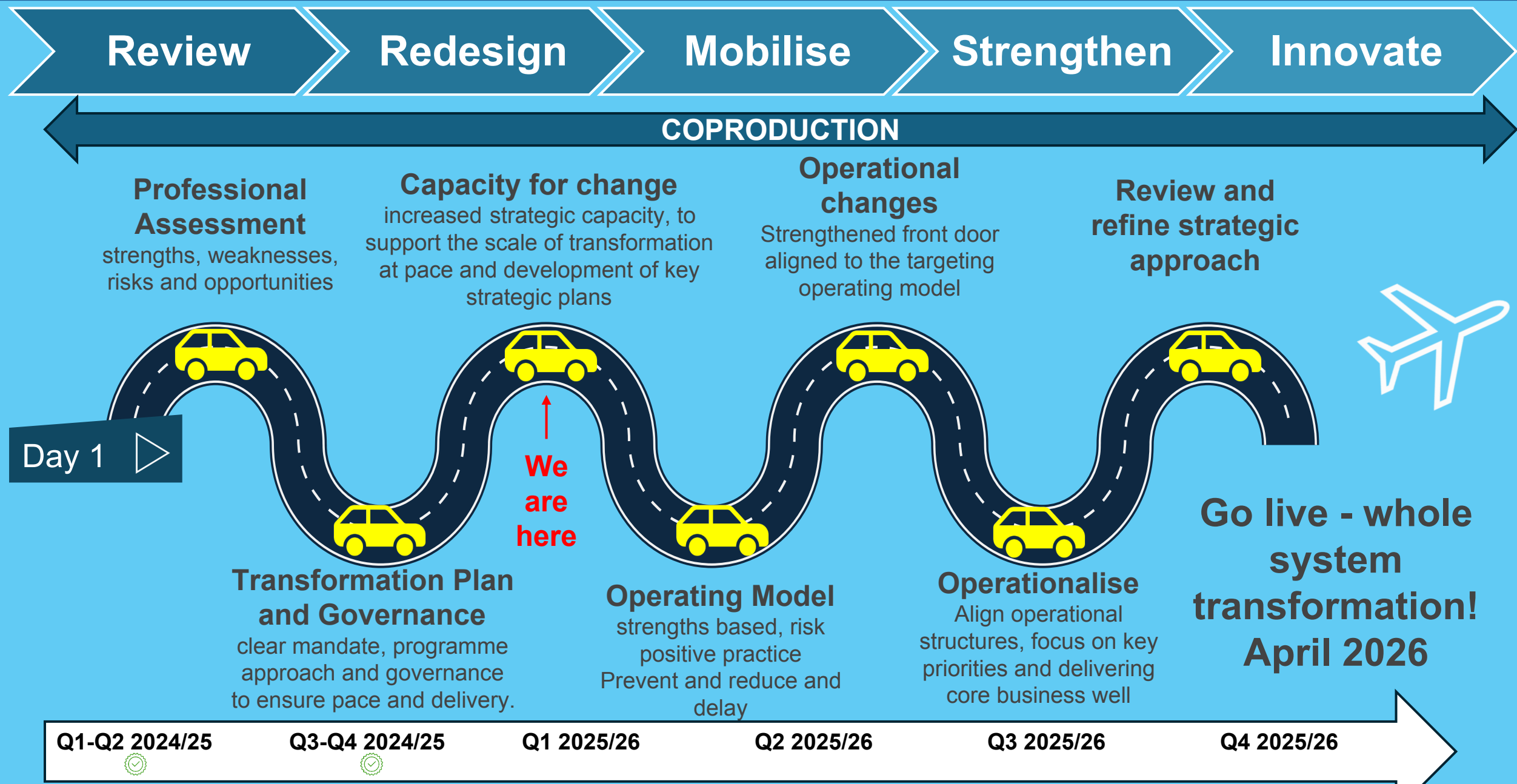
Our strategic approach sets out how we want to help people to be independent and in control of their life.

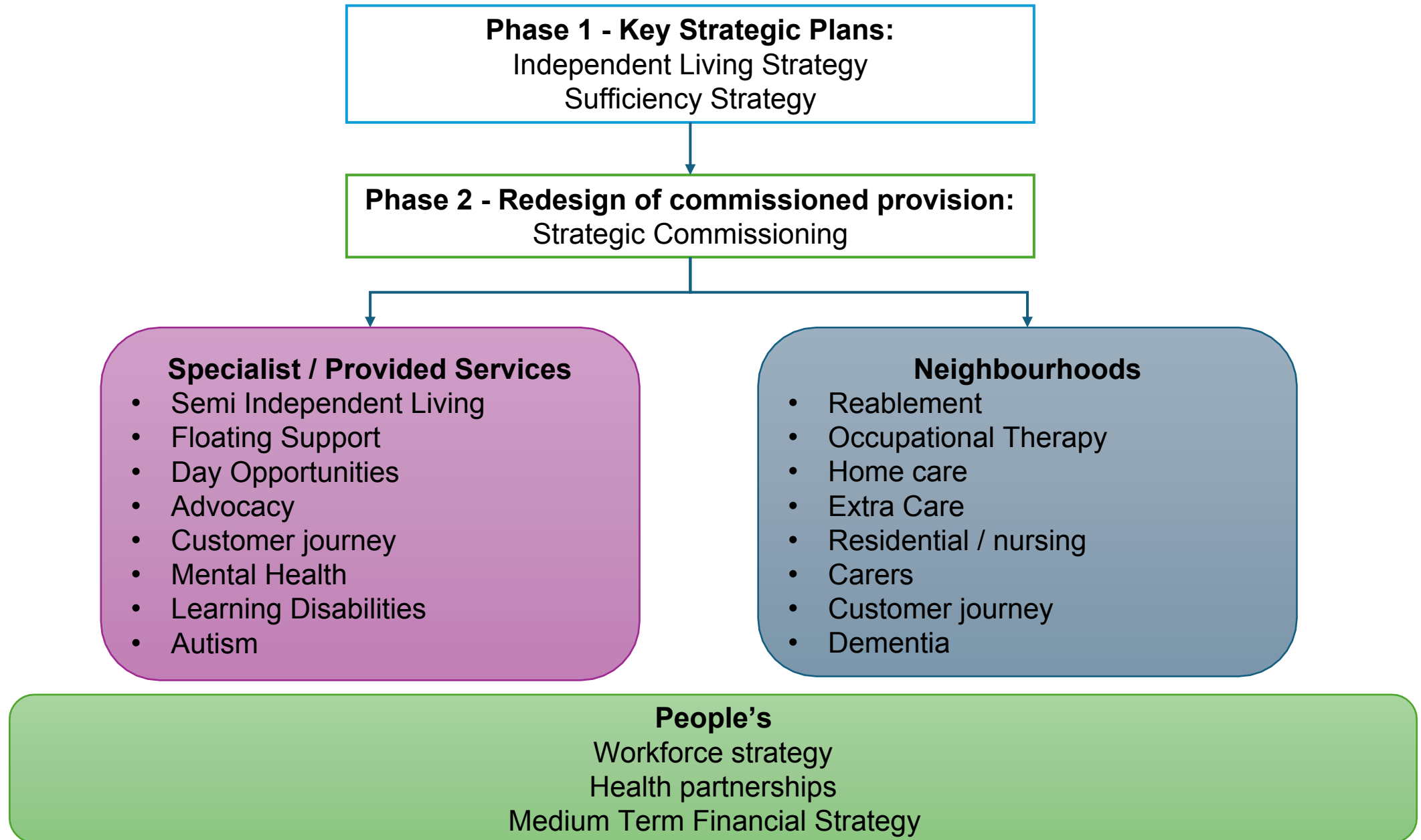
We want people to:

- Maintain and develop their role and participation as citizens
- Maximise their full potential
- Focus on helping people to do things for themselves, with the support of their own networks and community.
- Prevent and reduce the need for care and support.
- Make health and social care more personalised, so that more people can live life their way.



# Roadmap to transforming our service





- Building capacity for change with the right skills in the right places
- Increased focus on quality assurance processes and performance
- Policy and procedure changes to align to new strategic whole system approach
- Further communication / workshops to drive forward the programme at pace – development of tools and resources