

Adult Social Care Update

Health and Adult Social Policy and Accountability Committee July 2025

Engaging with our partners and residents

- In May 2024, Children's Services, Adult Social Care and Public Health were brought together through the creation of the People's Directorate.
- During this time, we have undertaken a professional assessment of the service, alongside a CQC Assessment and extensive engagement and listening with key partners and stakeholders across health, the voluntary and community sector, providers and residents.
- The assessments and engagement recognises Adult Social Care requires improvement.

Some of the priorities from the engagement and assessments include:

Strategic commissioning to ensure the right provision at the right time

High quality data, performance and intelligence insights

Robust partnership working with health and the community and third sector to improve pathways

Coproduction which reflects a wide range of stakeholders and results in delivery

Stronger outcomes for residents which promote their strengths and independence

Timely access to services which are clear and easy to navigate

Delivering improved outcomes for our residents

A fundamentally different approach to how we deliver Adult Social Care services is required which improves outcomes for residents and supports them to live well and age well in their communities.

From the extensive engagement and assessments, the following priority workstreams have been agreed.

Strategy and Finance

Reforming the strategic approach of the service *Living Well, Aging Well* focused on meeting needs earlier through a robust preventative approach.



Workforce

A stable and skilled workforce with the right leadership and culture.



Practice

High quality,
performance driven
practice - reviewed
regularly to ensure
support is
proportionate, person
centred, and outcomes
focused.



Performance and Improvement

Driving significant improvements in performance across statutory services, eliminating backlogs - ensuring high quality services and improved outcomes.



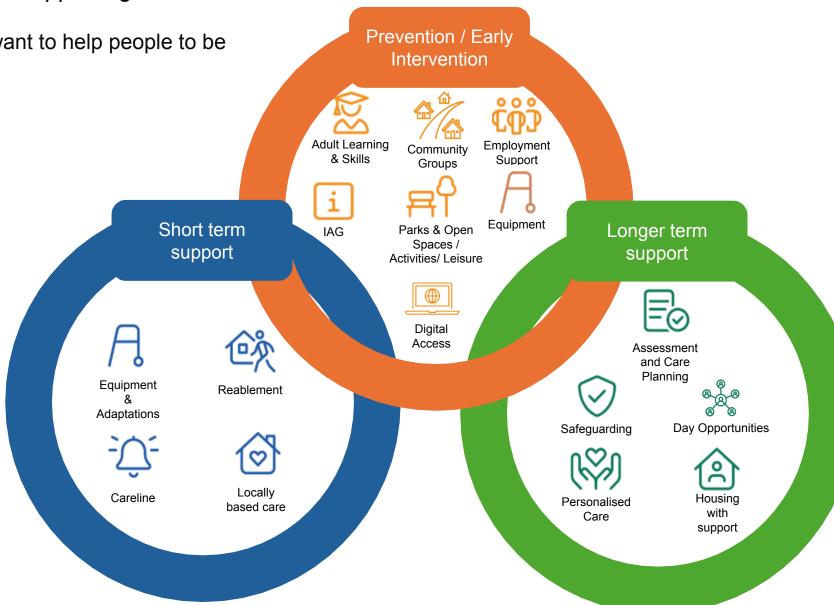
Living Well, Ageing Well in H&F

Whole system partnership approach to supporting our residents

Our strategic approach sets out how we want to help people to be independent and in control of their life.

We want people to:

- Maintain and develop their role and participation as citizens
- Maximise their full potential
- Focus on helping people to do things for themselves, with the support of their own networks and community.
- Prevent and reduce the need for care and support.
- Make health and social care more personalised, so that more people can live life their way.



Q1-Q2 2024/25

Q3-Q4 2024/25

Q1 2025/26

Review Redesign Mobilise Strengthen **Innovate** COPRODUCTION **Operational Capacity for change Professional** Review and changes increased strategic capacity, to **Assessment** refine strategic Strengthened front door support the scale of transformation strengths, weaknesses, aligned to the targeting approach at pace and development of key risks and opportunities operating model strategic plans Day 1 We are Go live - whole here system **Transformation Plan Operationalise Operating Model** transformation! and Governance Align operational strengths based, risk structures, focus on key clear mandate, programme **April 2026** positive practice priorities and delivering approach and governance Prevent and reduce and core business well to ensure pace and delivery. delay

Q2 2025/26

Q3 2025/26

Q4 2025/26

Phase 1 - Key Strategic Plans:

Independent Living Strategy
Sufficiency Strategy

Phase 2 - Redesign of commissioned provision:

Strategic Commissioning

Specialist / Provided Services

- Semi Independent Living
- Floating Support
- Day Opportunities
- Advocacy
- Customer journey
- Mental Health
- Learning Disabilities
- Autism

Neighbourhoods

- Reablement
- Occupational Therapy
- Home care
- Extra Care
- Residential / nursing
- Carers
- Customer journey
- Dementia

People's

Workforce strategy
Health partnerships
Medium Term Financial Strategy

Next steps

- Building capacity for change with the right skills in the right places
- Increased focus on quality assurance processes and performance
- Policy and procedure changes to align to new strategic whole system approach
- Further communication / workshops to drive forward the programme at pace development of tools and resources