

LONDON BOROUGH OF HAMMERSMITH & FULHAM

Report to: Health and Adult Social Care Policy and Accountability Committee

Date: July 2025

Subject: Adult Social Care Update

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SUMMARY

This report and presentation (appendix 1) provide an update in relation to Adult Social Care transformation programme.

RECOMMENDATIONS

1. The Health and Adult Social Care Policy and Accountability Committee notes the contents of this report.
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Wards Affected: All

Our Values	Summary of how this report aligns to the H&F Corporate Plan and the H&F Values
Building shared prosperity	Ensuring a person-centred approach that delivers the right level of support to meet presenting needs.
Creating a compassionate and inclusive council	Listening and responding to feedback from professionals, residents and wider partners regarding what is working well, and areas for development.
Doing things with local residents, not to them	Contributions from key stakeholders including residents, community and third sector, and health in the co-design of services.
Being ruthlessly financially efficient	Delivery of a lean, person centred, and outcomes focused Adult Social Care offer.

Taking pride in H&F	Provision of high-quality services for residents that enables them to live in a place they call home and in the communities they know.
Rising to the challenge of the climate and ecological emergency	There are no anticipated climate and ecological implications as a result of the publication of these documents.

Background Papers Used in Preparing This Report

None

CONTEXT

1. In May 2024, Children's Services, Adult Social Care and Public Health were brought together through the creation of the People's Directorate.
2. During this time, we have undertaken a professional assessment of the service, alongside a CQC Assessment and extensive engagement and listening with key partners and stakeholders across health, the voluntary and community sector, providers and residents.
3. The assessments and engagement recognise Adult Social Care requires improvement.
4. The presentation provides a summary of the priorities from the engagement and assessments and the transformation roadmap.

APPENDICES

Appendix 1 – Adult Social Care Update