

**From:** Planet Plenty Product <[planetplentyproduct@gmail.com](mailto:planetplentyproduct@gmail.com)>

**Date:** 14 April 2025 at 09:42:27 BST

**To:** "Licensing HF: H&F" <[licensing@lbhf.gov.uk](mailto:licensing@lbhf.gov.uk)>

**Subject:** **ADDITIONAL INFORMATION TO ADDA - 16APR25 - Planet Plenty,123 - 125 Wandsworth Bridge Road London SW6 2TS**

**This additional statement and evidence is submitted in haste, so forgive the tone ( one of shock and disbelief) and any errors in spelling /grammar etc. . I would have made this better and have more evidence if I had not been dealing with my dad, who lives with me , having had a cardiac arrest last week that I was the first responder for. For that reason I have not had time to deal with this response properly. ( I have evidence of both these facts if you need it)**

**I want to respond to the police statement:**

1.this is the first time I have heard anything about a metal bar.

**We are seeing this as police failure- after receiving the report against our staff , why did the police not investigate this by coming to the shop at the time and asking for the CCTV so appropriate action could be taken ? This cannot be used as an excuse to decline our licence change - it's something that did not happen in the shop and the police failed to investigate which is shocking .**

The police is taking its own failure and putting blame onto us which is unacceptable. You have here a completely unsubstantiated claim that must be taken out from the statement . Unproven. Uninvestigated.

We have CCTV, we always offer it when people ask for it - we regularly give CCTV for people outside the shop when there are collisions . The police should have asked for CCTV to find out what —if anything —happened. I know nothing of this . It says 'shopkeeper' - Mohammad Azeem has never been involved in anything like this! Why are we only hearing about this now? This did not happen at our shop. Shocking.

2.the knife incident we were very upset about . I am part of ,and very involved in , local shop networks and I'd been told by them who the local police were. I sent the information to the contact I was given as I took it very seriously as it stood out as an ANOMALY with what we usually experience. There was a very long delay for a reply ,I was told to contact someone else. I did that, but then the staff member involved left so I thought I no longer could pursue this as I'd already given ALL video and imaging to the police , but who could give a statement as the staff member had left? I am

currently seeking a ADHD assessment because I find organising things very difficult, so once I'd pushed quite a bit to get things sorted with the police and then the staff member left I did t know what to do next. The police were informed though and they had all CCTV. The mistake our shop worker made was to confront the thrives . Compared with the crime many shops face we've had comparatively little theft. So I do not see this one off, horrible incident, as any evidence that we will affect street drinking . To say we were not supportive to the police in getting information to them is also incorrect as explained above and it really upsetting as at the time I'd felt frustrated by how slow the police's response was. The way this has been twisted makes me not want to report anything to the police. Really upsetting actually. Punishing is for trying to do the right thing. Please see attached my e mails trying to get information to the police. Also, was not alcohol involved. ( please see attached my efforts to contact the police with original date of sending, 12/05/24 and we chasing again on 28/5/24 and finally a response on 2/6/24).

3.Street drinkers in the area: Townmead Road is WAY AWAY from us. The off licence near them is the post office ( seen in my map) where you can see from my information they are allowed to sell high ABV. They are also cheap and open later. Clearly that's the street drinkers source of alcohol.

At your own admission Imperial Wharf is a distance from us.

William Purnell is near us, we don't know what strength alcohol they are drinking . But there is a new off licence right by that park - nearer to it than we are that opened last October/November that might explain that. But I don't know what sort of rubbish you are finding. Obviously Sainsbury's sells beer too. Again, not a reason to prevent us selling higher ABV given how many places nearby are allowed to sell higher ABV.

In conclusion, I see the police statement as irresponsibly twisting the information they have to try to deny us the ability to compete on the high street. Which they are doing because , as Kris Caldwell stated, the police will ALWAYS reject an application to allow higher ABV beers to be sold. So they are using whatever they can to make their case and they are doing so unfairly . To be fair to the officer who wrote this, he does not know our shop or the error of both the statements he made. But they are erroneous.

08:47



< Back

4 Messages



Ruth Knaggs

12/05/2024

Hi, I'm writing to you about a robbery...



Rupert.Higham@met.p... 02/06/2024

Hello Ruth, Apologies, I thought that...

Found in iCloud Inbox



James.Woods4@met.po... 02/06/2024

To: [REDACTED]

## RE: Planet Plenty theft with knife

Dear Ruth,

I have been forwarded your email relating to an incident earlier this month on our ward. Have you reported this incident to police yet?

As it happens, myself and my local Fulham colleagues believe we know the two males involved. I would recommend you report this incident to police by making a report online. If there is no report, we are limited to what actions we can take to stop these repeat offenders.

If you have any questions please ask. A link to report this incident online is here: <https://www.met.police.uk/ro/report/ocr/af/how-to-report-a-crime/>. If it's easier, you can also report this by calling 101.



08:47



< Back

4 Messages

Planet Plenty theft wit...



Found in iCloud Inbox



Rupert.Higham@met.po... 02/06/2024

To: [REDACTED]

Hello Ruth,

Apologies, I thought that this had been forwarded to relevant ward officers already. I have forwarded this to the Sands End ward officers who will be happy to discuss this with you.

Kind regards,

PC Rupert Higham 3912AW

Police Constable - Dedicated Ward Officer Parsons Green and Sandford

Fulham (South) Safer Neighbourhood Team

**Hammersmith and Fulham OCU**

Tel: 07721431153 E-Mail: [rupert.higham@met.police.uk](mailto:rupert.higham@met.police.uk)

Address: Fulham Boys School DWO Unit, 532 Fulham Road, SW6 5BD

To find out more about the borough, please click on the links below



Follow us on Twitter: [@MPSHammFul](https://twitter.com/MPSHammFul)



Visit our website: <https://beta.met.police.uk/>



Join your neighbours on Nextdoor:

[www.nextdoor.co.uk](http://www.nextdoor.co.uk)



08:47



< Back

4 Messages

Planet Plenty theft wit...



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Many thanks,

**PC James Woods**

Dedicated Ward Officer – Sands End

Fulham Neighbourhood Policing Team

Email: [james.woods4@met.police.uk](mailto:james.woods4@met.police.uk)



**METROPOLITAN  
POLICE**

Working together for a safer London



08:48



4 Messages

[Back](#)

Planet Plenty theft wit...



Service (MPS) communication systems are monitored to the extent permitted by law and any email and/or attachments may be read by monitoring staff. Only specified personnel are authorised to conclude binding agreements on behalf of the MPS by email and no responsibility is accepted for unauthorised agreements reached with other personnel. While reasonable precautions have been taken to ensure no viruses are present in this email, its security and that of any attachments cannot be guaranteed.

[See More](#)



Found in iCloud Sent Mailbox



**Ruth Knaggs**

03/06/2024

To: [James.Woods4@met.police.uk](mailto:James.Woods4@met.police.uk) >

Thanks

I've now uploaded that 👍

Sent from my iPhone

On 2 Jun 2024, at 12:40,  
[James.Woods4@met.police.uk](mailto:James.Woods4@met.police.uk) wrote:

[See More](#)





08:48



< Back



Found in iCloud Sent Mailbox



**Ruth Knaggs**

28/05/2024

To: Rupert.Higham@met.police.uk >



## Planet Plenty theft with knife

anything to say?

Hi,

I'm writing to you about a robbery at Planet Plenty on Friday night at 9.45pm

The older man in black trousers abd DKNY t shirt has stolen from us before

We have not bothered reporting it

However this time he threatened our staff with a knife

You can see him lunging in the video which is him with the knife

At which point my staff let him walk away with the Persil washing liquid that he had stolen.

Please see attached:



**From:** Planet Plenty Product <[planetplentyproduct@gmail.com](mailto:planetplentyproduct@gmail.com)>

**Sent:** 14 April 2025 11:01

**To:** Licensing HF: H&F <[licensing@lbhf.gov.uk](mailto:licensing@lbhf.gov.uk)>

**Subject:** MORE additional information - 16APR25 - Planet Plenty, 123 - 125  
Wandsworth Bridge Road London SW6 2TS

**Sorry to add more**

**But on reflection , I thought this was further potentially useful information:**

I just realised looking through the pack of information that there is no real sense of what our shop is like.

I was told I could not send a video so I gave up originally, but I think some photos might help people sense what it's like and judge how appealing or not it is to 'street drinkers' .

We do have usual 'convenience' drinks and snacks , but shoppers are greeted by bouquets, cards, fruit and veg and gifting and things are laid out in crates and smart new fridges and freezers:



































Many thanks  
Ruth

Sent from my iPhone