


<p><b>London Borough of Hammersmith &amp; Fulham</b></p> <p><b>COMMUNITY SAFETY AND ENVIRONMENT POLICY AND ACCOUNTABILITY COMMITTEE</b></p> <p><b>05 December 2018</b></p>	
<p><b>REVIEW OF THE COUNCIL STRATEGY FOR THE CCTV NETWORK</b></p>	
<p><b>Report of the Director of Residents' Services</b></p>	
<p><b>Open Report</b></p>	
<p><b>Classification - For Policy &amp; Advisory Review &amp; Comment</b></p> <p><b>Key Decision: No</b></p>	
<p><b>Consultation: None</b></p>	
<p><b>Wards Affected: All</b></p>	
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## **1. EXECUTIVE SUMMARY**

- 1.1. This report is to give Members the opportunity to scrutinise the Council's strategy for its CCTV.
- 1.2. The CCTV control room in Hammersmith Town Hall is staffed 24/7 365 days per year. All CCTV cameras are accessible from this room. Any camera can also be viewed by the Metropolitan Police Control Room. This allows the Police to make instant decisions based on live information.
- 1.3. The Council is expanding its CCTV coverage on housing estates, with three major estate systems being installed at the end of 2018. The Council is also expanding its general street level coverage east on Hammersmith Road and Lillie Road, and south into the Imperial Road regeneration area.

## **2. RECOMMENDATIONS**

- 2.1. That Members review the use of CCTV by the Council, and the plans for its future expansion.

### 3. CCTV SYSTEM

- 3.1 The Public Space CCTV system in Hammersmith & Fulham continues to expand each year. This growth is almost exclusively funded by planning gain income generated from the many construction developments within the Borough.
- 3.2 In 2017 Hammersmith & Fulham operated 1,371 cameras. This has increased to 1,524 in 2018. This includes both public space cameras and those covering housing estates.

Community Safety PTZ	228
Community Safety Fixed	89
Housing Cameras	992
Third Party Links	9
Others	206
Total	1,524

- 3.3 Of the 206 other cameras referred to in the table above, 59 are rapid deployable cameras capable of being installed on lamp columns in areas that have come to our attention as a result of anti-social behaviour and/or crime hotspots.
- 3.4 Over the last financial year (2017/18) we expanded and improved the camera network as follows:
- 8 new public space CCTV cameras installed
  - 160 new housing estate cameras installed in total
    - 1 new housing estate scheme installed at Rainville Road, with 2 further schemes scheduled for installation before the end of the year at Field Road and Maystar estates.
    - 1 Sheltered housing scheme – Waterhouse Close
    - 3 housing estate schemes expanded or upgraded (Fulham Court, West Kensington estate and Gibbs Green)
    - 5 estate lift systems installed
  - 30 new deployable cameras.
- 3.5 In addition to the public space CCTV there are other services that use CCTV to deliver solutions. The Neighbourhood Warden Service and Parks Police both use body worn cameras with 13 and 12 cameras respectively. The Neighbourhood Warden Service also has two vehicles that are fitted with bi-directional CCTV technology – images from the vehicle can be

viewed live in the CCTV control room and images can be passed back to the vehicle in real-time.

3.6 The Council have two covert vehicles equipped with CCTV that can be live viewed and controlled remotely. These vehicles are used to help deliver our Professional Witness Service.

#### 4. Future Expansion

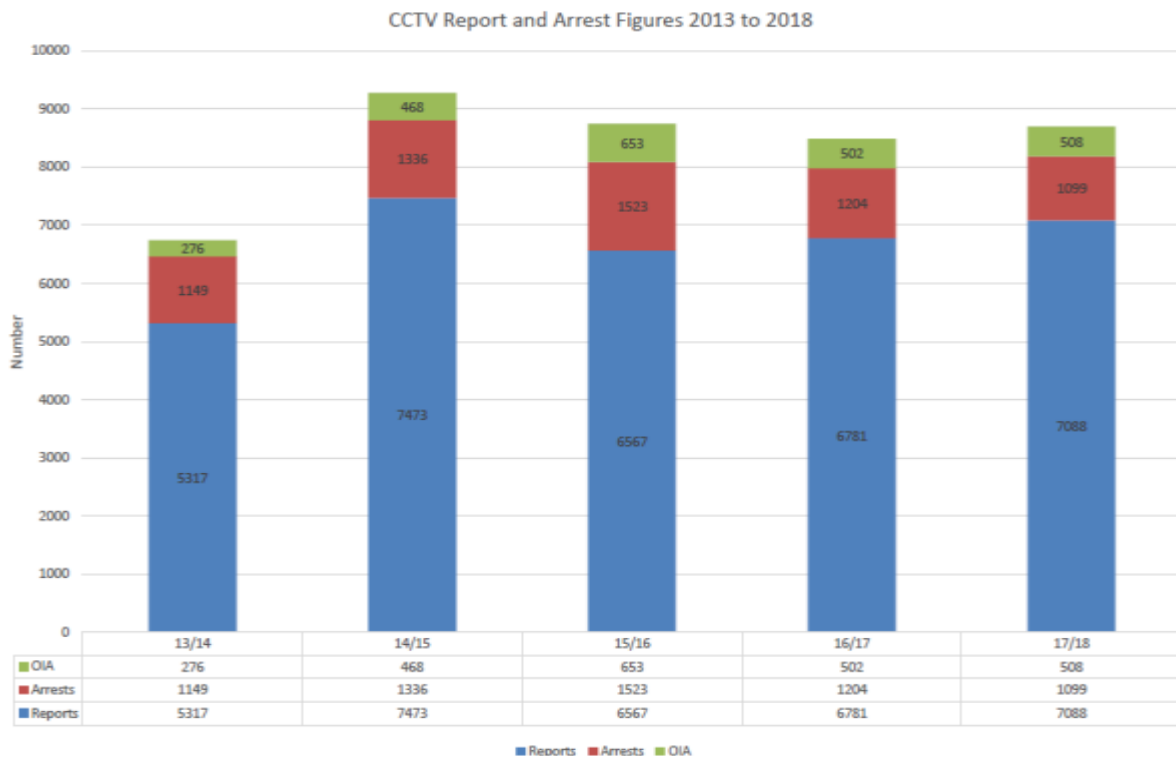
4.1 In 2018/19 there are plans to carry out further works including:

- 6 new housing estate schemes (Springvale estate and Sulgrave Gardens, Lancaster Court, Batman Close and White City Close, and Carnwarth Road).
- 2 housing estate scheme digital upgrades at Clem Attlee and Fulham Court.
- 10 new deployable cameras.

#### 5. Partnership Working

5.1 In 2017/18 CCTV operators have made 7,088 reports and assisted the MET Police with 1,099 arrests.

5.2 In addition to this, 508 people were arrested in Hammersmith & Fulham that would not have been without the CCTV operators working jointly with the Metropolitan Police.



- 5.3 One of the reasons for the outcomes referenced above is the improved resolution the operators have across the Borough. The team works with the Police to identify secondary areas that allow CCTV operators to track suspects from the well covered areas into zones where they feel safe. Operators are then able to guide Police to them and affect an arrest.
- 5.4 Hammersmith & Fulham give full access to live and recorded CCTV images to both the local Police teams at Hammersmith Police Station and the National Counter Terrorism Command Centre (they are only Local Authority in London to do so). This allows the Police to investigate crimes on the Borough more swiftly and frees up the CCTV operators to concentrate on proactively monitoring areas for crimes rather than downloading footage for the Police.
- 5.5 The Control Room in Hammersmith Town Hall is often used as a base for running police operations. Police officers co-locate with the Council team combining their knowledge with the CCTV operator's camera skills to target offenders. The Police frequently post 'Super Recognisers' in the CCTV control room. These officers, who are known for their photographic memory of faces, are a significant asset and lead to many arrests of 'wanted' individuals taking place when they are co-located in the Control Room.

## **6. EQUALITY IMPLICATIONS**

- 6.1 The recommendations do not affect either Council's equality duties.

## **7. LEGAL IMPLICATIONS**

- 7.1 There are no legal implications for the purpose of this report.

## **8. FINANCIAL AND RESOURCES IMPLICATIONS**

- 8.1 There are no additional financial implications for the purpose of this report.

## **9. IMPLICATIONS FOR BUSINESS**

- 9.1 The CCTV service provides increased levels of security for residents and businesses across the Borough. Integrated networks operate in the three town centres, including the Hammersmith BID area. Within the Control Room there is a dedicated CCTV operator that focuses only on the Hammersmith BID area, and is funded by them. There is also a well-established safety net radio system that is used by shops, pubs and businesses allowing them to directly contact the CCTV operators for assistance if it is required.

### **LOCAL GOVERNMENT ACT 2000** **LIST OF BACKGROUND PAPERS USED IN PREPARING THIS REPORT**

<b>No.</b>	<b>Description of Background Papers</b>	<b>Name/Ext of holder of file/copy</b>	<b>Department/ Location</b>
1.			