

Social Inclusion and Community Safety Policy and Accountability Committee Agenda

Wednesday 18 June 2025 at 7.00 pm

145 King Street (Ground Floor), Hammersmith, W6 9XY

Watch the meeting live: youtube.com/hammersmithandfulham

MEMBERSHIP

Administration	Opposition
Councillor Stala Antoniadou (Chair) Councillor Omid Miri Councillor Lucy Richardson Councillor Sally Taylor	Councillor Victoria Brocklebank-Fowler

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This meeting is open to the public and press. The building has disabled access.

Members of the public are welcome to attend but spaces are limited. If you would like to attend, please contact: Debbie.Yau@lbhf.gov.uk

Date Issued: 10 June 2025

Social Inclusion and Community Safety Policy and Accountability Committee Agenda

18 June 2025

<u>Item</u>	<u>Pages</u>
1. APOLOGIES FOR ABSENCE	
2. DECLARATIONS OF INTEREST <p>If a Councillor has a disclosable pecuniary interest in a particular item, whether or not it is entered in the Authority's register of interests, or any other significant interest which they consider should be declared in the public interest, they should declare the existence and, unless it is a sensitive interest as defined in the Member Code of Conduct, the nature of the interest at the commencement of the consideration of that item or as soon as it becomes apparent.</p> <p>At meetings where members of the public are allowed to be in attendance and speak, any Councillor with a disclosable pecuniary interest or other significant interest may also make representations, give evidence or answer questions about the matter. The Councillor must then withdraw immediately from the meeting before the matter is discussed and any vote taken.</p> <p>Where Members of the public are not allowed to be in attendance and speak, then the Councillor with a disclosable pecuniary interest should withdraw from the meeting whilst the matter is under consideration. Councillors who have declared other significant interests should also withdraw from the meeting if they consider their continued participation in the matter would not be reasonable in the circumstances and may give rise to a perception of a conflict of interest.</p> <p>Councillors are not obliged to withdraw from the meeting where a dispensation to that effect has been obtained from the Standards Committee.</p>	
3. MINUTES OF THE PREVIOUS MEETING <p>To approve the minutes of the meeting on 30 April as an accurate record.</p>	4 - 9
4. ANNUAL PERFORMANCE REPORT FOR THE LAW ENFORCEMENT TEAM <p>This report provides PAC with an update following the previous meeting focusing on work of the Law Enforcement Team between January 2025 and March 2025.</p>	10 - 25

5. DATE OF NEXT MEETING

To note the date of next meeting:

- 18 November 2025

London Borough of Hammersmith & Fulham

Social Inclusion and Community Safety Policy and Accountability Committee Minutes



Wednesday 30 April 2025

PRESENT

Committee members: Councillors Nikos Souslous (Chair), Omid Miri, Sally Taylor and Lucy Richardson

Other Councillors: Councillor Rebecca Harvey (Cabinet Member for Social Inclusion and Community Safety)

Guests

Sally Jackson (Head of Service, Standing Together Against Domestic Abuse)
Liz Mack (Chief Executive, Advance Charity)
Amy Glover (Director of Services for Domestic Abuse, Advance)
Said Mohamud (Chief Executive Officer, Minaret Community Centre)
Dominique Alexander (Member, GVEU Young People's Action Group)

Officers

Mark Raisbeck (Director of Public Realm)
Neil Thurlow (Assistant Director of Community Safety, Resilience and CCTV)
Sina Moini (Community Safety Manager)
Annabel Moores (Violence Against Women & Girls Lead)
Caterina Giammarresi (VAWG Programmes & Partnerships Lead)
Gemma Lightfoot (Manager, Gangs, Violence and Exploitation Unit)
Nkechi Ampabeng (Community Development Outreach Worker, GVEU)
Corinne Baker (Policy and Service Development Assistant, GVEU)
Debbie Yau (Committee Coordinator)

1. APOLOGIES FOR ABSENCE

An apology for absence was received from Councillor Andrew Dinsmore.

2. DECLARATIONS OF INTEREST

There were no declarations of interest.

3. MINUTES OF THE PREVIOUS MEETINGS

RESOLVED

That the minutes of the meetings held on 20 November 2024 and 4 February 2025 were agreed as accurate record.

4. VIOLENCE AGAINST WOMEN AND GIRLS SPOTLIGHT

Annabel Moores (Violence Against Women & Girls Lead) briefed members on H&F's work on ending VAWG, including the Coordinated Community Responses (CCR) , specialist domestic abuse court, co-located Independent Domestic Violence Advocate (IDVA), securing an additional £250,000 of core Council funding to continue delivering VAWG services, the VAWG Strategy 2022-2027 and its four main objectives, healthy relationships podcast series co-produced with young people and street harassment PSPO and perpetrators services.

Liz Mack (Chief Executive, Advance Charity) outlined the work of Advance and introduced the Angelou Partnership which was formed in 2015 to address the needs of women experiencing violence and abuse and delivered by a consortium of VAWG organisations with Advance being the lead partner. She highlighted the single point of access and shared referral process as well as the specialist workers under the current service model.

Amy Glover (Director of Services for Domestic Abuse, Advance) highlighted the uniqueness of Angelou and its services as well as other services in LBHF, notable trends and the forward plan to expand support for survivors.

Sally Jackson (Head of Service, Standing Together Against Domestic Abuse (STADA)) introduced the background of STADA and remarked that Hammersmith was the 'home' of STADA and the CCR in the UK. She outlined the CCR and the response in practice including the criminal justice system, housing and outcomes of specialist domestic abuse court. She also briefed members on the Impact Project and perpetrators services.

Caterina Giammarresi (VAWG Programmes & Partnerships Lead) briefed members on domestic abuse safe accommodation in H&F, local domestic abuse refuge provision and access, H&F's responses to challenges and DASA needs assessment.

NOTE: The combined presentation slides are attached in the Appendix

Noting STADA was celebrating its 30th anniversary this year, Councillor Sally Taylor asked about the extent of changes that had taken place since then. Sally Jackson remarked that women today were better at recognising domestic violence which had led to increased reporting year on year. Unlike then when the theme of health was not on the table, there was now more professional intervention from midwives, GPs, social workers and mental health teams, reflecting an increased understanding of

domestic abuse throughout the society. In addition, services could now engage people earlier at the beginning of a relationship such that women would ask questions that were regarded as super sensitive many years ago. There were also more challenges nowadays such as accessibility of pornography, education about a loving relationship and young men's view of masculinity.

On Councillor Taylor's further question, Sally Jackson referred to the murder statistics that about 30 men a year would be killed mostly by a male perpetrator because of domestic abuse. Men tended to be more violent in our society and hopefully going forward some men would be more confident to report if they were being subjected to domestic abuse.

The Chair asked about the anticipated changes in the next few decades. Amy Glover recalled when she first joined Advance, there was no perpetrator programme with the focus being on the survivor and the ways she could make herself and her children safe. Now there were two perpetrator programmes in the borough and she anticipated similar significant shift in the future narrative that domestic abuse survivors could get support from locally commissioned services and perpetrators could access funded behavioural change opportunities. Sally Jackson said she also hoped to see more focus on full recovery for both women and children through therapeutic support. Echoing her view, Liz Mack remarked successful therapeutic process would help break those intergenerational cycles.

Annabel Moores added that she hoped to see lots of positive role models and different versions of masculinity in the decades to come. Responding to the Chair's further question, she said the recent podcast series co-produced with the Youth Council were helping young people to identify toxic masculinity in schools and talk about positive masculinity. Alongside the podcast, lesson plans were being developed to complement the content.

Councillor Lucy Richardson was concerned about meeting the mental health needs of the survivors and their children upon leaving the refuge. She noted the process could be quite complicated and daunting.

Annabel Moores responded that generally domestic violence advocates would work with people around a whole range of needs, including mental health. That services worked with mental health colleagues and MH sat on the VAWG Board. Caterina Giammarresi added that robust plan was in place to help the survivors and their children to move on, including mental health referral within the same or to different borough. According to the resettlement support stated in the refuge contract, the refuge worker would continue offering floating support to survivors and their families for at least 3 months after they moved out.

Noting the lengthy waiting time for court hearings, Councillor Richardson was concerned about the arrangements for the survivors/children and the perpetrators during the waiting period. Sally Jackson shared the impacts of the backlog situations at courts as hearings could hang over for up to 5 years since the incidents occurred. Amy Glover referred to the Impact Project and highlighted that consistent communication, understanding and empathy it offered would help survivors not to disengage from the criminal justice process due to court back logs.

Noting that funding had been secured from the Council to provide therapeutic support to the survivors and their families, Councillor Omid Miri asked if private therapists or NHS were engaged for the purpose. Caterina Giammarresi noted the service was delivered by an in-house therapist hired by the charity and funding permitting, therapeutic support would continue to be provided to survivors.

Councillor Miri was concerned about perpetrators' programmes, in particular those for current perpetrators who were repeated offenders and needed deeper intervention and for future perpetrators who were now schoolboys. Annabel Moores said there was a range of different interventions for different types of perpetrators including adults, affected children and those in same sex relationships held in one-to-one or grouping format. There was drive for high harm and high risk perpetrators and the culturally informed family approach available in 20 languages. In case direct support or engagement of perpetrators was not feasible, other alternatives either to meet their needs or get the best criminal justice outcomes would be done to bring about behavioural changes and prevent recurrence. She noted about long-term positive impact brought by perpetrators' programme in terms of reduction in abusive behaviour. As regards whole school approach, Annabel noted following a pilot programme carried out in some H&F schools, the Council, upon securing the necessary funding, would roll out similar programme across the borough. Meanwhile, in addition to a couple of intervention activities co-produced with the Youth Council, a programme called the Bambu project was available which supported children affected by domestic abuse or those starting to exhibit some harmful behaviours.

Responding to Councillor Miri's further question, Caterina Giammarresi said so far, there was no trans people accessing the refuges but she did see a disproportionate amount of trans people in the sex industry seeking help. She noted that while the Supreme Court's ruling would have an impact on how the services were to be run by the local authority, they remained committed to protecting the rights and dignity of trans people. Annabel Moores added while the VAWG sector would take heed of the upcoming legal advice, they as well as and partners servicing LGBTQI would be committed to supporting all H&F residents.

The Chair asked about the challenges of Met Police changing the information sharing access (page 26). Caterina Giammarresi noted the Performance and Review Coordinator (PRC) of the Impact Project had previous connection to the Met Police information sharing system which allowed them to track the cases and make referrals according to the criminal justice outcomes. The disconnection about a year ago had greatly limited the functions of the PRC with much less information of the perpetrators' risks presented to the court and affected the outcomes. Sally Jackson added that lobbying efforts were being undertaken with the Head of IT to see if the Met Police, like other forces, could enable the voluntary sector to access the system for certain purposes.

Councillor Rebecca Harvey (Cabinet Member for Social Inclusion and Community Safety) said she was proud to note so much amazing work happening, and with the dedication from organisations delivering great services, women and their children in the borough could be really confident that they were safe. Their therapeutic support

had a huge impact to the survivors and the children in addressing their past trauma like post-traumatic stress disorder. Councillor Harvey reassured that the funding would remain in the budget for next year and she would continue to look at ways to increase the funding for the VAWG team to make a bigger impact.

The Chair thanked everyone who had contributed a lot to ending VAWG.

RESOLVED

The Committee noted the report.

5. GANGS, VIOLENCE AND EXPLOITATION UNIT SPOTLIGHT

Gemma Lightfoot (Manager, Gangs, Violence and Exploitation Unit (GVEU)) introduced the report.

Said Mohamud (Chief Executive Officer, Minaret Community Centre (MCC)) briefed members that MCC was a frontline charity established in 2009 located in Fulham. The Community Centre assisted the whole community but mainly focussed on the Horn of Africa community.

MCC aimed at bridging the gap between the community and the services they received. He said that the 'My Ends' project was developed to target at fewer people in a better way. Through the My Ends project the MCC had connected with the police, Law Enforcement officers and school representatives through workshops and events to tackle gangs and violence within the community. Sharing some cases, Said noted the year-long project, which shall end in the next quarter, was very effective as it created a secure environment for people to talk in confidence. He stressed that with everyone going for an extra mile, he believed children would be saved.

Dominique Alexander (Member, GVEU Young People's Action Group (YPAG)) shared the impact that the GVEU had had on her life, including:

- the benefits of having long-term support from an outreach worker;
- her experience on the GVEU's Rebel Records Project; and
- her experience as an ambassador on our newly-formed YPAG.

The Chair thanked colleagues in GVEU and the two representatives in sharing their incredible work.

On GVEU's future plans, Gemma Lightfoot noted the unit would continue with their innovation to become one of the best in London in terms of violence reduction. They also planned to continue with early intervention via enforcement in collaboration with the Police and Probation. With increased funding from public health, therapeutic teams could offer more timely intervention support to help the young people and community.

Regarding violence reduction across the borough boundaries, Gemma Lightfoot noted that unlike some boroughs having tensions with their neighbours, H&F was in the same Basic Command Unit with two neighbouring boroughs, i.e. Westminster City Council and Royal Borough of Kensington and Chelsea and enjoyed excellent

working relationships at all levels with them. The outreach workers shared information and community contacts, held cross-borough intelligence meetings and joined each other's events. At this moment in time there was minimal cross border tensions. The GVEU also met with other neighbouring boroughs to discuss tensions and concerns.

Councillor Rebecca Harvey (Cabinet Member for Social Inclusion and Community Safety) appreciated the fantastic work of GVEU which had brought real changes and turned people's lives around.

Echoing her appreciation, the Chair also thanked the wonderful work done by the two representatives as a community leader and an ambassador to help the young people.

RESOLVED

That the Committee noted the report.

6. DATE OF THE NEXT MEETING

The Committee noted the next meeting would be held on 17 June 2025.

Meeting started: 7.01 pm
Meeting ended: 9.30 pm

Chair

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Agenda Item 4

LONDON BOROUGH OF HAMMERSMITH & FULHAM

Report to: Social Inclusion and Community Safety Policy and Accountability Committee

Date: 18/06/2025

Subject: Annual Performance Report for the Law Enforcement Team

Report author: Mohammed Basith, Law Enforcement Manager

Responsible Director: Mark Raisbeck, Director of Public Realm

SUMMARY

1. This report provides PAC with an update following the previous meeting focusing on work of the Law Enforcement Team between January 2025 and March 2025.
2. There are no decisions required from this report.

RECOMMENDATIONS

3. For the Committee to note and comment on the report

Wards Affected: All

Our Values	Summary of how this report aligns to the H&F Values
Building shared prosperity	A cleaner, greener, safer borough increases opportunities for all
Creating a compassionate council	Working with our communities the LET is the front face of the council for many, and the service offers help, support, and advice for all ensuring that everyone's problems are addressed
Doing things with residents, not to them	Residents are concerned around environmental crime, ASB and this affects how they feel and perceive the boroughs safety. Residents' safety and perceptions of safety are key attributes that the LET work towards addressing
Being ruthlessly financially efficient	We have brought together several services to create one larger, singular service with a wider parameter of powers
Taking pride in H&F	The LET service work hard to improve the environment of H&F

	creating a cleaner, greener borough
Rising to the challenge of the climate and ecological emergency	The service uses only electric vehicles and the default for staff is to walk with vehicles being used for specific matters only

Background Papers Used in Preparing This Report

4. None

Background

5. In February 2025, the Law Enforcement Team (LET) presented performance data and achievements since the formation of the service in April 2021 through to 31 December 2024.
6. This report provides service information from 1 January 2025 to 31 March 2025.
7. From 1 January 2025 to 31 March 2025, the LET has continued to deliver a highly visible front-line service 24/7, and this report provides further details of the work LET officers have undertaken.

8. Headlines of the LETs work for this period include:

- a. Over 20,986 patrols – the service averages 233 patrols per day – with officers working to investigate and resolve service requests, monitor sites following incidents or inspect locations following referrals for a range of issues from both internal and external partners and teams.
- b. For the period of this report the LET team have received 1,228 service requests from residents and businesses, which have been investigated and resolved.
- c. Most service requests are resolved without the need for enforcement due to the officer's ability to engage and educate; however, there are several more complex cases which require constant investigation, monitoring and enforcement activity, which can take upwards of 21 to 28 days, where legal processes are followed.
- d. LET officers issued 501 fixed penalty notices for issues such as fly-tipping, littering and highway obstruction.
9. The LET team continues to show a high visibility presence in all the housing estates and parks, with 4,258 patrols in housing land and 2,925 patrols in parks.
10. In addition, 12,678 patrols have taken place in all highways and district centres across the borough.

11. Keeping our residents safe remains a high priority for the team, and as such, the LET officers have conducted 1,124 weapons sweeps during their patrols, resulting in the removal of knives from the streets. In addition to this, the LET has also recovered drugs, confiscated drug paraphernalia from individuals and on one occasion foiled a burglary from a commercial premises and returned the items to the business.
12. During this period, there was a slight increase in overall Service requests in the North of the borough, however; there was also a decrease in reports in Central and North wards compared to the same period last year. Reported anti-social behaviour service requests to the service increased slightly with 102 service requests in the North up from 94 and South with 129 compared to 114, whilst there was 88 in Central up by one at 89 from last year.
13. **Appendix 1** provides further statistical information on service performance at the time of this report.

Broader LET service headline updates.

14. The LET is actively enforcing issues across the borough, with particular emphasis on issues at housing sites and parks where ASB, nuisance and crime have been reported.
15. Over the period of this report, six joint operations have been conducted in various wards throughout the borough. Local ward councillors are always invited to these meetings and encouraged to join the team to see the vast array of work taking place across the borough firsthand and to meet and discuss local issues with the dedicated LET ward officers.
16. Our work with the homeless and street-sleeping communities, with our partner agencies, is ongoing. Since January, due to the exceptionally cold start to the year, the LET team was tasked with meeting biweekly to connect with the outreach staff at the mayor's homeless charity and visit various areas across the borough to locate and help street sleepers.
17. The LET continues to support the Council's emergency planning team and assisted with incidents throughout the borough. During a fire incident at a block in Clem Atlee Estate SW6 in January the LET supported LFB and helped evacuate the building following a flat fire.
18. The safety of all women and girls remains a priority for the Council as we continue to create a safe and equal place for everyone who lives, works, visits and studies in the borough. H&F take a zero-tolerance approach against all forms of gender-based harassment and abuse, wherever it occurs and are take urgent steps to ensure women and girls feel safe in the borough.
19. The LET undertook engagement work and conducted additional women's safety patrols throughout March to coincide with Women's History Month. The LET was present outside Hammersmith Broadway, SBG and Fulham Broadway to hand out flyers and to get feedback from the residents and visitors to the borough of the Street Harassment Public Space Protection order. LET officers provided high

visibility engagement and reassurance patrols to residents and businesses within H&F's town centres and transport hubs from 18:00-00:00 every Friday and Saturday throughout March 2024. The patrols focused on night-time economy venues, which were expected to be busy and where there have previously been reports of harassment of women and girls in public spaces.

20. After being made aware of squatters taking over a former council-owned health centre in the North, the LET worked with planning colleagues and police to collate intel and evidence over the subsequent four weeks. Following referral to the Council's legal team, the LET worked with all departments to help obtain a possession order. This was followed by the LET assisting with the eviction itself. There are two other such sites where the LET is working with the Council's planning team to vacate, and this work is ongoing.
21. The LET was tasked to assist with crowd control and to support Highways colleagues following several issues with cyclists not dismounting when crossing Hammersmith Bridge. There has been a continuous tasking of two officers on the bridge between 8-5 Monday to Friday and 9-4 Saturday and Sunday.
22. This tasking has seen the LET deescalate arguments and issues that have arisen and assisted site staff with users who do not comply with clear guidance for users on the bridge. The team continues providing a high visibility presence to ensure the bridge is safe for all users.
23. The LET continues to conduct fortnightly multi-agency operations in various wards across the borough. Invitations are being shared with Tenant and Resident Association leads and ward councillors to ensure they are aware of the work taking place. The LET has also been attending all Housing led resident meetings to provide onsite support to residents on issues relating to ASB and nuisance.
24. LET staff marshalled the boat race and the day went by without incident.
25. Following the Central London-wide drug alert in March due to a potent strain of synthetic opioids being found following several non-fatal overdoses in other boroughs, all LET were tasked to monitor the borough's local street population and street sleepers. The team worked with outreach workers from Turning Point across the borough and targeted a park in the North that came to our attention over this entire month. Following several joint engagements with some users, the issues raised by the local residents subsided and stopped completely. To date, the LET has not received any further complaints from this location.
26. Staff also continue to carry naloxone which they have all been trained to administer as those affected recovered following its use.
27. As part of our commitment to continually adapt, evolve and embrace new technology to improve outcomes for residents the LET management team have been working with the Council's IT team to develop a case management LET app for officer use.
28. In use from 01 April 2025 the App enables staff to log all LET inspections and manage cases whilst onsite, including updating notes and adding evidence directly with their hand-held devices.

29. In addition, the LET App allows for more streamline case progression internally and better oversight to ensure Service requests received are responded to and investigated more effectively whilst reducing the response times further.

30. **Appendix 2** provides images of some of the above illustrating the LETs work.

Compliments

31. Over is period, LET has achieved several positive outcomes. The following news stories highlight some of these successes:

32. Following a patrol in January LET officers found a lost dog in one of the parks in the south and helped reunite it with its owner. The resident wrote *“Sagar went above and beyond to make sure our dog was not left alone or harmed by anyone or cars nearby. He contacted the locals in South Park to try find out senior dog Kayla's owners. He also made sure to take care of her for over an hour! His concern and kindness for not just locals but also our pets is truly commendable. His selflessness and dedication ensured Kayla's safety until she could be reunited with her family. We are incredibly grateful for his efforts and the compassion he showed. Thank you, Sagar, for going out of your way to help!”*

33. Following the increase in ASB overnight in an estate, LET officers conducted several inspections and enforced the dispersal of those gaining unauthorised access. Following these inspections the resident wrote in

“Dear Let team,

Last night around 3:30am when I came home from work, I noticed 2 officers of the LET investigating in the communal gardens of XXXX. I just want to say thank you, this is highly appreciated that they come inside to check. It's what we needed here at XXXX Estate. Thank you “.

34. A resident expressed gratitude to the LET for their assistance in helping our trading standards colleagues disperse a rogue trader who was trying to force the residents to accept unnecessary work on their property. The elderly resident wrote *“Dear Councillors, I (living in Gastein Road) would like to shout out a BIG THANK YOU to Doug Love, Bill Masini and the H&F LET team! I and another share of the freehold owner have been scammed by roofers. We have noticed that the roofers we have asked to do our roofs weren't engaging according to any kind of trading standards. We were threatened by the roofers and reached out to H&F Trading Standards. Doug and the team reacted immediately and managed a, for us, very frightened situation. Doug especially has been managing the roofers very professionally and supported us as "victims" throughout the process tremendously. The "nightmare" seems like is over after 2 weeks of uncertainty what the roofers will do to us and our property. We have lost some money through the process; however, it could have been much worse if Doug and the team wouldn't have been involved. FYI, since my experience with these kind of scam (btw, there is really good material on the H&F website about fraud & scams) I have received another leaflet*

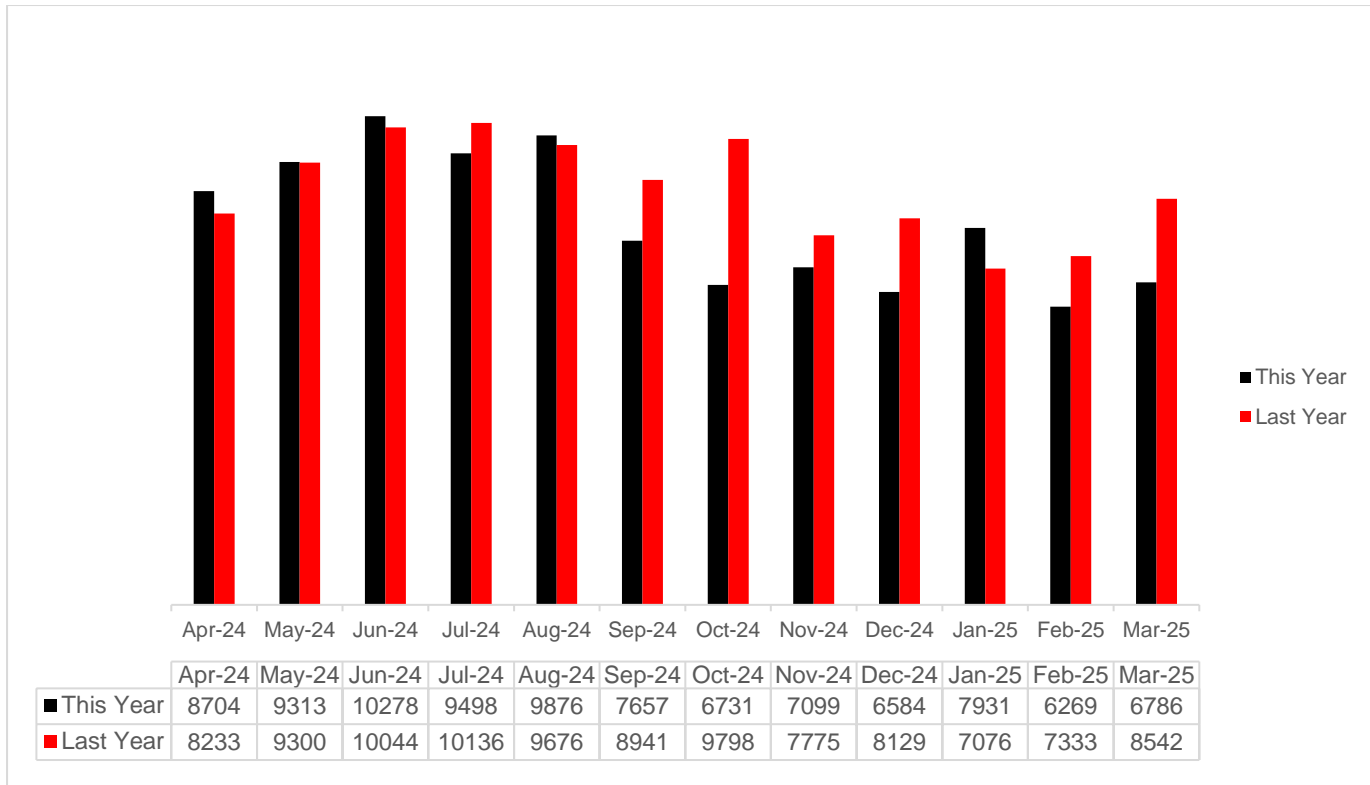
from a roofer which shows the same approach in what we have experienced, not sure if something can be done against "epidemic"?

Thanks again to Doug and the team and thank you H&F council in setting up the Trading Standards section!"

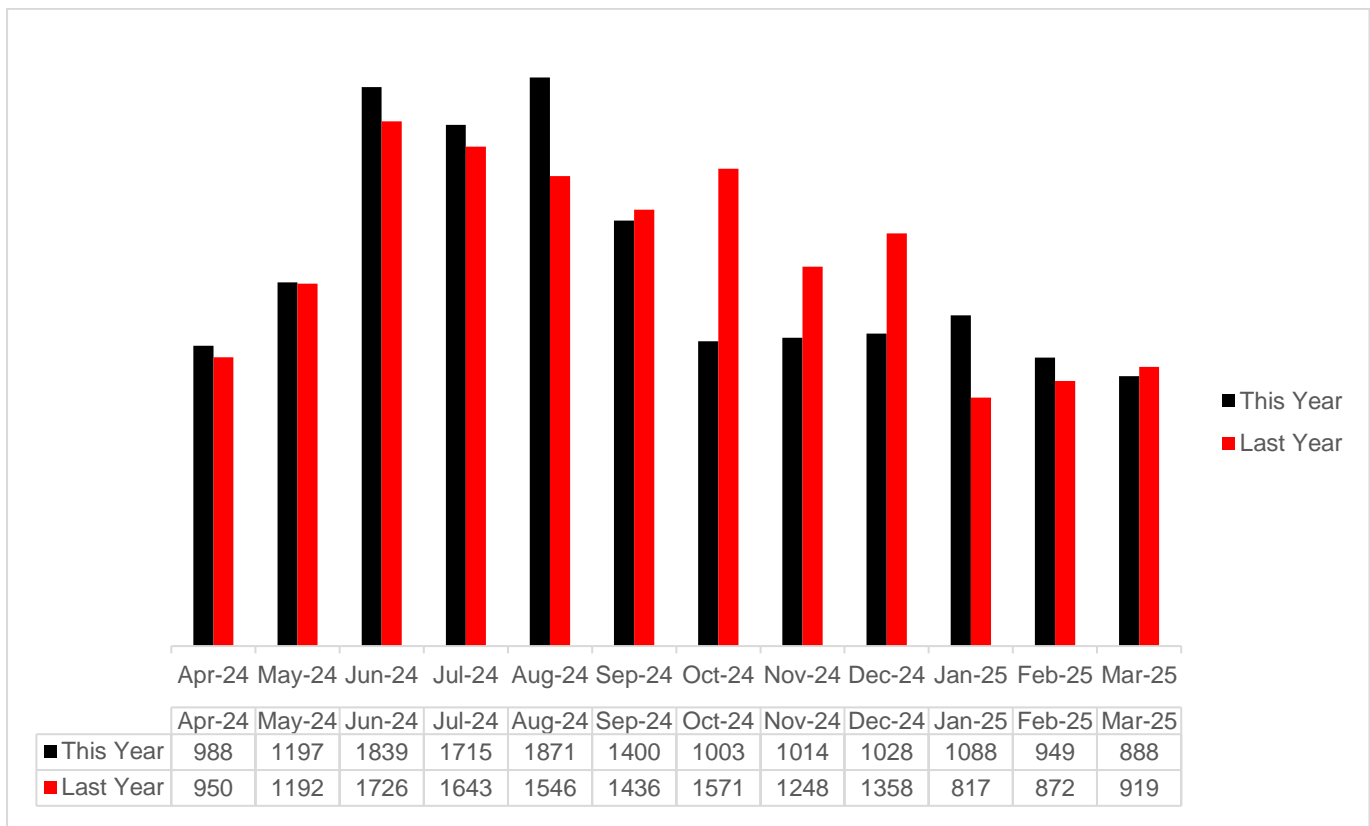
List of Appendices

- a. LET Performance Data (**Appendix 1**)
- b. List of LET achievements and other taskings (**Appendix 2**)

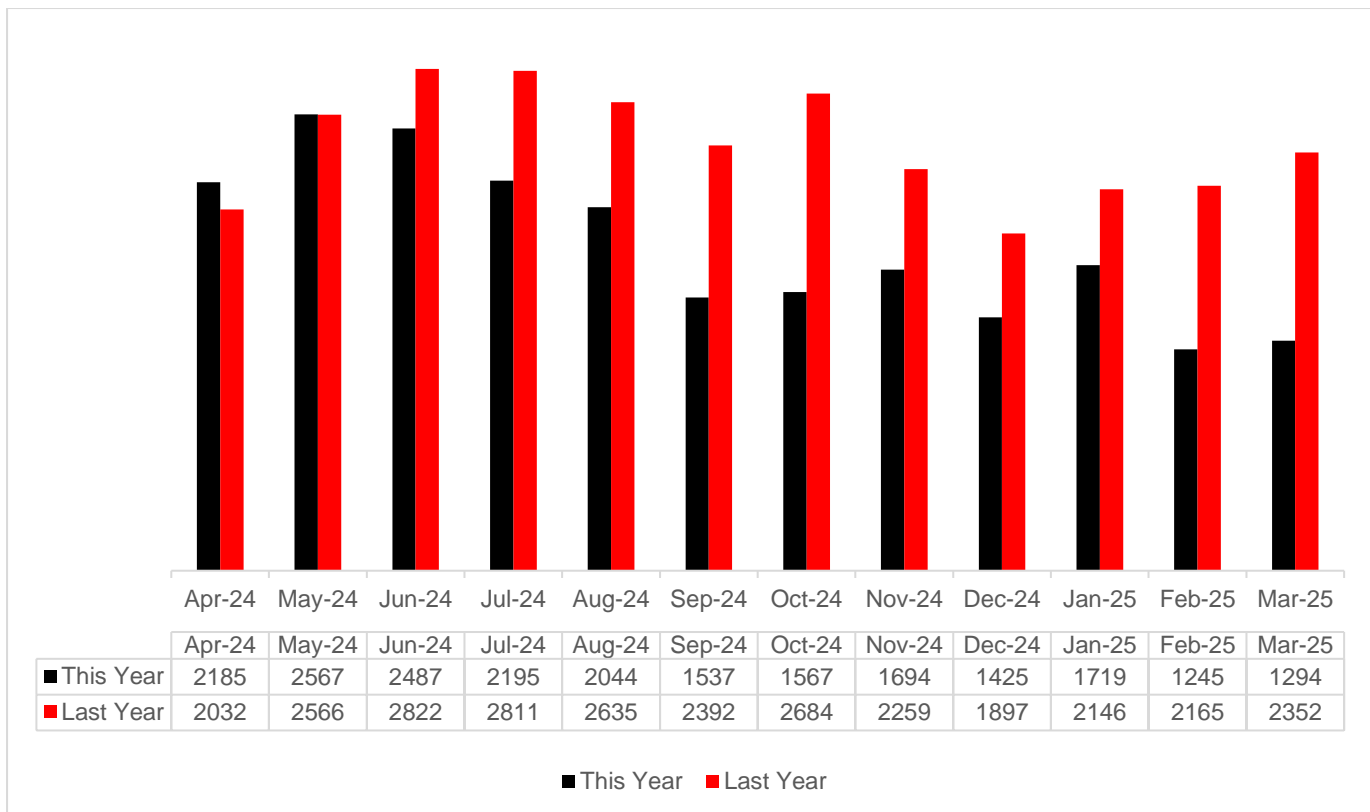
1) All Patrols



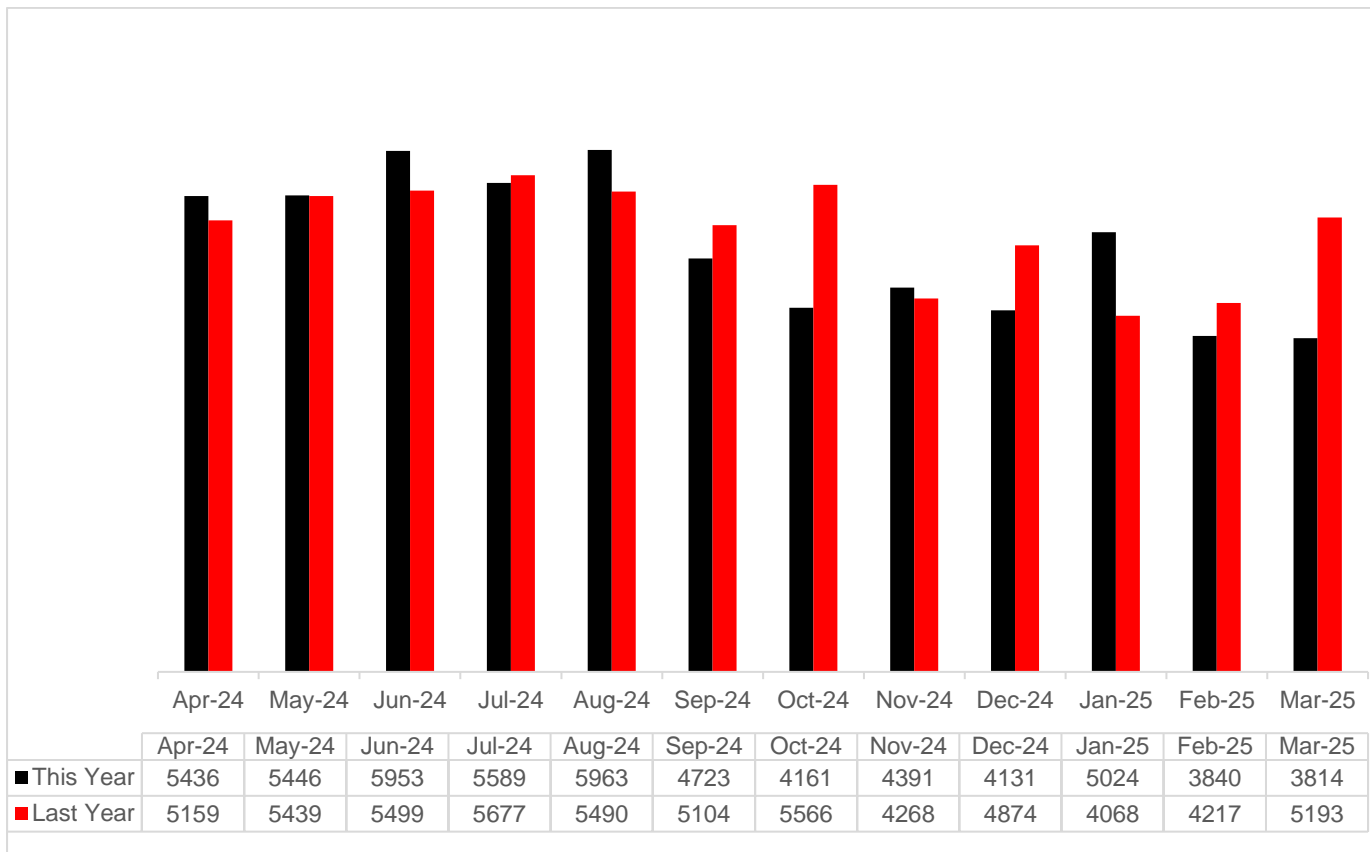
2) Park patrols



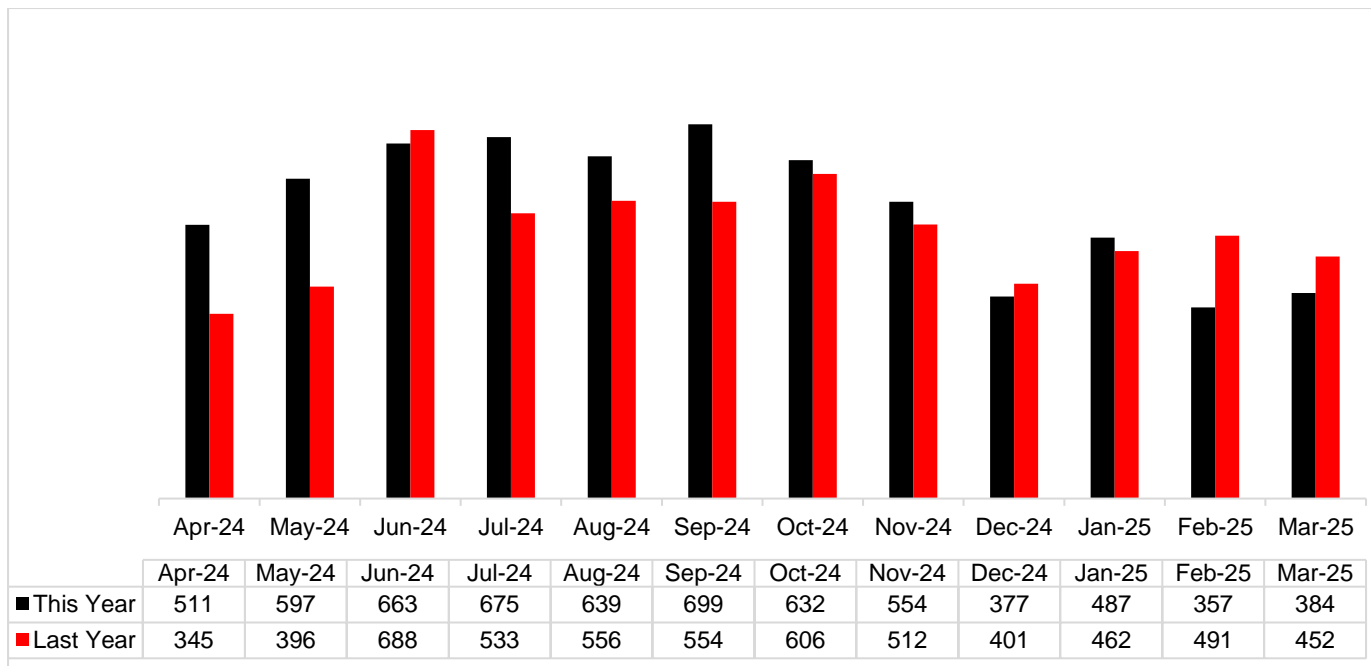
3) Housing patrols



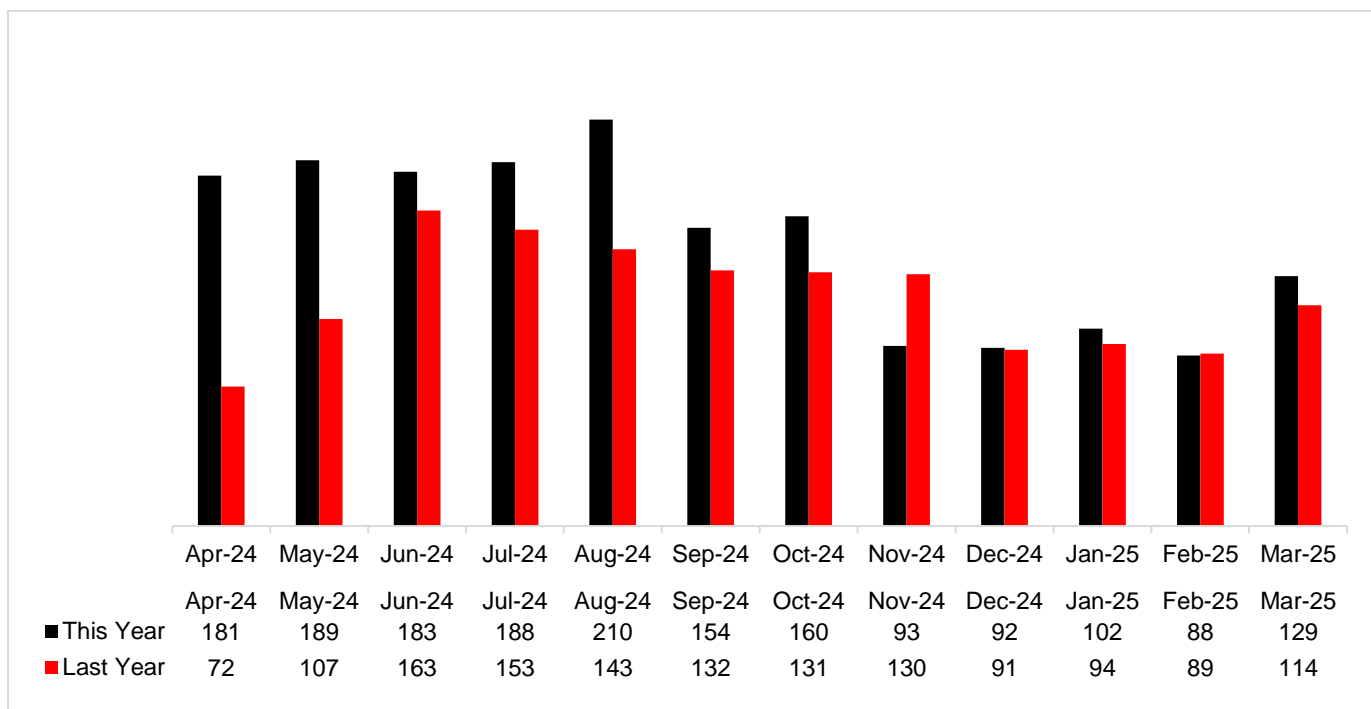
4) Patrols in Highways and District Centres



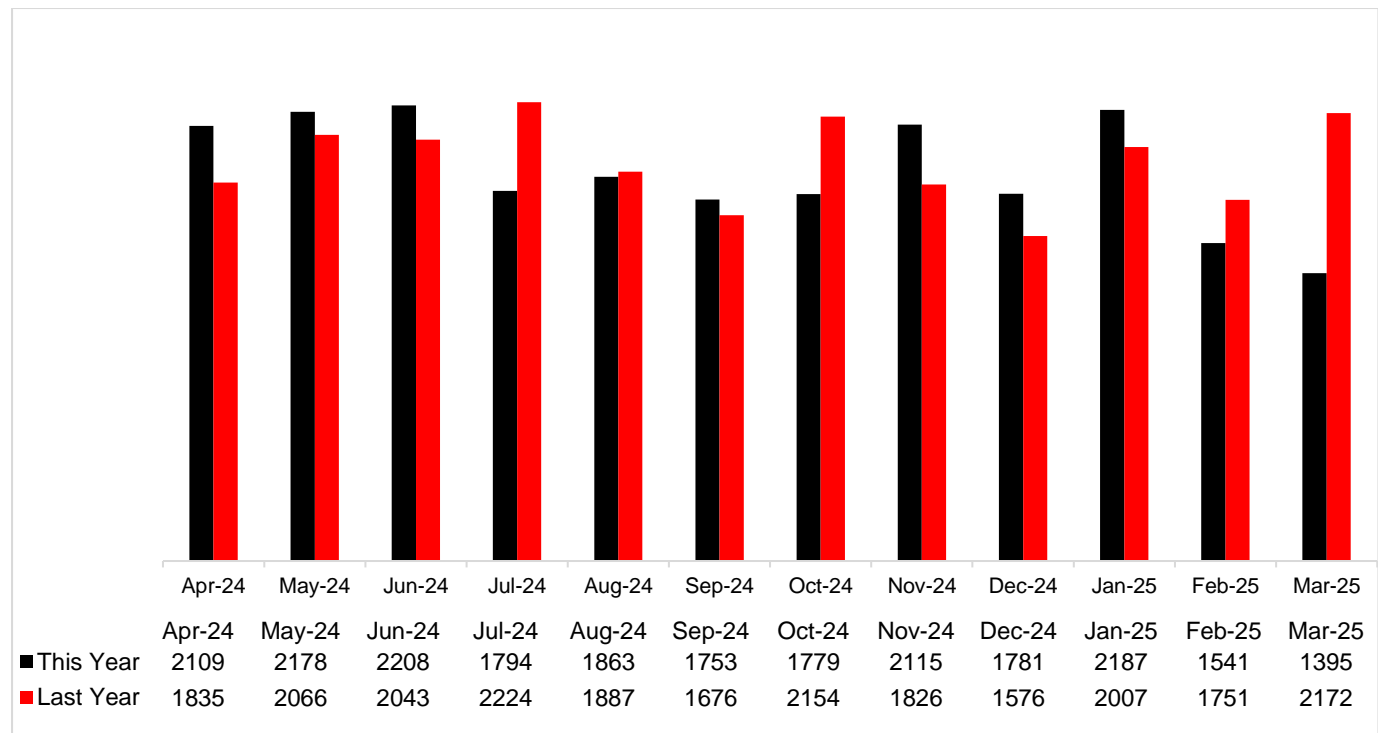
5) Service Requests



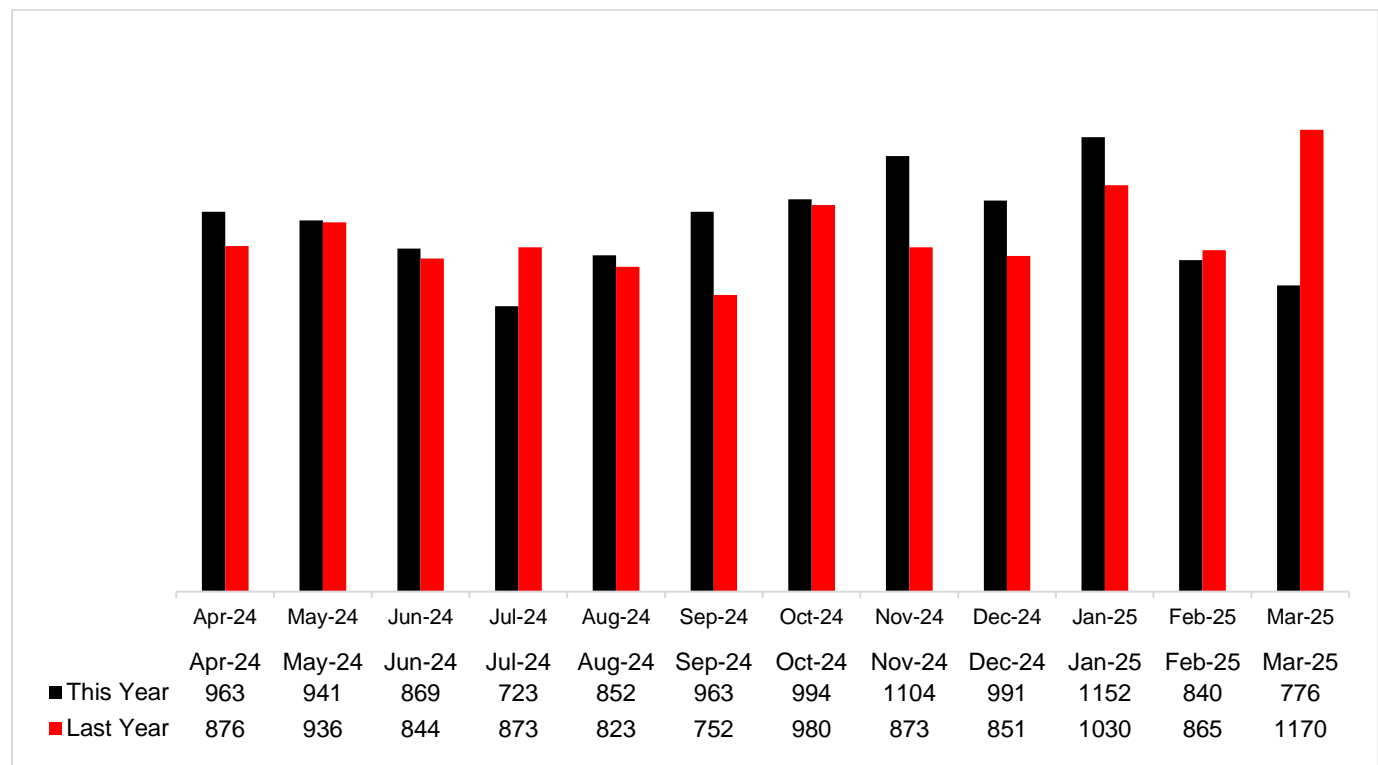
6) ASB Service Requests



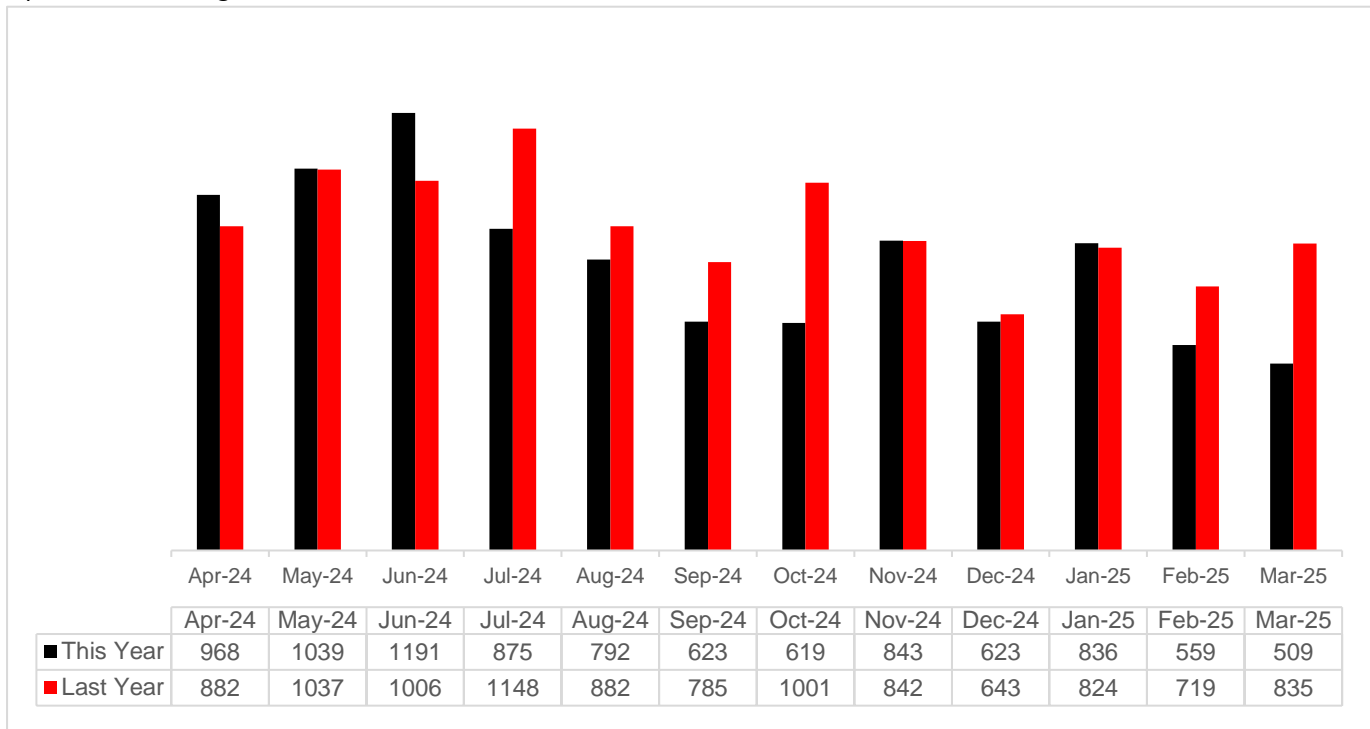
7) ASB Targeted Patrols



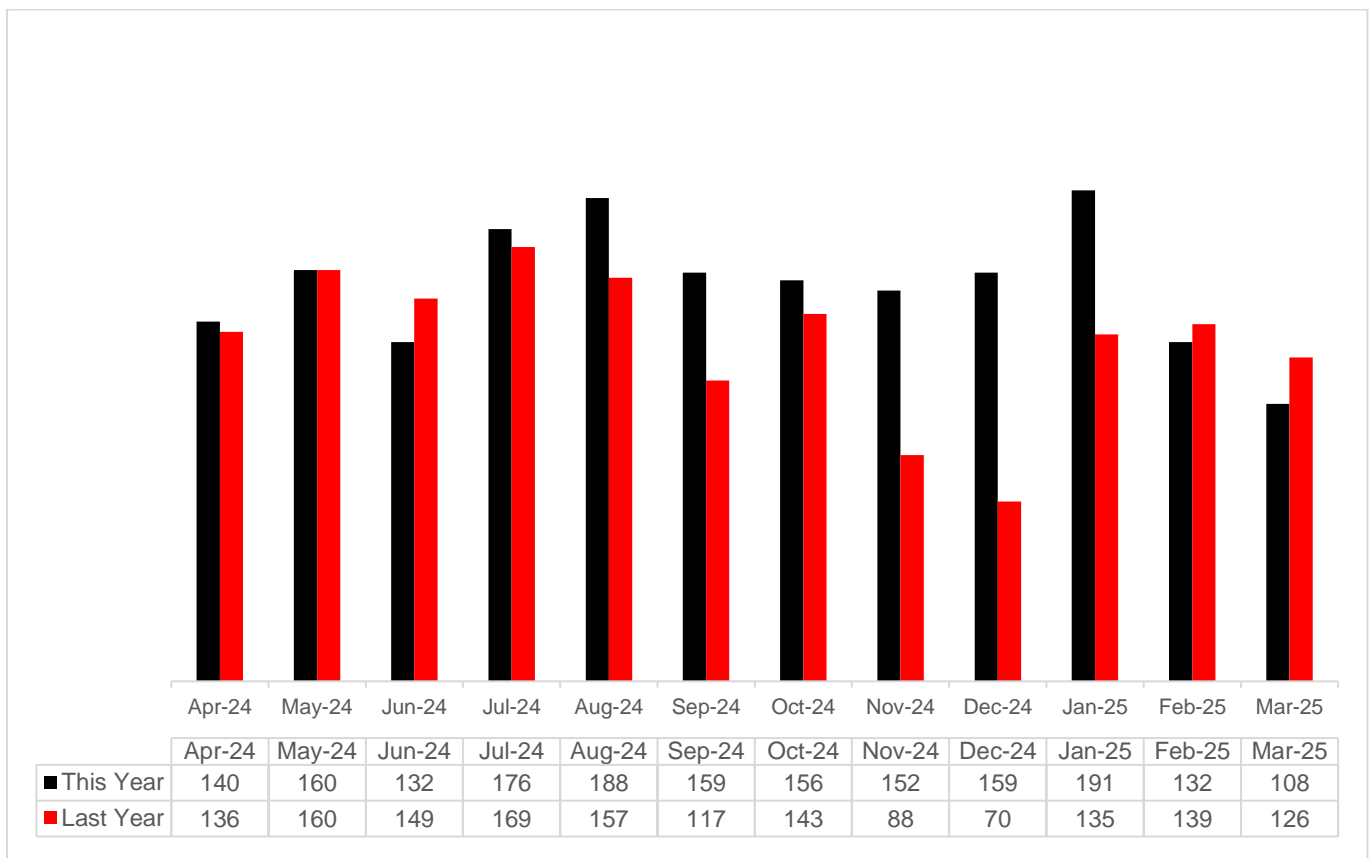
8) ASB Patrols Highways and District centres



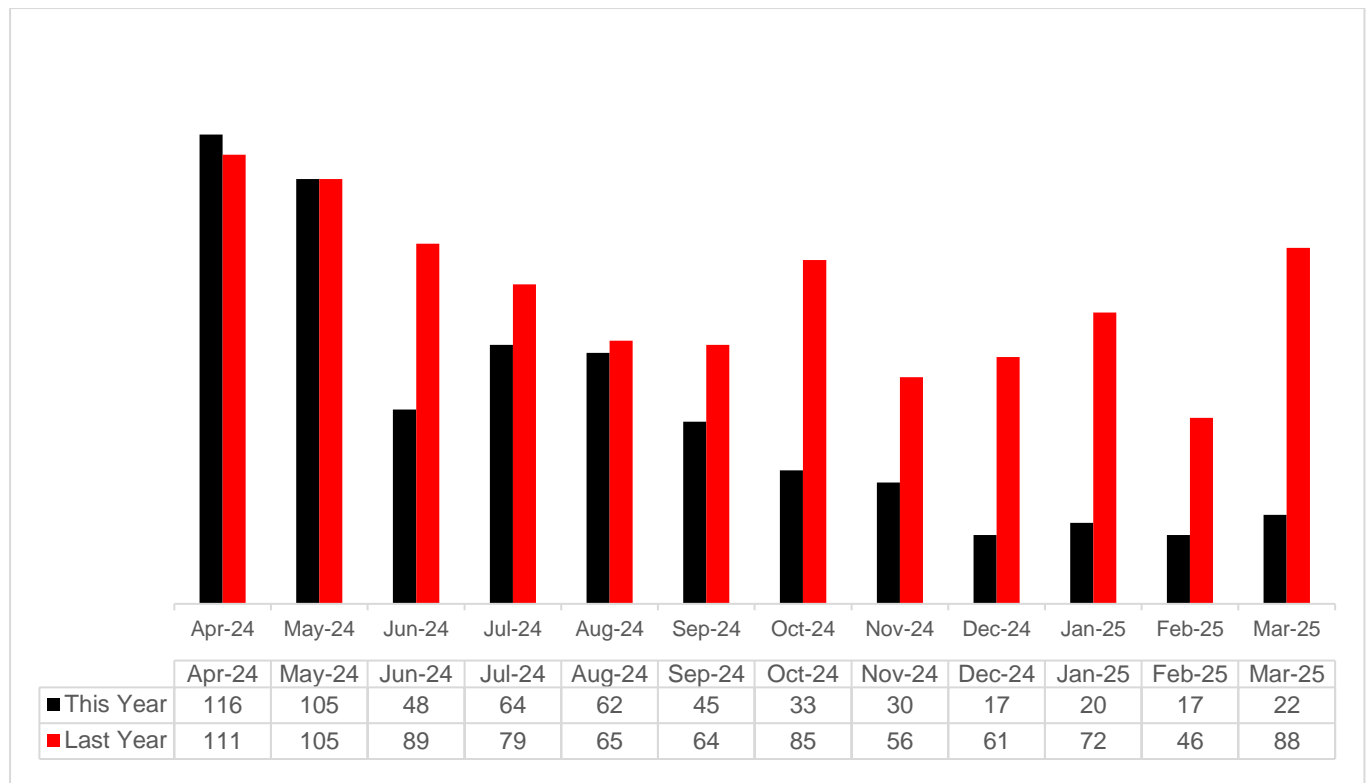
9) ASB Housing Patrols



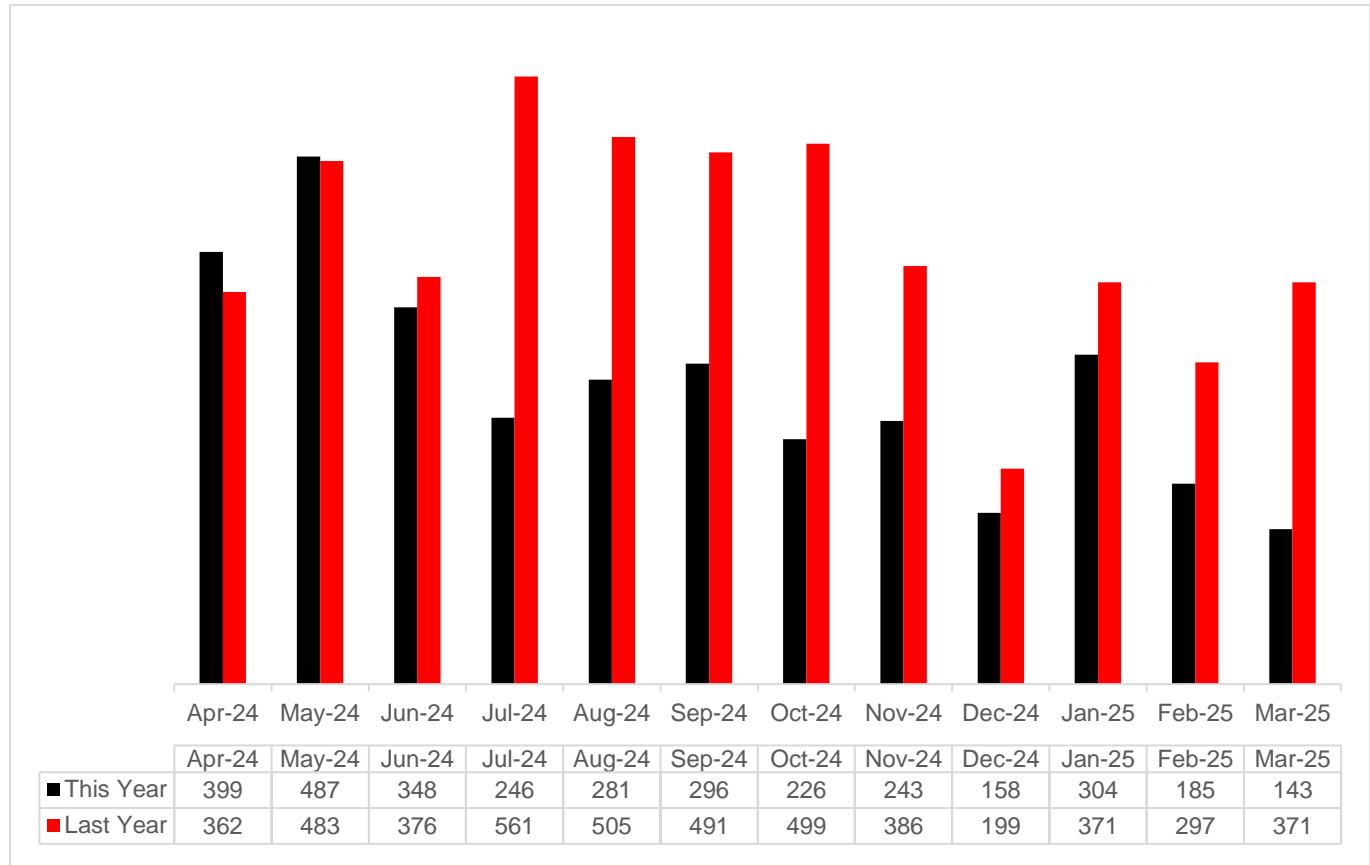
10) ASB Park Patrols



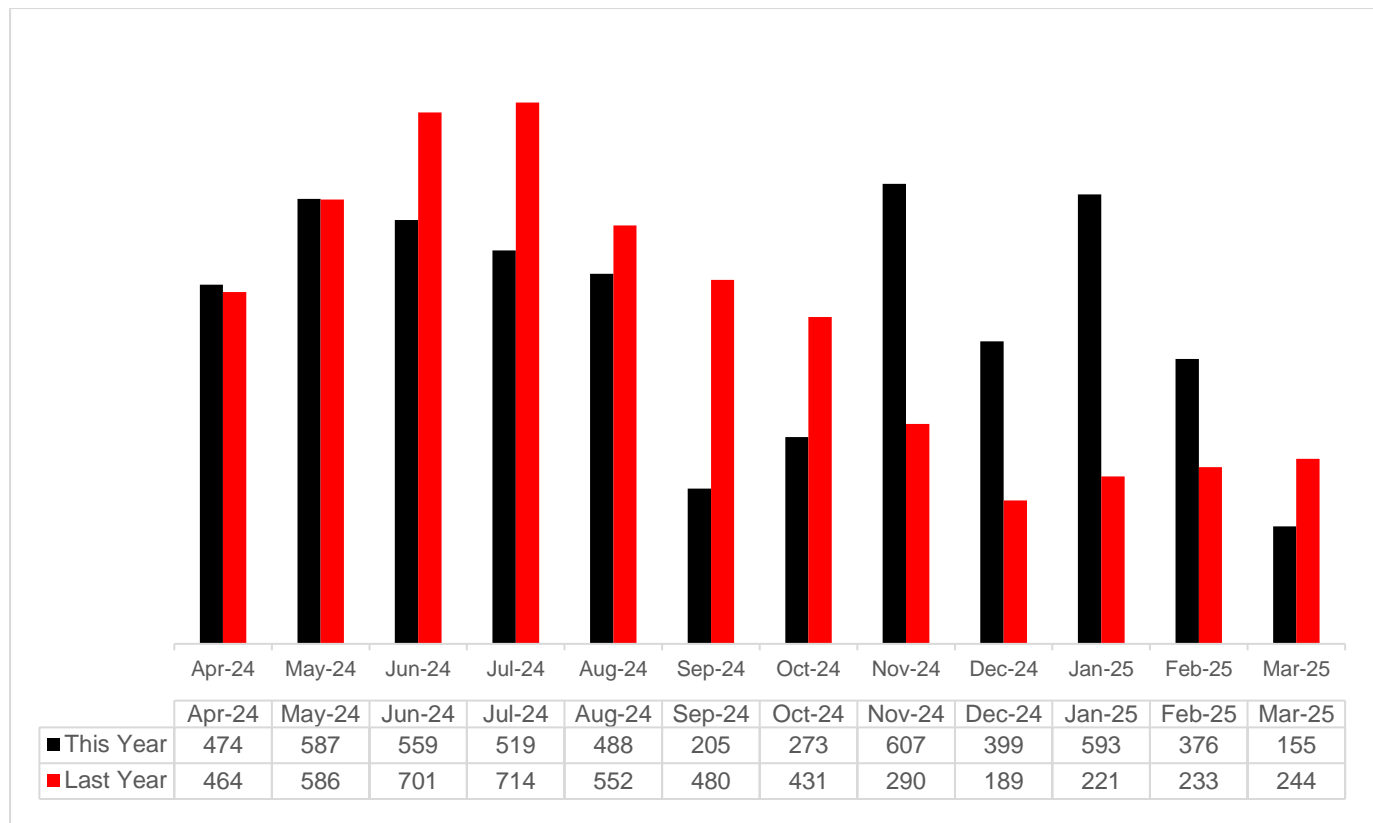
11) ASB Drinking and Alcohol Interventions



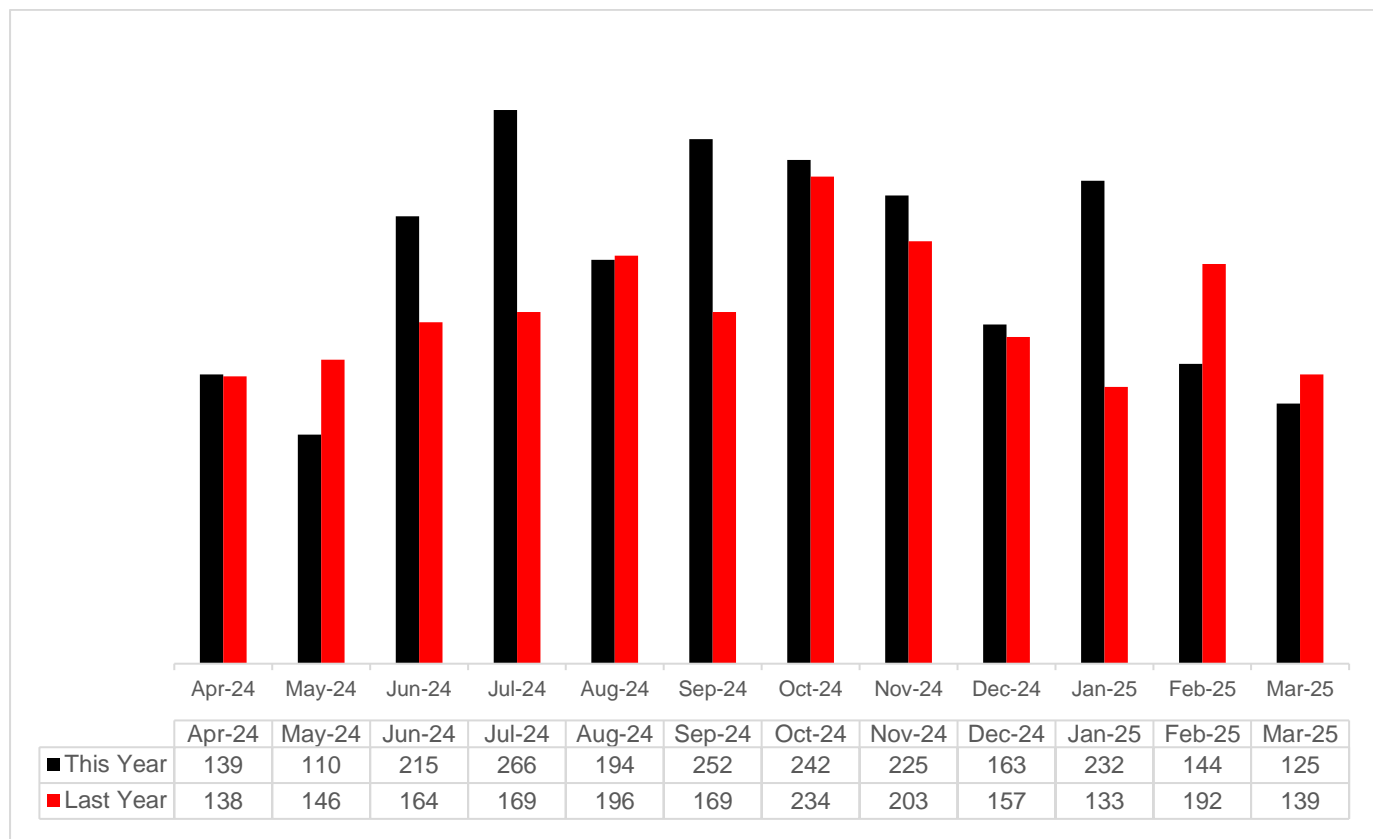
12) ASB Drugs Intervention



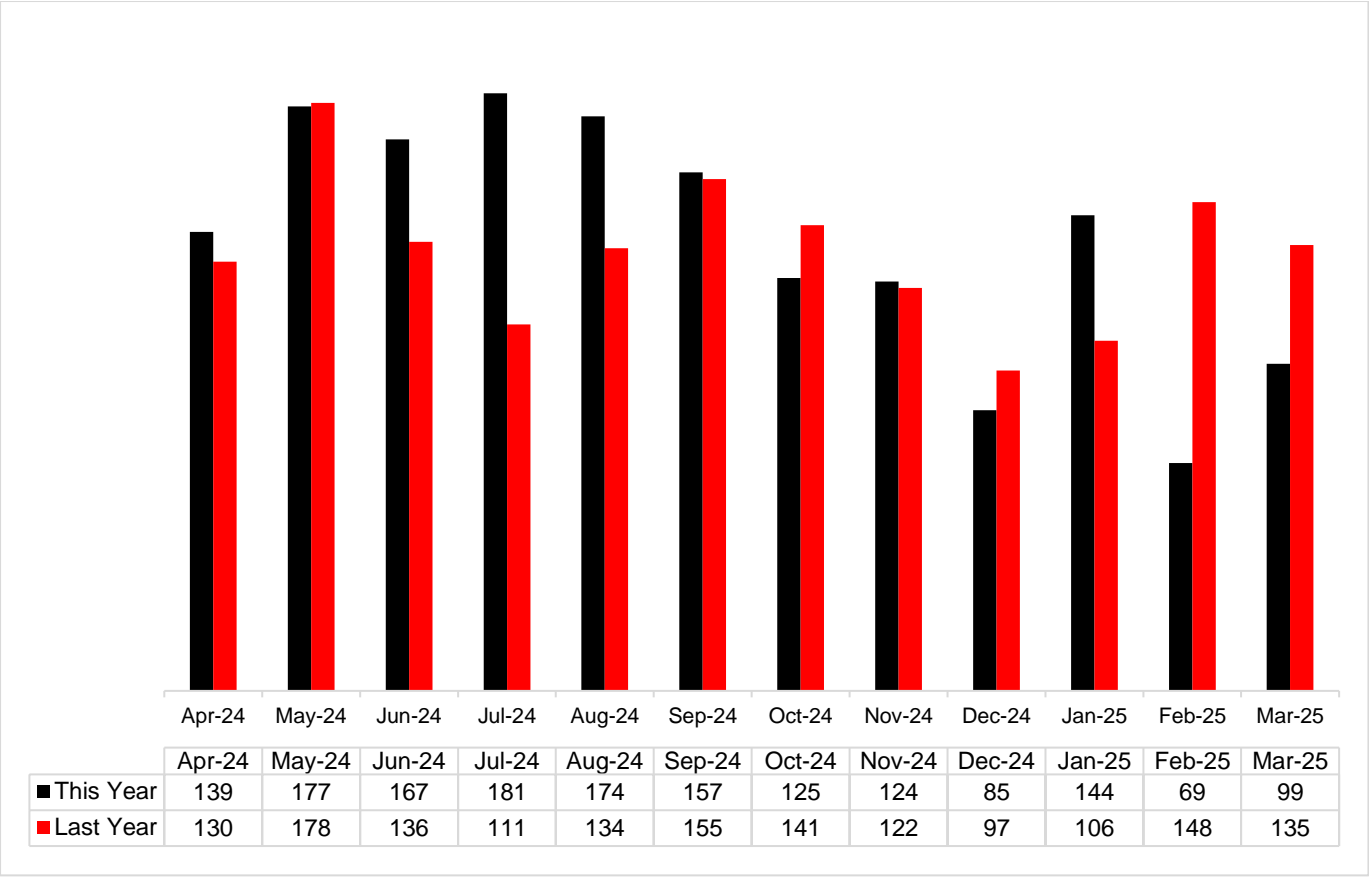
13) Weapons Sweeps



14) FPN by Month



15) Street Population Referrals and Interventions







Syringes and preparation kit for heroin or other opioids.



Cannabis and associated drug paraphernalia