

# **STANDARDS COMMITTEE**

# —Agenda—

## 15 MARCH 2005

<u>ITEM</u>	CLICK ON TITLES (IN BLUE) TO GO STRAIGHT TO ITEM	<u>PAGE</u>	
1.	MINUTES – 10 NOVEMBER 2004	3 – 9	
1.1	Matters arising (if any).		
1.2	To confirm and sign the Minutes of the meeting held on 10 November 2004 as an accurate record.		
2.	APOLOGIES FOR ABSENCE		
3.	DECLARATION OF INTERESTS		
3.1	If a Councillor has any prejudicial or personal interests in a particular report, they should declare an interest.		
3.2	A Councillor should not take part in the discussion or vote on a matter in which they have a prejudicial interest.  They should withdraw from the meeting while the matter is under discussion unless the disability to discuss the matter has been removed by the Standards Committee.		
4.	4th ANNUAL ASSEMBLY OF STANDARDS COMMITTEES	10 – 11	
4.1	The Committee is asked to note the proposed dates of the 4 <sup>th</sup> Annual Assembly of Standards Committees on 5&6 September 2005 and to authorise 2 delegates to attend.		
5.	THE COUNCIL'S CONFIDENTIAL REPORTING CODE (WHISTLE-BLOWING POLICY)	12 – 16	
5.1	The Committee is asked to note the Monitoring Officer's report and update on this matter.		
	LBHF Anti-fraud policy		
6.	THE COUNCIL'S ETHICAL FRAMEWORK POLICY	17 – 27	
6.1	The Committee is invited to consider the report by District Audit and make suggestions to the Council and Audit Commission on any issues it feels needs to be addressed in relation to the Council's ethical framework.	(+ District Audit presentation)	
	Audit Commission ethical health-check		

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- 7.1 To consider the report of the Deputy Monitoring Officer on the granting of dispensations by the Standards Committee
- 8. REVIEW OF THE OPERATION OF THE MEMBERS' CODE OF 32 90 CONDUCT CONSULTATION DOCUMENT
- 8.1 The Committee is asked to consider the Standards Board's Consultation paper and formulate appropriate responses to the questions posed.

LBHF draft Proposed responses

Code of Conduct - Consultation Document

Code of Conduct – questions

**ANY OTHER BUSINESS** 

jpc/ 07/03/05



# STANDARDS COMMITTEE

# -Minutes-

# **10 NOVEMBER 2004**

#### Present:

Mr. Christopher Troke
Ms Rafela Fithugh (in the Chair)
Mr. Steven Moussavi
Councillor Colin Aherne
Councillor Chris Allen
Councillor Nicholas Botterill

ITEM ACTION

#### Item 1 **ELECTION OF CHAIR**

PAD(JPC/RL) to note.

The Committee agreed that Mr Troke should remain as Chair for the remainder of the municipal year. As he was suffering the effects of a dental appointment, it was also agreed that Ms Fitzhugh should chair the present meeting.

#### Item 2 APOLOGIES FOR ABSENCE

None.

#### Item 3 MINUTES - 19 APRIL 2004

PAD(JPC/RL) to note.

Matters arising – Re: item 5 of the minutes, Councillor Allen clarified that he had volunteered to attend the 3<sup>rd</sup> Standards Committees Conference in Birmingham on 13 & 14 September in principle, subject to his outstanding diary commitments, but that due to a clash, he had not in fact been able to attend.

**RESOLVED** - That the minutes be confirmed and signed as an accurate record.

#### Item 4 **DECLARATIONS OF INTEREST**

PAD(JPC/RL) to note.

<u>Councillor Aherne</u> - declaration of a personal and prejudicial interest on item 12 – Application for grant of dispensation: Administration members of the Planning Applications Committee. Councillor Aherne did not speak or vote on the

item, and left the meeting while the item was discussed.

<u>Councillor Allen</u> - declaration of a personal interest on item 12.

Councillor Allen remained in the meeting and spoke and voted on the item.

Councillor Botterill – declaration of a personal interest on item 6.2 – revised advice from the Standards Board regarding membership of the Freemasons – as a Freemason

#### Item 5 3rd ANNUAL ASSEMBLY OF STANDARDS COMMITTEES

Mr Troke advised the Committee that he had attended the 3<sup>rd</sup> Standards Committee Conference in Birmingham on 13 & 14 September where there had been a general overview with case studies, but no specific discussion on the s.66 Regulations. Two booklets, supplied to delegates at the Conference, would be circulated to members of the Committee for information

PAD(JPC/RL) to circulate for information

Noted the Standards Board's summary paper of the delgates' workshops on the review of the Code of Conduct. This was likely to take the form of a 3-month long review, with input from a wide selection of stakeholders, including the public. It was noted that the consultation document had not yet been issued but was due in December 2004.

**RESOLVED** – That the report be noted.

# Item 6 ADVICE AND GUIDANCE FOR MEMBERS FROM THE STANDARDS BOARD FOR ENGLAND

6.1 Noted the advice issued recently by the Standards Board for England concerning Lobby Groups, Dual-hatted members, and prejudicial interests.

Councillor Aherne noted that potential conflicts of interest could arise for those Councillors who were members of the Council's ALMO (HFHMS) because its interests could be inconsistent with those of the Council. The problem of any potential conflicts of interest as a dual-hatted member had been pre-empted on Licensing Committee, as the ward councillors were debarred from sitting when considering applications from their own wards, which enabled them to continue to represent their constitutents.

The Head of Legal Services stated that the advice from the Standards Board had been prompted by the recent case of *Richardson vs.North Yorkshire County Council*, which had clarified that a councillor with a prejudicial interest could not simply put aside their councillor's hat and make representations to committee in the same way as an ordinary member of the public could. HLS offered to circulate details of the case to members for their information.

6.2 Noted Councillor Botterill's declaration of personal interest as a Freemason on item 6.2. Councillor Botterill remained at the meeting and spoke on the item.

Councillor Botterill pointed out that there was a lack of clarity in the SBfE advice relating to registering and declaring membership of the Freemasons. He stated he was not aware of the existence of the Freemasons' "Grand Charity" and also found the SBfE's criteria for declaration of the interest to be unclear.

From the Chair, Ms Fitzhugh asked whether it was possible for Councils to go further than the national guidance issued by the Standards Board. The Head of Legal Services advised that, in theory, Councils could exceed the national guidance, but this could lead to potential difficulties with issues such as application of the Human Rights Act. This council, along with most others, had chosen to stick with the national model code, not least to reduce the risk of differing interpretations of local codes by the Standards Board for England. The full Council would also require to agree any changes to the existing LBHF code..

#### **RESOLVED**:

PAD (MC) to circulate details of *Richardson*.

1. That details of the *Richardson* case, together with the Standards Board's further advice to members, be circulated to all councillors with a covering summary.

PAD (JPC/RL) to note and action.

**2.** That in future any bulletins and other advice / information published by SBfE be circulated to independent members on receipt, and the minutes be circulated separately before the meeting.

# Item 7 A MODEL CODE OF CONDUCT FOR LOCAL GOVERNMENT EMPLOYEES

Noted the ODPM Consultation paper outlining the proposed Model Code of Conduct for Local Government Employees. Also noted that the issue was being dealt with via the Employers Organisation, Trade Unions, LGA and ALG and that local Standards Committees would not be involved in determining breaches of the Code as this would fall under normal employees' disciplinary procedures.

The Monitoring officer informed members that District Audit would shortly be conducting a further review of the authority's ethical framework to update their previous findings, and that he would circulate the DA brief to all committee members in due course.

PAD(HP) to action & circulate

**RESOLVED:** That the ODPM Consultation paper be noted.

# Item 8 THE LOCAL AUTHORITIES (CODE OF CONDUCT) (LOCAL DETERMINATION) (AMENDMENT) REGULATIONS 2004

The Monitoring Officer informed the Committee that the long-awaited local investigation Regulations (S.I. 2004 No.2617) were now in force (as of 4<sup>th</sup> November), and that the Committee in future could expect to be the recipient of any misconduct allegations referred for local investigation and/or determination from an ESO or the Standards Board. At the present time, no referrals to the Council from the Standards Board were pending.

Mr Troke advised the Committee that an item on the agenda of Brent's Standards Committee, which he had attended as an observer on 19 October, had been a statistical table which showed by individual Council the number of allegations of misconduct received by SBfE. LBHF had had 7 referrals, while Brent had had 29. The statistics were only issued to councils on request, however SBfE were minded to cease production of the table. Brent had found the statistics table useful for comparison purposes with other London Boroughs, and was seeking support from other Councils for their retention.

Following discussion, the Committee's view was that the tables were not particularly informative, in that they gave no indication of the nature of the allegations, or whether multiple allegations referred to one, or a number of different Councillors. It was not generally felt to be a particularly helpful tool for Councils' use, and accordingly, the Committee could not support Brent's request.

Mr Troke undertook to write to the Independent Chair of Brent's Standards Committee with the Committee's views.

Chair to advise Brent accordingly

**RESOLVED:** That the Statutory Instrument permitting local investigations by Monitoring officers / Standards Committees, effective 4 November 2004, be noted.

# Item 9 MISCONDUCT: COMPLAINTS AND INVESTIGATIONS FOR MONITORING OFFICERS AND STANDARDS COMMITTEE MEMBERS – TRAINING COURSE

Noted the details of a training course for members on misconduct / local investigations which was taking place in central London on 1 December.

Mr Troke advised that he would be willing to attend, subject to confirmation of his diary commitments.

PAD (JPC/RL) to arrange

Independent members also asked for a detailed briefing session with the Monitoring officer / Deputy Monitoring officer (Head of Legal Services) on certain issues which they would notify to him shortly.

Mr. Troke to advise MO

# Item DETERMINATIONS AND INVESTIGATIONS – PROCESS AND PROCEDURES

Members were informed that the draft model procedures for the conduct of local investigations & determinations had been updated in line with members' wishes from the previous Committee meeting held on 19 April, and in the light of the final local investigation Regulations issued by the ODPM which came into force on 4 November 2004.

Councillor Allen asked for an additional explanatory paragraph to be inserted about the written pre-hearing process, which was agreed.

<u>**RESOLVED:**</u> – That the Model Procedures, as modified above, be approved for implementation.

# Item LBHF LOCAL PROTOCOL ON USE OF COUNCILLORS' SECRETARIAT – PROPOSED CESSATION OF THE "BULK MAIL-OUT" FACILITY

The Monitoring Officer explained that while the Council's existing facility for 'bulk mail-outs' from Councillors was in practice rarely used, a majority of occasions on which it was used led to contention between the parties on the council. The process of vetting letters and investigating allegations of improper use of the bulk mail-out facility was onerous and time-consuming, both for officers and the District Audit to whom complaints had been made. The Standards Committee had itself reviewed and strengthened the protocol on use of the facility on two occasions., While it would still be acceptable for Councillors to mail out letters to named recipients, , it was proposed that the facility for widespread bulk mail-out of unsolicited letters to constituents should cease, with effect from the decision of the Standards Committee..

Councillor Botterill stated that the Opposition viewed the facility as a useful administrative tool albeit one rarely used, and therefore supported retention in its current form. Other Committee members argued that the facility remained at risk of being abused for party political purposes. It was necessary therefore to find the correct balance between Councillors undertaking legitimate constituency representation work and that of using publicly funded resources for party political purposes.

Following discussion, , it was agreed to put to the vote the recommendation of the Monitoring officer that the bulk mail-out facility cease.

FOR – 4 AGAINST – 1 NOT VOTING – 1

#### **RESOLVED:**

- 1. To endorse the recommendation from the Council's Monitoring Officer to cease the current practice whereby ward Councillors can request bulk mail-outs.
- To agree that this change takes effect following the Standards Committee decision, and that consequential changes to the protocol on use of Secretariat facilities are made for the annual re-adoption of the Council's Constitution in May 2005.

PAD(HP/MC/PS to note.

PAD (JPC) to note and action

# Item APPLICATION FOR GRANT OF DISPENSATION: 12 ADMINISTRATION MEMBERS OF THE PLANNING APPLICATIONS COMMITTEE

Councillor Aherne declared a personal and prejudicial interest on this item, did not speak or vote, and left the meeting.

PAD (JPC/RL) to note

Councillor Allen declared a personal interest on the item, remained at the meeting and spoke and voted.

Councillor Botterill re-stated his view that the quorum of the Planning Applications Committee should be lowered in order to avoid the disruption caused to the operation of the Committee every time an Administration Councillor chose to submit a planning application. He queried why the long-standing policy had been changed whereby, providing the matter were non-contentious, it was dealt with by officers under delegated powers. The Head of Legal Services explained that it was currently standard procedure for planning applications from councillors to be determined by committee, rather than officer delegation, for reasons of transparency.

The acting Chair stated that she found the current dispensation process highly unsatisfactory, as the Committee was being asked to rubber-stamp a process whereby the granting of dispensations was an effectively inevitable requirement if the business of the Planning Applications Committee was to be able to proceed. The decision was implicit by the number of

#### - Standards Committee – 10 November 2004

dispensation applications being requested by the Planning Applications Committee members.

Councillor Allen stated that the Committee had the duty of considering whether more than 50% of the planning committee members were prohibited from participating in the business of the authority, and if so, then the Committee should grant the dispensations requested. The process provided transparency, even if it was accepted that the outcome was in no great doubt where the conditions in the legislation applied.

The Head of Legal Services reminded the committee of the terms of the legislation on dispensations, and stated that the Committee could make known its view that individual members should examine more forensically their relationships and level of 'friendship' with a fellow councillor making a planning application, in line with the SBfE's advice on this issue, before seeking dispensations. If the committee were minded not to grant dispensations, there would need to be some reasoning or justification for this. It was agreed after further discussion that the Head of Legal Services would present a report to the next meeting of the Committee, taking account of the concern of independent members over the process and giving possible alternatives to the current arrangements for dealing with such applications.

PAD(MC) to action for next mtg. PAD (RL) to note for PAC

It was agreed to put the matter to a vote:

FOR – 3 AGAINST – 1 NOT VOTING – 1

**RESOLVED:** That the grant of dispensations to Councillors Aherne, Cartwright, Harcourt, Khaled and Treloggan be agreed as requested.

Meeting began 7:00 pm
Meeting ended 9:00 pm

Chair.....

RL (19.7.02)





# **ADVANCE PROGRAMME • ISSUE 1**

Fourth Annual Assembly of Standards Committees 5-6 September 2005, ICC, Birmingham



## THIS YEAR'S ANNUAL ASSEMBLY FOCUSES ON LOCAL RESPONSIBILITY FOR INVESTIGATIONS, HEARINGS AND, ULTIMATELY, PUBLIC CONFIDENCE IN LOCAL DEMOCRACY.

#### Keynote speakers include:

Rt Hon Nick Raynsford MP, Minister for Local and Regional Government, Office of the Deputy Prime Minister, sets out his vision for local government.

Sir Alistair Graham, Chair of the Committee on Standards in Public Life, returns to the conference platform to report back on the findings of the Committee's Tenth Inquiry.

#### Conference sessions include:



- · Local authorities share their experiences
- · How are local investigations regulations bedding down?
- · Key components of a good investigation
- · Practical workshops practice and improve investigative and decision-making skills

### 🕉 Hearings

- Best practice share successes, problems and solutions
- · Practical workshops explore skills in applying the Code of Conduct, reaching findings and proportionate sanctions



### 🚅 Public confidence

- · Public perceptions of ethical standards - initiating change
- · Ethical 'health-checks' using the new ethical toolkit
- · Standards committees going beyond the Code of Conduct
- · Communicating good news and tackling a lack of public confidence
- · When standards slip early warning signs and prevention

#### **DEBATING A MISSION** IMPOSSIBLE?

Key influencers of public opinion debate whether the public will ever trust local government. Speakers include Tim Minogue, Editor of Private Eye's Rotten Boroughs column.

#### ADDED VALUE

Additional events will run throughout the conference, hosted by:

Association of Council Secretaries and Solicitors

**Audit Commission** 

Improvement and Development Agency National Association of Local Councils

The Adjudication Panel for England

Society of Local Authority Chief Executives and Senior Managers

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# STANDARDS COMMITTEE

5.1

## 15 MARCH 2005

**CONTRIBUTORS** 

THE COUNCIL'S CONFIDENTIAL REPORTING CODE (WHISTLEBLOWING POLICY)

**WARDS** 

ALL

DPA

**Summary** 

The Standards Committee last reviewed the operation of the Council's Confidential Reporting Code (Whistleblowing Policy) in March 2002.

This further report provides an update on use of the Code, across the Council, since that time.

### **RECOMMENDATION:**

That the Committee notes the report of the Monitoring Officer.

#### 1 BACKGROUND

- 1.1 LB Hammersmith and Fulham adopted a whistleblowing Code in April 1999. This was based on a model drawn up by the Local Government Association. The Code complements the Staff Code of Conduct. Certain departments (e.g. Social Services) also operate supplementary confidential reporting procedures that apply over and above the Council-wide Code.
- 1.2 The purpose of a whistleblowing procedure is to provide an avenue through which employees (or contractors or service providers working for the Council) can raise serious concerns without fear of victimisation or subsequent disadvantage or discrimination.
- 1.3 The Code explains the procedures which staff can use in such circumstances, and with whom (inside and outside the Council) they can raise concerns.
- 1.4 At the time the code was introduced, it was agreed that it should be reviewed after a period, so as to make any necessary changes and evaluate its overall effectiveness.

#### 2 ISSUES RAISED UNDER THE WHISTLEBLOWING CODE 2002-2005

- 2.1 The Code is provided to all new staff as part of their contractual details and is available to all staff via the Council's intranet, as one of the corporate personnel procedures grouped there. It can also be found by entering 'whistleblowing' into the intranet search facility.
- 2.2 Further internal publicity about the Code is taking place as part of the launch of a new anti-fraud policy.
- 2.3 Since the last report to this committee, three years ago, the corporate procedure has been invoked on two occasions.
- 2.4 As previously, details would not be appropriate for a public report. One case related to allegations of improper personal use of Council IT equipment and mobile phones in a council establishment. The second to allegations of downloading of unauthorised material by staff members onto a Council personal computer. Both sets of allegations led to disciplinary investigations.
- 2.5 This low number of cases is comparable to the three cases covered in the previous report to this Committee, which spanned the period 1999-2001.

#### 3 FUTURE PLANS FOR THE CODE

3.1 Minor changes have been made to the wording of the Code, to bring it into line with the Council's new corporate anti-fraud policy. The new version of the Code is attached. The Government has recently consulted on the draft of a new statutory Code of Conduct for Local Government employees, which reinforces the protection given to employees who 'whistleblow' under the Public Interest Disclosure Act 1998. The Government does not believe that it

- is necessary to go further and impose a duty on employees to report misconduct. The final outcome of consultation on the new draft Code will be reported to this Committee once known.
- 3.2 The Council's Social Services Department (now part of Community Services) maintains a separate Code, alongside the corporate Code, to address more specialist issues relevant to that service. Th new arms-length organisation for housing in the Borough (Hammersmith and Fulham Housing Management Services) has also adopted its own Code.

# LOCAL GOVERNMENT ACT 2000 LIST OF BACKGROUND PAPERS

No.	Description of Background Papers	Name/Ext. of Holder of File/Copy	Department/ Location
1	The Council's Confidential Reporting Code (Whistleblowing Policy)	Henry Peterson x 2100	PAD/Room138 Hammersmith Town Hall

DPA/HP/CAH/March 2005 reports/STC15.3.05whistleblowingpolicy.doc

## use the opportunity of our whistleblowing charter

#### Reporting your concerns through the whistleblowing procedure

The Council encourages you to raise any concerns that have regarding unlawful conduct, financial malpractice, potential dangers to customers, suppliers or members of the public or the environment, or what you consider could be waste or other avoidable losses.

We recognise that you may not have all of the information to support your concerns.

If you are raising your concern in good faith and your concern or suspicion of wrongdoing is genuine and is not malicious, then either:

Discuss with your immediate line manager or their superior

If you do not feel comfortable with this route, perhaps because of the seriousness and sensitivity of the issues concerned and who might be involved, then contact the Fraud Hotline. Your information will be treated in strictest confidence and in accordance with the Public Information Disclosure Act 1999, which protects genuine whistleblowers.

#### Whistleblowing procedure

- Call the whistleblowing hotline on 0800 123 4567\*\* and speak to a trained Officer
- Be prepared to give as much detail as you can, including the reasons why you are particularly concerned
- You can also arrange to meet a member of the team in private and if you prefer, away for the office.

#### We will:

- record and acknowledge your concern(s)
- refer the matter for investigation
- make an assessment as to further action
- keep you informed
- advise you of the final outcome.

If you are not satisfied that the matter has been properly addressed, and if you feel that it is right to take the matter outside the Council, we will provide you will relevant contact points.

voice your concerns



# Responding to the risk of fraud - Whisteblowing Charter

The Council will not tolerate fraud by an employee, either against the Council or any other external agency or local authority. Whenever fraud of any description is uncovered it will be investigated and appropriate disciplinary action or prosecution will be taken.

# Do you have concerns about what is happening at work? Then make them heard!

Do your concerns relate to unlawful conduct, financial malpractice, danger to the public, abuse of the environment, theft, dishonest conduct? Then come forward and voice your concerns. The Council will NOT tolerate malpractice or wrongdoing at work. YOU CAN HELP.

# Contact the Hotline

You can call the Hotline 24 hours a day and leave a message, anonymously if you wish. If you prefer, a trained Officer will call you back or arrange to meet you at a convenient time or place. Alternatively, you can email your concerns to:

fraud@lbhf.gov.uk

Hotline telephone number:

0800 123 4567\*\*\*

#### The policy

The Council is committed to developing a culture where it is safe and acceptable for all its employees to raise their concerns about what is happening at work – unlawful conduct, financial malpractice, dangers to the public or environment, or avoidable losses. Avoidable losses arise from error, mismanagement or dishonesty.

The Whistleblowing Charter gives you the opportunity to have your concerns heard and investigated in confidence and without fear of reprisal. Our charter has been developed in accordance with the Public Interest Disclosure Act 1998. The Act was introduced to ensure that concerns raised by employees are dealt with at an early stage and in an appropriate manner, including protection for the employee.

We recognise that employees are often the first to notice that something is seriously wrong within the Council. We want all employees to feel confident about voicing and acting on concerns they may have about service provision, malpractice, conduct of officers, Councillors or anyone acting on behalf of the Council.

#### Aims of the charter

The charter aims to:

- encourage you to feel confident about raising concerns and to question and act on those concerns
- provide a way for you to raise concerns and receive appropriate feedback on any action taken
- confirm that all concerns raised will be examined and the Council will assess what action should be taken
- reassure you that you will be protected from possible reprisals or victimisation if you have made a disclosure in good faith
- provide ways for you to take the matter

  further if you are dissatisfied with the

  Council's response

#### What does the charter cover?

Malpractice, abuse and wrongdoing can cover a whole range of issues but we have listed examples here for your quidance:

- any unlawful act, whether criminal (e.g. theft) or a breach of the civil law (e.g. slander or libel)
- health and safety risks, including risks to the public as well as to other employees
- damage to the environment
- the unauthorised use of public funds (e.g. expenditure for improper use)
- possible fraud and corruption
- inappropriate or improper conduct (e.g. abuse of power, bullying/harassment)
- breach of Council or statutory codes of practice or the Council's standing orders
- discrimination on the grounds of race, colour, creed, ethnic or national origin, disability, age, sex, sexual orientation, marital status or class
- abuse of children and vulnerable adults (e.g. through physical, sexual, psychological or financial abuse, exploitation or neglect)
- other unethical conduct.

The charter does NOT apply to raising grievances about an employee's personal situation and, thus does not replace existing procedures for personal differences or conflicts. If you have concerns in this area you should consult with the Council's Grievance Policy or your immediate manager.

#### Who can use the charter?

The charter applies to all Council employees, contractors and suppliers including agency staff, builders, drivers and those who provide services under contract to the Council such as care home workers. You are encouraged to raise your concerns provided that:

• you make the disclosure in good faith

• you believe that the information or any allegation is reasonably true.

The Council will not tolerate false or malicious allegations or the victimisation of any employee who has raised a concern in good faith. Raising a matter maliciously that you know to be untrue or the victimisation of any employee may result in disciplinary action. The Council will also to seek to minimise the effect on employees who have had a false or malicious allegation made against them.

#### How can I raise my concern?

The earlier you express your concern, the easier it is to take action. As a first step, you should raise any concern you have with your immediate manager or their superior, orally or in writing. If you do not feel comfortable with this you should contact one of the following, depending on the seriousness and sensitivity of the issues involved and who is thought to be involved in the malpractice or wrongdoing:

- any assistant director or chief officer
- · a human resources officer
- the executive director or head of service
- the Fraud Hotline

You can call the Fraud Hotline on **0800 123 4567\*\*** or e-mail **fraud@lbhf.gov.uk** All calls are treated in the strictest confidence.

#### How will the Council respond?

The Council's response will depend on the nature of the concern that has been raised. In all instances the Council will:

- record and acknowledge your concern and refer the matter for investigation within three days of receiving the report
- respect your confidentiality your identity will not be disclosed to anyone without your consent
- assess your concerns to determine further action

- let you know what enquiries have been made
- tell you whether further investigations will be made and if not, why not
- inform you of the final outcome of the inquiry

Depending on the nature of the issue raised, the Council may:

- request more information or evidence from you
- investigate through an internal audit
- undertake disciplinary action
- launch an independent enquiry
- refer the matter to the police

# Can I take the matter further if I'm not satisfied?

In the first instance, we encourage all employees to raise their concern within the Council. If you are unhappy with the process or outcome of an investigation you can contact one of the following organisations or any organisation that you feel will be able to deal with your concerns:

- the Audit Commission's Public Interest Disclosure Line 020 7630 1019
- the independent charity Public Concern at Work 020 7404 6609
- Unison whistleblowing hotline 0800 597 9750
- Audit Commission (external auditor) 01257 230 303

If taking a concern outside the Council, employees should not disclose any confidential information unless they are doing so in accordance with the Whistleblowing Charter.

#### Responsible officer

The Chief Internal Auditor is responsible for the supervision and co-ordination of all fraud matters, including the maintenance and operation of this policy. A record of concerns raised and the outcomes is maintained within Internal Audit.



# **STANDARDS COMMITTEE**

6.1

# 15 MARCH 2005

CONTRIBUTORS	THE COUNCIL'S ETHICAL FRAMEWORK POLICY	WARDS
DPA (Monitoring Officer)	Summary	ALL
Audit Commission	This report gives details of a 'health-check' of the Council's ethical framework recently undertaken by District Audit.	
	The report has also been considered by the Leadership Scrutiny Panel at its meeting on 16 February 2005.	

### **RECOMMENDATIONS:**

 The Standards Committee is invited to make suggestions to the Council and to the Audit Commission on any issues from the report which it feels needs to be addressed in relation to the Council's ethical framework.

#### THE COUNCIL'S ETHICAL FRAMEWORK

#### 1. **INTRODUCTION**

- 1.1 The term 'ethical framework' is used by Central Government to cover the standards of conduct, probity, and propriety that are expected to be met by local government.
- 1.2 As part of the Local Government Act 2000, Parliament reviewed and updated many aspects of this framework, and this formed an important part of the 2000 Act. The Standards Board for England, and Standards Committees in local authorities, were introduced at the same time.
- 1.3. In its recently published Tenth Report, the Committee on Standards in Public Life (the Nolan Committee) commented that "The ethical standards framework for local government is arguably the most extensive and comprehensive statutory framework for any group of public office-holders in the UK", and concluded that "despite incidences of corruption and misbehaviour, the vast majority of Councillors and officers observe high standards of conduct".
- 1.3 Much of the Council's own arrangements for ensuring high standards and probity pre-date the 2000 Act, but have been revised and updated to meet all legislative requirements. The main elements are set out in the Council Constitution and consist of:
  - the Council's Standards Committee arrangements
  - the National Code of Conduct for Councillors
  - responsibilities of Monitoring Officer
  - Member/Officer protocol
  - Leader and Executive Deputies protocol
  - Scrutiny Chairs protocol
  - Opposition Leadership protocol
  - Mayor and Civic Role protocol
  - Standards for use of IT
  - Guidance on use of Councillors Secretariat
  - Guidance for Members on outside organisations
  - Guidance on Access to Information
  - Guidance for Members on Planning and Licensing
  - Guidance on Gifts and Hospitality
  - Guidance on related party transactions
- 1.4 The ethical framework is a key part of the Council's overall corporate governance arrangements. New Audit Commission arrangements, under which all councils are required to publish Statements of Internal Control, also cover certain aspects. Corporate Governance arrangements are also reviewed as part of CPA assessments.

- 1.5 District Audit has recently carried out a 'health-check' of the Council's ethical framework, and their report, along with an action plan in response to their findings, is attached at **Appendix 1.**
- 1.6 The Standards Committee is invited to consider this material, and to identify any further issues which it feels should be addressed in relation to the Council's ethical framework.

### LOCAL GOVERNMENT ACT 2000 BACKGROUND PAPERS

No.	Brief Description of Background Papers	Name/Ext. of holder of file/copy	Department/Location
1.	Local Government Act 2000	Henry Peterson DPA x. 2100	PAD
2.	Working file	As above	As above
3.	Getting the Balance Right: Implementing Standards of Conduct in Public Life (Committee on Standards in Public Life) January 2005	As above	As above



# Setting high ethical standards health check

# London Borough of Hammersmith and Fulham

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#### **Summary Report**

- Introduction and background
- Objectives
- Audit approach
- Main conclusions
- The way forward

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#### Appendix 1

Action plan

Reference:	LB Hammersmith and Fulham - Setting high ethical standards – health check FINAL
Author:	Alison Kelly
Date:	February 2005

## Introduction and background

There is an increased emphasis on the need for the highest standards of conduct in public life. The findings of Nolan and Graham Committees, the Local Government Act 2000, the introduction of The Standards Board for England, and the inclusion of an ethics component in the Comprehensive Performance Assessment 2005 are all factors in the current weight being given to the need for strong ethical governance in local councils.

High ethical standards are the cornerstone of good governance. They are an integral part of good corporate governance arrangements, can lead to increased confidence in local democracy and help an authority to attain a high CPA rating.

Setting high ethical standards is an important building block for councils in developing their community leadership role and improving services to the community. Councils are also becoming involved in increasingly complex partnership and a decline in high standards may adversely affect these arrangements.

Local authorities and individual members now face a number of risks which may include:

- referral to, and investigation by, The Standards Board for England for alleged breaches of the code of conduct, sometimes leading to the disqualification of members
- loss of confidence in individual members, councils and local democracy
- poor decision making.

Ethical governance is an area of great interest to the national and local press, particularly when things go wrong. On average one councillor a week is disqualified from office because of breaches of the code of conduct ranging from bullying behaviour, misuse of council resources, bringing the council into disrepute and using their position as a councillor for personal gain. Other sanctions have included formal censure, suspension from office and suspension from using council facilities.

When things go wrong and a councillor is found guilty of a breach of the code of conduct, there is a risk to the reputation of individuals and the council. The consequent difficulties of having to implement widespread changes whilst under the spotlight cannot be overestimated.

One of the common aspects of governance failures is not the absence of frameworks, controls and arrangements but the absence of appropriate behaviours and values amongst members and officers. The full audit therefore looks at your compliance with statutory requirements and also at behaviour, culture and values.

# Scope and objectives

The aim of the full audit is to help you to assess whether the council

- is complying with Part III of the Local Government Act 2000
- is ensuring that the standards committee has access to the right information and support to enable it to do its job properly
- members and officers have an understanding and awareness of ethical issues
- members are abiding by the code of conduct
- members and officers have training needs in this area.

The work is aimed predominantly at members.

The objective of this initial work was to assess whether the council's arrangements for maintaining high standards of ethical behaviour are robust and compliant with legislative requirements.

## **Audit approach**

Our initial analysis is based on a completed health check by council officers. This summary report sets out the findings from the health check.

We are to be guided by the council as to whether it is appropriate to undertake further work to explore the full range of objectives.

According to what is most appropriate to meet the needs of the council, this can be carried out through further document review, by holding interviews and focus groups and by carrying out a survey of members and officers.

#### Main conclusions

## **Summary**

The council was an early adopter of the modernised political arrangements and established a standards committee by the required date. The committee meets regularly but could take a more proactive approach to its work, informed by the development of a forward plan. The council has made preparations for local investigations and determination for when these are requested by the Standards Board for England. The code of conduct is available on the council's website but the current search engine does not make it easy to find. The register of member interests is not yet available on the web; there are plans to address this.

#### **Standards committee**

The standards committee was established in February 2002 and has met regularly. The committee is made up of six people. Two are from the administration and one from the opposition party members; in addition, three are independent members drawn from outside the council. There are no executive members on the committee.

There was an open appointment process for the independent members which followed newspaper advertisements. The process reflected the council's equal opportunities policies and processes. The chair of the committee is always drawn from amongst the independent members

The standards committee was invited in 2002 to review all aspects of the council's constitution and has since reviewed specific local protocols. Further briefing sessions are being arranged with independent members of the committee to go through local codes and protocols.

Training is held as part of induction process for new councillors at the start of each four year administration. It covers registers of interest, hospitality and gifts, with more specialist sessions held on e.g. planning and licensing. No sessions are planned for prospective councillors about the standards required of them were they to hold public office.

The leader's scrutiny panel carries out an annual review of the council's complaints systems; it receives internal audit's plan and report and external audit's annual letter. Full council receives an annual report on effectiveness of scrutiny process. The council considers that a review of these areas by standards committee would be a duplication of work. It is not a task that the committee has expressed interest in to date.

However, it is not clear to us where the council draws together the range of ethical, governance, conduct and probity issues potentially or actually facing the council to ensure a corporate approach and response. The committee could carry out this role; it could also take a more proactive approach to promoting an understanding of high ethical standards in the council and to external stakeholders and partners. It may also want to reassure itself that current scrutiny and audit arrangements are robust and bring sufficient challenge and learning opportunities to the council.

#### Recommendations

Consider how the standards committee can receive information in a systematic and timely manner about potential internal ethical governance issues facing the council.

Develop a plan to guide the work of the standards committee.

Consider whether sessions should be planned for prospective councillors about the standards of behaviour required of them if they are to hold public office.

Consider whether the committee could take a more proactive approach to promoting an understanding of high ethical standards in the council and to external stakeholders and partners. It may also want to reassure itself that current scrutiny and audit arrangements are robust and bring sufficient challenge and learning opportunities to the council in this area.

## Investigations and local determinations

The standards committee has had detailed briefing sessions on carrying out investigations, including a session with neighbouring West London boroughs. The committee has drawn up and agreed a local procedure for carrying out investigations and approved this at its November 2004 meeting, in readiness for any referrals from the Standards Board for England. The committee does not favour setting up a separate adjudication panel and intends that the full six person committee will hear the results of investigations.

#### **Register of member interests**

The register of member interests is currently available for inspection in Hammersmith Town Hall; it will be included on the council website in early 2005. Advice is given to councillors, both generally and upon enquiries from them, on potential declarations.

A register of gifts and hospitality is maintained by the council. It is available to members of the public on request.

#### Recommendation

Consider how best to monitor whether interests declared in the register are properly addressed at meetings and that conflicts at meetings are included in the register.

### **Monitoring officer**

The monitoring officer and deputy monitoring officer are regularly involved in discussions with members, primarily on interpretation of the 1986 Act Code on Publicity, and on consultations on individual declarations of interest. The monitoring officer does not currently see it as his responsibility to promote a wider brief for the standards committee.

#### Recommendation

Consider how the monitoring officer can support the standards committee in taking a more proactive role.

#### Members' code of conduct

The members' code of conduct has been adopted by the council. All members have signed the code and a record is held by the head of councillors services. The national model code has been adopted, which covers all required areas. The code is not easily available on the council's website.

Executive members have, since 1998, when the council introduced its new political management system, accepted that they need to be publicly accountable for their decisions and have explained and justified these to scrutiny panels and wider audiences. There is an audit trail for deputy's decisions, which are reported each cycle to the leader's committee

Members remain willing to accept advice on policy, legal, and financial matters from officers.

The Audit Commission's corporate assessment of the council states that the council is ably led by elected members, roles are clearly defined, there is a shared sense of values between members and officers and working relationships between members and officers are good. However, relationships between the majority party and the opposition are poor. Constructive dialogue is limited.

The council has provided no evidence that confidences are being betrayed, either by members or officers. We were not told by officers of any allegations or complaints about aggressive behaviour, bullying, or corruption by members.

#### Recommendations

Ensure that the council's code of conduct is easily accessible on the council's website.

The administration and minority party to consider developing ways of working constructively together.

# The way forward

The findings of the report and the recommendations will be discussed with officers in early 2005. Members are asked to consider the report and the recommendations that arise from it. The action plan included with this report outlines the actions that the council is recommended to take to strengthen current arrangements.

The council should complete the action plan by responding to the recommendations, assigning responsibilities for implementation and setting targets and ensure that it monitors that the recommendations are followed through.

# Status of our reports to the council

Our reports are prepared in the context of the Statement of Responsibilities of Auditors and Audited Bodies issued by the Audit Commission. Reports are prepared by appointed auditors and addressed to Members or officers. They are prepared for the sole use of the audited body, and no responsibility is taken by auditors to any Member or officer in their individual capacity, or to any third party.

#### APPENDIX 3

# **Action Plan**

	Recommendation	Priority 1 = Low 2 = Med 3 = High	Responsibility	Agreed	Comments	Date
1.	Consider how the standards committee can receive information in a systematic and timely manner about potential internal ethical governance issues facing the council.	2	Head of councillors services/monitoring officer	Needs further consideration	Prepared to consider. Currently a dialogue is maintained with the independent members of the STC, as appropriate given TBSE confidentiality requirements at the early stages.	
2.	Develop a plan to guide the work of the standards committee.	2	Monitoring officer/deputy monitoring officer	Yes	Work plan being drawn up, following meeting with STC independent members and LSP and STC discussions.	Feb/March 2005
3.	Consider whether sessions should be planned for prospective councillors about the standards required of them if they were to hold public office.	3	Head of councillors services/monitoring officer	Needs discussion at LSP and STC	Hitherto, LBHF has not offered briefing sessions to prospective candidates, prior to council elections. This would need to be organised with consent of local political parties and given the time demands of canvassing etc, there is no guarantee that candidates would attend.	

	Recommendation	Priority 1 = Low 2 = Med 3 = High	Responsibility	Agreed	Comments	Date
4.	Consider whether the standards committee could take a more proactive approach to promoting an understanding of high ethical standards in the council and to external stakeholders and partners. It may also want to reassure itself that current scrutiny and audit arrangements are robust and bring sufficient challenge and learning opportunities to the council in this area.	2	Monitoring officer/deputy monitoring officer	Needs discussion at LSP and potentially at Borough Partnership	The council has to date seen the role of STC as one of ensuring high ethical standards within LBHF, and there is no evidence to suggest that local partner bodies (e.g. PCT, Police, Learning and Skills Council) feel the need, or would welcome, a wider role that extended to them also. On issues such as the effectiveness of LBHF scrutiny and audit arrangements, LSP have to date acted as the review body, rather than STC.  The view of the monitoring officer remains that these issues are rather separate from those of standards of conduct and probity, and that the focus of STC should remain in this latter area.	LSP and STC meetings in Feb/March 2005.
5.	Consider how best to monitor whether interests declared in the register are properly addressed at meetings and that conflicts at meetings are included in the register.	To be discussed at LSP	Head of councillors services	Not agreed in full	Where councillors declare interests in the council's register of interests it remains their personal responsibility to declare these when relevant at meetings. HLS is always willing to give advice prior to meetings.  Where interests are declared at meetings a record of this is made and these declarations are held in a central database and are available for inspection in accordance with statute.	

	Recommendation	Priority 1 = Low 2 = Med 3 = High	Responsibility	Agreed	Comments	Date
<b>5</b> .	Consider how the monitoring officer can support the standards committee in taking a more proactive role.	2	Monitoring officer	Needs discussion at LSP and STC	Monitoring Officer is happy to support STC if it wishes to take on a more proactive role, but see comments above.	LSP and STC meetings in Feb/March 2005
7.	Ensure that the council's code of conduct is easily available on the council's website.	1	DPA	Yes	Easier links to code of conduct need to be replaced on website and intranet, and this will be done us part of wider updating of online material on corporate governance and standards.	Feb 2005
3.	The administration and minority party to consider developing ways of working constructively.	LSP to comment			Scrutiny system is intended to provide a framework for less partisan debate. Channels of communication between party whips are a matter for the political parties. MD, DPA, HCS, and HLS always willing to participate in discussion between the parties and/or to act as a conduit.	



# STANDARDS COMMITTEE

7.1

# 15 MARCH 2005

CONTRIBUTORS STANDARDS COMMITTEE DISPENSATIONS WARDS

DPA
HLS Summary

This report was requested by the Committee at its last meeting and deals with the issue of grant of dispensations for members of the Planning Applications Committee.

#### **RECOMMENDATION:**

1. That the Committee considers the report and gives appropriate instructions to officers.

#### The Issue

1.1 The Standards Committee has to date had three requests under the dispensation regulations from Administration members of the Planning Applications Committee so as to allow them to determine a planning application by a member of their own group. In each case the members all considered themselves to have a prejudicial interest. Had the dispensation not been granted, the Planning Applications Committee would have been unable to take a decision as it would have been inquorate.

#### The Code of Conduct

- 2.1 The model Code of Conduct requires a member to declare personal interests. A personal interest can arise, inter alia, if a decision on it might reasonably be regarded as affecting the wellbeing etc of a member, a member of his or her family or a friend more than other inhabitants of the borough. Thus a planning application made by a councillor's friend is clearly a personal interest. A personal interest must be declared but a member is not precluded from participating in the meeting unless it can also be said to be prejudicial.
- 2.2 A prejudicial interest arises if it is one which a member of the public with knowledge of the relevant facts would reasonably regard as so significant that it is likely to prejudice the member's judgement of the public interest.
- 2.3 In the three cases to date, the members concerned concluded that (a) they were the friends of the member making the application and therefore had a personal interest and (b) that interest was also prejudiced due to the nature and length of their friendship with the members concerned.

#### 3 What is a Friend?

- 3.1 The Standards Board guidance states that "a friend can be defined as someone well known to another and regarded with liking, affection and loyalty by that person. A closer relationship is implied here rather than mere acquaintance. Such friendship will be established by the actual relationship existing between two people. Mutual membership of an organisation (such as a local charity, service association, lobby group, political party or even a political group on the authority) is unlikely to be sufficient on its own to establish the existence of a friendship between two people".
- 3.2 The Guidance goes on to advise:-

"Members and monitoring officers might wish to consider the following questions when considering if a friendship exists:

- How many times do the two people meet?
- Where do they meet?

- Do they regularly attend the same social events?
- Do they know each other's families?
- Do they visit one another's homes?

These questions should never be taken in isolation. It is cumulative evidence of a close relationship that will establish a friendship. A certain amount of caution should also be exercised. Most members know each other and will often attend the same functions because of their positions in the community. A level of relationship above and beyond that which usually exists between colleagues and political associates will be required to establish the existence of a friendship".

#### 4. The Dispensation Scheme

- 4.1 The Standards Committee may under the dispensation regulations grant a dispensation to a member in the following circumstances:-
  - (a) the transaction of business of the authority would otherwise be impeded as a result of the application of the provisions of the code because
    - (i) the number of members of the authority that are prohibited from participating in the business of the authority exceeds 50% of those members that are entitled or required to participate; or
    - (ii) the authority is not able to comply with any duty which applies to it under s15(9) of the Local Government and Housing Act 1989
  - (b) the member has submitted to the standards committee a written request for a dispensation explaining why it is desirable; and
  - (c) the standards committee concludes that having regard to the matters in paragraph (a) above, the content of the application and to all the other circumstances of the case it is appropriate to grant the dispensation.
- 4.2 The following points should be noted:-

The committee has a discretion as to whether to grant a dispensation or not but it must consider each application on its merits.

The provisions in paragraph 4.1(a)(ii) relate to the political balance rules. The regulations are poorly drafted in that the Council has a duty to allocate seats on certain committees on the basis of political balance. It does not have a duty to ensure that every meeting held is politically balanced.

#### 5. What Happens if the Committee Refuses to Grant a Dispensation?

5.1 If the member continues to form the view that they have a prejudicial interest they cannot sit on the committee when it considers the decision. If the number of members in this position falls below the quorum for that committee the committee will be unable to deal with that particular matter. The decision would then be referred to Full Council. It is theoretically possible although unlikely that due to the declaration of such interests the Council itself could fall below its quorum (12 members).

#### 6. The Concerns

- 6.1 On the last occasion a dispensation was granted the committee expressed concern that it appears to be a "rubber stamping" exercise.
- 6.2 Given that the committee has a statutory discretion it cannot simply refuse to consider them. It could clearly decide in any given case not to grant a dispensation.
- 6.3 Amending the constitution to change the quorum of the Planning Application Sub-committee would not remove the problem as members are entitled to apply if the committee numbers are reduced by 50% or more. Similarly delegating such decisions to officers would also be inappropriate given member involvement and the fact that they are of sufficient importance to be the responsibility of the Planning Applications Committee in the first place. Where an application by a member can properly be dealt with using existing delegated powers it will be subject to approval by the Monitoring Officer.
- 6.4 One possible solution is to require members requesting a dispensation to attend the committee to explain why the dispensation is necessary. This would give the committee an opportunity to obtain more detail, for example, about the nature of a "friendship". If the committee concluded that a member did not come within the definition of a prejudicial interest it could refuse to grant the dispensation and advise the member accordingly. Should the member then choose to participate it is highly unlikely that they would fall foul of the Standards Board. Of course the decision would remain theirs and the committee's view would not bind the Board.

#### LOCAL GOVERNMENT ACT 2000 BACKGROUND PAPERS

No.	Brief Description of Background Papers	Name/Ext. of holder of file/copy	Department/Location
1.	Code of Conduct & Standards Board Case Review Volume 1	Michael Cogher Ext. 2700	Legal Services, HTH



# STANDARDS COMMITTEE

8.1

## **15 MARCH 2005**

**CONTRIBUTORS** 

REVIEW OF THE MEMBERS' CODE OF CONDUCT – A CONSULTATION DOCUMENT

**WARDS** 

DPA (Monitoring Officer)

Summary

ALL

The Standards Board for England announced the Government's intention to carry out a review into the working and operation of the Members' Code of Conduct at its 3<sup>rd</sup> Annual Conference in Birmingham last year. The Consultation document outlining that review is *attached* to this report.

It is 3 years since the Members' Code of Conduct was brought into force and the Government has now asked the Standards Board for England to conduct a thoroughgoing review into the Code's effectiveness, and to address the issues that have given rise to debate within the local government community.

The Standards Board has identified 29 key areas of the Code on which it would like to consult member authorities – attached as a separate document - although it is happy to receive member authorities' comments on the working and operation of any other areas of the Code.

Responses will be fed back to ODPM, who will ultimately decide on whether or not to amend the Members' Code of Conduct in the light of comments received. Any comments need to be submitted to the Standards Board by **17 June 2005.** 

#### **RECOMMENDATION:**

That the Standards Committee considers the Consultation document and formulates appropriate responses which can be fed back to the Standards Board on the questions posed.

## LOCAL GOVERNMENT ACT 2000 BACKGROUND PAPERS

No.	Brief Description of Background Papers	Name/Ext. of holder of file/copy	Department/Location
1.	Local Government Act 2000	Henry Peterson DPA x. 2100	PAD / R.139 Mezzanine Floor
2.	Getting the Balance Right: Implementing Standards of Conduct in Public Life (Committee on Standards in Public Life) January 2005	As above	As above

#### Introduction

The Code of Conduct under the Local Government Act 2000 was introduced across all authorities in England in May 2002.

The Standards Board for England has issued a consultation document on the review of the Code of Conduct. Responses to the consultation are invited by 17<sup>th</sup> June 2005. The consultation document is set out in full at appendix A. The consultation poses 29 questions in relation to the Code which are set out at appendix B. Suggested responses by this Authority are discussed below.

#### **Suggested responses**

## 1. The General Principles

It is a statutory requirement that the Code of Conduct is consistent with the 10 Nolan principles for conduct in public life (selflessness, honesty and integrity, objectivity, accountability, openness, personal judgement, respect for others, duty to uphold the law, stewardship and leadership). The Board considers that because these principles are key to interpreting and applying the code they should be expressly set out in the Code itself. This is a sensible suggestion given that all members are required to sign the Code when accepting office. Whilst the principles will be familiar to experienced members placing them in the Code will draw the attention of new members to them. The Board also asks whether there are any other principles which should be added. The Nolan principles were one of the products of a major review of standards and ethics. The ten principles are comprehensive and there do not appear to be any material omissions.

**Q1** Should the ten general principles be incorporated as a preamble to the Code of Conduct?

#### A1. Yes

**Q.2** Are there any other principles which should be included in the code of conduct?

**A2.** No. The current Nolan principles are comprehensive.

#### 2. Disrespect and Freedom of Speech

The Board proposes the retention of a broad definition of "respect" and the addition of a clause to specifically cover bullying. The current wide definition of respect has not caused any difficulties in Hammersmith & Fulham and the Board's guidance and rejection of trivial complaints has been useful. A tighter definition of "respect" is it is submitted unnecessary and would dilute the effect of the clause and could provide "technical" defences in cases of clearly inappropriate behaviour. In terms of bullying whilst such behaviour can clearly

be dealt with under existing provisions there are strong policy grounds for including such a provision. Whilst the ACAS definition is a useful starting point it is not sufficient because of its failure to deal with one off incidents and more thought needs to be given to this.

- **Q.3** Is it appropriate to have a broad test for disrespect or should we have a more defined statement?
- A.3 No. The existing broad definition should be retained
- **Q.4** Should the Code of Conduct include a specific provision on bullying? If so should the definition of bullying adopted by the Code of Conduct reflect the ACAS definition of bullying?
- **A.4.** Whilst bullying can clearly be dealt with under existing provisions a specific clause would be welcome to highlight that it is unacceptable. Whilst the ACAS Code is a useful starting point its clear failure to deal with "one off" incidents needs to be addressed. For example "gradually eroding" could be replaced with "damaging".

#### 3. Confidential Information

The Code of Conduct deals with the ethical aspects of disclosing confidential information and it should not be confused with other duties. For example disclosure of information given in confidence is a breach of trust notwithstanding that a public interest defence could be raised in legal proceedings. Thus the disclosure of confidential information should remain a breach of the Code and any public interest should be dealt with by way of mitigation rather than provided as a defence.

In terms of Freedom of Information whilst the Board's view expressed at paragraph 4.2.3 appears attractive on its face it would prove difficult in practice. Local authorities have established procedures for establishing whether exemptions apply under the Freedom of Information Act and the final arbiter in such matters is the Information Commissioner. Members should not be encouraged to seek to pre-empt these procedures by taking matters into their own hands. Such a defence would, it is submitted, encourage the pre-empting of the process to establish exemptions.

- **Q.5** Should the Code of Conduct contain an explicit public interest defence for members who believe they have acted in the public interest by disclosing confidential information?
- **A.5**. No. The question appears to imply a subjective test which is clearly inappropriate. If such a defence were to be introduced it should be based on an objective test. In any event it is submitted that this should be a matter for mitigation as disclosure of such information still involves a breach of trust.

**Q.6** Do you think the Code of Conduct should cover only information which is in law "exempt" or "confidential", to make it clear that it would not be a breach to disclose any information that an authority had withheld unlawfully?

**A.6** No. Such matters are often complex and difficult and may require, for example, a decision by the Information Commissioner or the Court. It is quite proper that information should not be disclosed pending a decision by appropriate bodies. Such a clause would encourage the pre-emption of such decisions. Once an appropriate body has determined the information should be disclosed disclosure would not be a breach of the Code in any event. Such a clause is, it is submitted inappropriate and unnecessary.

#### 4. Disrepute and Private Conduct

These provisions apply to members when on Council business and in their private lives. The provisions link a member's conduct in their private life to its relevance to the performance of their public office. It is clear that a member's conduct in their private life can be of relevance to their office even where it falls short of a criminal conviction.

- **Q.7**. Should the provision relating to disrepute be limited to activities undertaken in a member's official capacity or should it continue to apply to certain activities in a member's private life?
- **A.7.** No. Relevant conduct in a member's private life should be maintained. For example a Councillor of local authority with responsibility for child protection and acting as a corporate parent would bring the authority into disrepute if found in the possession of child pornography.
- **Q.8.** If the latter, should it continue to be a broad provision or would you restrict it solely to criminal convictions and situations where criminal conduct has been acknowledged?
- **A.8.** No. There is clearly a range of conduct that is inappropriate and damaging to an authority which falls short of a criminal matter. Breaches of the Code are dealt with on the civil standard of proof. To impose not only the criminal standard of proof but also require a conviction is too restrictive.

#### 5. Misuse of Resources

The Council has extensive guidance in the form of Protocols. The distinction between legitimate activities and political purposes is always a difficult one and has been the source of a number of complaints in the past e.g. bulk mailouts. Further clarity in this area would be welcome. It is proposed in paragraph 4.4.11 that the Code should treat the following as breaches: -

- A breach of the 1986 Code of Publicity
- A breach of any local protocol
- Misuse of resources in particular officer time for inappropriate political purposes

**Q.9** Do you agree that the Code of Conduct should address the three areas set out in 4.4.11 above?

**A.9** Yes, subject to the precise drafting of the provisions. Reference to the 1986 Act and the Code should certainly be made but it must be remembered that compliance with these restrictions is also a corporate responsibility, and that there has been very little case law (or clear advice from the Audit Commission) to help define what constitutes a breach of the 1986 Code of Publicity. In many cases such a breach would only be possible with the assistance of officers. The same issue arises in relation to the use of officer time.

**Q.10** If so, how could we define "inappropriate political purposes"?

A purpose should be inappropriate if it goes beyond what an ordinary person would consider reasonably necessary for the member to discharge their duties as a Councillor. It will be a matter of fact and degree in all the circumstances.

**Q.11** Do you agree that the Code should not distinguish between physical and electronic resources?

**A.11** Yes.

# 6. Duty To Report Breaches

The Code currently requires members to report breaches of the Code to the Board where they reasonably believe that a breach has occurred. So far this has not caused a problem at Hammersmith and Fulham but the low threshold certainly has the potential to produce multiple complaints. Nevertheless there ought to be provisions to ensure that there is a duty on members to report significant breaches of the Code.

- **Q.12** Should the provision of the Code of Conduct that requires members to report breaches of the Code by fellow members be retained in full, removed altogether, or somehow narrowed?
- **A.12** Narrowed. The current threshold is too low.
- **Q.13** If you believe the provision should be narrowed, how would you define it?
- **A.13** The duty should apply to significant breaches of the Code. The question as to what amounts to a significant breach would be one of fact in all the circumstances.
- **Q.14.** Should there be a further provision about making false, malicious or politically- motivated allegations?

- **A.14.** No. This would tend to encourage additional complaints whenever a member complaint was dismissed. In extreme cases the existing provisions of the Code could be used e.g. paragraph 4. In most cases it should be sufficient for the relevant tribunal to brand the complaint as malicious etc. when dealing with it.
- **Q.15.** Does the Code of Conduct need to provide effective protection for complainants against intimidation, or do existing sections of the Code of Conduct and other legislation cover this area adequately.
- **A.15.** This is covered adequately particularly if express provisions in relation to bullying are added.

# 7. Personal Interests

There have been a number of difficulties within the authority as a result of some of the definitions used within the interests provisions of the code and the membership of outside bodies frequently raises questions. A number of members have expressed concern in relation to the impact of the Court of Appeal decision in Richardson.

**Q.16** Do you think the term "friend" requires further definition in the Code of Conduct?

# **A.16.** Yes

**Q.17** Should a personal interest test be narrowed so that members do not have to declare interests shared by a substantial number of other inhabitants of the authority's area?

# A.17 Yes.

- **Q.18** Should a new category of "public service interests" be created, relating to service on other public bodies and which is the subject to different rules of conduct?
- **A.18.** Yes. This is extremely common within local government and requires specific, less strict provisions to deal with it.
- **Q.19**. If so, do you think public service interests which are not prejudicial and which appear in the public register of interests should have to be declared at meetings.
- **A.19.** No. Some interests arising from public service arise so often that their declaration can be disruptive and reduce the significance of a declaration.
- **Q.20** Do you think paragraph 10(2)(a-c), which provides limited exemption from the prejudicial interest rules for some members in certain circumstances, should be removed from the Code of Conduct?

**A.20** Not unless appropriate provisions are introduced in relation to public service interests under Q.20.

**Q.21** Do you think less stringent rules should apply to prejudicial interests which arise through public service and membership of lobby groups.

**A.21** Yes

# 8. Prejudicial Interests

A number of members have expressed concern at the limitation imposed by Richardson and indeed at least two have been prevented at speaking at Council meetings as a result. A relaxation of the Code is therefore desirable so that Councillors are not put in a less favourable position when making personal representations in planning and Licensing cases. Of course the restrictions on actually sitting on the committee in such cases should be retained.

**Q.22** Should members with a prejudicial interest in a matter under discussion be allowed to address the meeting before withdrawing?

**A.22** Yes. The effect of Richardson is to put members in a less favourable position than ordinary members of the public in relation to such matters as planning and licensing as a result of the decision in Richardson.

**Q.23** Do you think members with a prejudicial public service interests should be allowed to contribute to the debate before withdrawing from the vote?

**A.23** Yes

# 9. Registration of Interests

The Board is proposing a dispensation in respect of sensitive employment and to clarify the position in relation to Clubs.

**Q.24** Should members employed in areas of sensitive employment, such as the security services, need to declare their occupation in the public register of interests?

# **A.24** Yes

**Q.25** Should members be required to register membership of private clubs and organisations? And if so should it be limited to organisations within or near an authority's area?

**A.25** Yes, but only where they are in or near the authority's area or where they conduct activities in or near the area.

# 10. Gifts and Hospitality

**Q.26** Should the Code of Conduct require that the register of gifts and hospitality be made publicly available?

**A.26** Yes, but it is probably already available under the Freedom of Information Act.

**Q.27** Should members also need to declare offers of gifts and hospitality that are also declined?

**A.27** No

**Q.28** Should members need to declare a series of gifts from the same source even if these gifts do not individually meet the threshold for declaration? How could we define this?

**A.28** Yes. Hospitality exceeding the threshold in any 12-month period should be declared.

Q.29 Is £25 an appropriate threshold for the declaration of gifts and hospitality

**A.29** Yes

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# A Code for the future

A consultation paper on the review of the Code of Conduct for members

# Consultation

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Introduction

- 1.1 The Code of Conduct was introduced in November 2001 and came into force across all authorities in May 2002. The Standards Board for England has accumulated almost three years' experience of working with the Code of Conduct. It is a practical, living document which needs to reflect the standards of conduct that the public expects of those who represent it, as well as reflecting effective local government practice.
- 1.2 The Rt. Honourable Nick Raynsford MP. Minister of State for Local and Regional Government, has endorsed The Standards Board for England's view that it is now timely to review the effectiveness of the Code of Conduct and explore ways in which it could be improved or clarified. In his speech to the Third Annual Assembly of Standards Committees in September 2004, the Minister stressed that the Government does not want to dilute the basic. underlying principles of the Code of Conduct but rather seek to discover what may be learnt from practical experience of working with the Code of Conduct.
- 1.3 At the request of the Minister, The Standards Board for England is therefore conducting a review of the Model Code of Conduct for members, set out in the Local Authorities (Model Code of Conduct) Order 2001 (SI No 2001/3575). Following consultation, The Standards Board For England will formulate recommendations for consideration by the Office of the Deputy Prime Minister.
- 1.4 The Code of Conduct, as a guide to the ethical conduct of members, should reflect contemporary views on ethics. The Standards Board for England is alive and responsive to societal and local government community views on members' conduct and ethical trends. The Standards Board for England leads in providing guidance on the Code of Conduct and commissioning research on the local government ethical environment. The Standards Board for England's partnership with the local government community is key to its work.

The Standards Board for England is aware, from listening to members' and 1.5 officers' views in workshops at the 2004 conference and from our work liaising with members and authorities, that concerns exist about the Code of Conduct. Concerns have been expressed particularly about the registration of interests, the line between public and private conduct, and personal and prejudicial interests. The results of the Committee on Standards in Public Life's survey of public attitudes towards the standards of conduct of public office-holders also provide key insights into the public's perceptions of elected members and expectations of public ethics. The survey findings show that the general public has high expectations of its elected and appointed representatives. The Standards Board for England is therefore carrying out this consultation to ensure that the Code of Conduct continues to have integrity, standing and relevance to members and the public. It should be noted that the Committee on Standards in Public Life has recently issued its tenth report which, amongst other things, looked at some key issues in the Code of Conduct. While some of these views have been reflected in this document, further consideration will be given to them in the course of consultation. In addition, the House of Commons select committee that oversees the work of the Office of the Deputy Prime Minister and its agencies is currently completing an enquiry into the role and effectiveness of The Standards Board for England. Any views arising from that enquiry will also be considered as part of the consultation exercise.

# Purpose of the consultation

- 1.6 The purpose of this consultation is to review the effectiveness of the Code of Conduct and explore ways in which it could be simplified, clarified and improved. This review takes as its starting point the need for the Code to continue reflecting key principles of conduct expected of members and ensuring that the Code and The Standards Board for England's guidance provide an appropriate and proportionate ethical framework for members in which high standards of conduct can be achieved. The aim of this exercise is not to address the role or operations of The Standards Board for England, review its referral thresholds or discuss whether particular matters merit investigation in individual cases.
- 1.7 The consultation is being conducted across a number of different audiences.

The Code of Conduct regulates the conduct of individual members, who therefore have an interest. Monitoring officers and standards committees also have an interest, in terms of promotion and enforcement of the Code of Conduct. Finally, the Code of Conduct is, of course, in place to promote public confidence in local democracy, and the public have an interest in the ethical standards to which their elected representatives will be working. Responses to the consultation will be analysed and fed back to the Office of the Deputy Prime Minister and to the local government community.

1.8 The Standards Board for England believes that it is important to use this consultation exercise as an opportunity to ask whether the Code of Conduct captures all the conduct it should, and to focus on areas of the Code of Conduct which are contentious or may need clarification. For this reason, the consultation paper focuses on specific sections of the Code of Conduct. It seeks views on whether, and if so how, the Code of Conduct should be modified. The Standards Board for England also welcomes opinions on sections of the Code not covered here and issues not raised.

# Gender usage note

1.9 The Standards Board for England endorses work practices promoting gender equality, including publications' use of gender-neutral language. The Code of Conduct is governed by the Interpretation Act 1978, which requires that legislation and statutory instruments are written using the male pronouns but states that references to the male gender are implied also to refer to women. While The Standards Board for England believes that the Code of Conduct should use gender-neutral language, it is not possible without a change to the primary legislation. However, The Standards Board for England encourages authorities to use gender-neutral language in their local codes. Apart from direct references to the Code of Conduct and legislation, this consultation paper uses gender-neutral language.

# Responding to the consultation paper

- 1.10 You can respond to this consultation paper by e-mail, on paper, or online:
  - By post, please send your comments to:

Emma Ramano

The Standards Board for England First floor, Cottons Centre

Cottons Lane

London SE1 2QG

- By e-mail, please send your comments to: enquiries@standardsboard.co.uk with the subject 'Code consultation'
- Online, please go to: www.standardsboard.co.uk/codereview/

When commenting, please make clear whether you represent any organisation or group, and in what capacity you are responding.

# The closing date for comments is 17 June 2005.

- Further copies of this consultation paper are available from 1.11 publications@standardsboard.co.uk and by telephoning 020 7378 5110. Please call leaving your name and address, organisation, and a contact number.
- 1.12 Your responses may be published or otherwise made public unless you ask us to treat them as confidential. If submitting your response by e-mail, please ensure you include your request in the body of the message. Any automatic confidentiality disclaimers generated by your organisation's IT system will be ignored. Confidential responses will be included in any statistical summary of the numbers of comments received and views expressed. Correspondents should also be aware that, in exceptional circumstances, confidentiality cannot always be guaranteed — for example, where a response includes evidence of serious crime.
- 1.13 The Standards Board for England will publish a summary of responses, which will be available upon request.

# Background

- 2.1 The Model Code of Conduct for local authorities was provided for under Part Three of the Local Government Act 2000 and replaced the former national code of conduct. In the report of the Committee on Standards in Public Life's Third Inquiry, the Committee recommended a streamlined and consistent set of arrangements for local government so that both those elected to local government and the public were aware of the ethical standards expected by those serving in public office. Trust needed to be restored between local government and the electorate.
- 2.2 The Code of Conduct was drafted by the then Department of Environment, Transport and the Regions, in consultation with local government representative organisations such as the Local Government Association and the National Association of Local Councils. The Code of Conduct was approved by Parliament in November 2001.
- 2.3 The Code of Conduct aims to capture and reflect, in a practical manner, an acceptable standard of conduct for members. It explains what a member should do in certain circumstances and directs members to consider the public interest when serving their community.
- 2.4 The Standards Board for England was established under the Local Government Act 2000 as an independent public body to promote and maintain high standards of conduct amongst elected and co-opted members in local government. The Standards Board for England oversees and issues guidance on the Code of Conduct, while ethical standards officers have a statutory function to investigate allegations of misconduct. The Adjudication Panel for England was also established by the Act as the tribunal body responsible for determining cases referred by ethical standards officers. The Standards Board for England's guidance on the Code of Conduct is informed by its own experience of dealing with complaints and investigations, and by the emerging body of case decisions from The Adjudication Panel for England.

2.5 There are certain allegations of misconduct received by The Standards Board for England which, although unsuitable for investigation because of their relatively minor nature when taken in isolation, nevertheless reflect ongoing interpersonal conflicts that may have a detrimental impact on the effective operation of local government. The Standards Board for England believes that alternative dispute resolution avenues such as mediation and conciliation can play a significant role in resolving such disputes. The Standards Board for England's ethical standards officers have recently been granted powers to issue directions to monitoring officers that may include a requirement to seek dispute resolution if they believe, having looked into a matter, that it is a more appropriate route. However, The Standards Board for England itself does not have the power to seek such resolution in lieu of investigation for more minor matters: such a power would require new primary legislation. The Board believes greater use of such dispute resolution could stop matters being reported in the first place and is keen to explore this issue with local government partners. However, such matters are not addressed in detail in this document.

3

# The general principles

- 3.1 The Committee on Standards in Public Life recommended the implementation of key principles of conduct in public life. The *Relevant Authorities* (General Principles) Order 2001 set out ten principles derived from these recommendations. The Code of Conduct is required by section 50(4)(a) of the Local Government Act 2000 to be consistent with the general principles, but does not expressly incorporate them. The Standards Board for England's view as reflected in our publications, the Case Review number one (2003) and Case Review number two (2004) is that the general principles are fundamental to interpretation of the Code of Conduct.
- 3.2 The general principles underpin and steer the provisions of the Code of Conduct. Increasingly, decisions of The Adjudication Panel for England refer to both the Code of Conduct and the general principles when determining breaches of the Code of Conduct. The equivalent Scottish code of conduct includes key principles similar to the general principles that underpin our Code.
- 3.3 Given these factors, and the integral role of the general principles in interpretation of the Code of Conduct to date, it is The Standards Board for England's view that these general principles should be included as the preamble to a revised Code of Conduct. This would help to provide context for the rules of the Code itself, which could assist in interpreting the intention behind the rules when considering individual circumstances. We do not believe that failure to adhere to the general principles should be considered as specific grounds for investigation but believe inclusion of the general principles would reflect a more coherent linking of 'inspirational' and practical standards for members, and would serve to clarify the Code of Conduct further. This view was supported by the Committee on Standards in Public Life in the report of its Tenth Inquiry.

#### 3.4 The ten general principles are:

Selflessness — members should serve only the public interest and should never improperly confer an advantage or disadvantage on any person.

**Honesty and integrity** — members should not place themselves in situations where their honesty and integrity may be questioned, should not behave improperly and should on all occasions avoid the appearance of such behaviour.

Objectivity — members should make decisions on merit, including when making appointments, awarding contracts, or recommending individuals for rewards or benefits.

Accountability — members should be accountable to the public for their actions and the manner in which they carry out their responsibilities, and should co-operate fully and honestly with any scrutiny appropriate to their particular office.

Openness — members should be as open as possible about their actions and those of their authority, and should be prepared to give reasons for those actions.

**Personal judgement** — members may take account of the views of others, including their political groups, but should reach their own conclusions on the issues before them and act in accordance with those conclusions.

Respect for others — members should promote equality by not discriminating unlawfully against any person, and by treating people with respect, regardless of their race, age, religion, gender, sexual orientation or disability. They should respect the impartiality and integrity of the authority's statutory officers and its other employees.

Duty to uphold the law — members should uphold the law and, on all occasions, act in accordance with the trust that the public is entitled to place in them

Stewardship — members should do whatever they are able to do to ensure that their authorities use their resources prudently and in accordance with the law.

**Leadership** — members should promote and support these principles by leadership, and by example, and should act in a way that secures or preserves public confidence.

3.5 It should be noted that honesty and integrity and duty to uphold the law apply to members when they are acting in a personal capacity as well as in their role as councillors. This paper discusses in later sections whether the Code of Conduct itself should be restricted only to activities in an official capacity. If that were to happen, these principles may need to be revisited.

# Questions

- Should the ten general principles be incorporated as a preamble to the Code of Conduct?
- Are there any other principles which should be included in the Code of Conduct?

# Behavioural issues

#### Disrespect and freedom of speech 4.1

Paragraph 2 of the Code of Conduct states:

A member must —

- a promote equality by not discriminating unlawfully against any person;
- b treat others with respect; and
- c not do anything which compromises or which is likely to compromise the impartiality of those who work for, or on behalf of, the authority.
- Paragraph 2 applies to members only when they are carrying out the duties of 4.1.1 the office to which they have been elected or appointed, or when representing their authority in their official capacity. The requirement of paragraph 2(a) not to discriminate unlawfully, and that of paragraph 2(c) not to do anything which compromises or is likely to compromise those who work for or on behalf of the authority, have been easier to interpret than the more general requirement of paragraph 2(b) to treat others with respect, and for this reason The Standards Board for England wishes to focus on paragraph 2(b) in this consultation.
- 4.1.2 Paragraph 2(b) requires that members treat others with respect when on official council business. 'Respect' is a subjective term and it has been The Standards Board for England's experience that what is perceived as disrespect often varies widely between individuals and between ethnic and local and regional cultures.

# The test for 'disrespect'

Would a tighter definition of 'disrespect' better serve to make it less 4.1.3 subjective? Though a tighter definition may be easier to apply, The Standards Board for England does not believe that it is the role of the Code of Conduct to be as prescriptive as Parliament is about the language used by members in the House of Commons. Making the definition of disrespect more specific may mean that it would paradoxically become more inflexible and could not seek to reflect a variety of views on what is respectful. The Standards Board

for England believes that respect is an important right and that paragraph 2(b) reflects an important principle and should be retained in its present, broad, form. Clarification of the term 'respect' may rather be found through its application.

# **Opinion and disrespect**

4.1.4 The Standards Board For England believes that members should promote good relations between groups in society. However, it also recognises that members have a right to comment on matters of public concern. They are perfectly entitled to express their views about ideas or groups, including local authority performance issues, provided that their comments do not breach discrimination legislation or cross the line into overly personal attacks. The Standards Board for England believes that the present definition of disrespect allows this distinction to be drawn.

# **Bullying**

- Bullying behaviour is a matter of particular concern in our society. The 4.1.5 Standards Board for England has received a number of complaints alleging bullying by members of officers and fellow members. The Code of Conduct does not contain a specific provision addressing bullying. To date, The Standards Board for England has dealt with complaints alleging bullying under paragraphs 2(b), 2(c) and 4 of the Code of Conduct, which cover the need to treat people with respect, not to seek to compromise impartiality, and not to bring the authority into disrepute.
- 4.1.6 When investigating allegations of bullying of officers, ethical standards officers will take into account the availability and appropriateness of other avenues of redress within the authority, such as grievance procedures. However, there is a role to be played by using the machinery provided by the Local Government Act 2000 to investigate and determine allegations of bullying which may not be appropriate to be dealt with by other avenues.

- Given that the Code of Conduct already proscribes bullying, in effect, through existing requirements, it may be more appropriate to provide guidance to members on identifying types of inappropriate behaviour and make sure that ethical standards officers and monitoring officers are alerted to the need to spot bullying and treat it seriously. However, The Standards Board for England believes that a new provision specifically addressing bullying will be of significant symbolic and practical value to the local government community, as it will show that bullying is an issue which should be specifically dealt with.
- It is proposed that the provision reflect a definition of bullying based on 4.1.8 the definition published by the Advisory Conciliation and Arbitration Service (Acas), which reads:

"Bullying may be characterised as a pattern of offensive, intimidating, malicious, insulting or humiliating behaviour; an abuse or misuse of power or authority which attempts to undermine an individual or a group of individuals, gradually eroding their confidence and capability, which may cause them to suffer stress..."

Although this definition does not cover one-off instances of bullying behaviour that have been at the root of some allegations received by The Standards Board for England, we believe it would be a useful starting point. We welcome other views on how the issue could be defined, if appropriate. One-off instances are still serious breaches of the Code, of course.

# Questions

- Is it appropriate to have a broad test for disrespect or should we seek to have a more defined statement?
- Should the Code of Conduct include a specific provision on bullying? If so, should the definition of bullying adopted by the Code of Conduct reflect the Acas definition of bullying?

#### 4.2 Confidential information

Paragraph 3 of the Code of Conduct states:

A member must not —

- a disclose information given to him in confidence by anyone, or information acquired which he believes is of a confidential nature, without the consent of the person authorised to give it, or unless required by law to do so.
- 4.2.1 Paragraph 3(a) prohibits members from disclosing information given to them in confidence or that is acquired and which the member believes to be of a confidential nature. 'Given in confidence' means information that is given in the expectation that it will not be disclosed to anyone else. Information which is of 'a confidential nature' is information that, for whatever reason, is not appropriate to disclose outside a particular group or organisation.
- 4.2.2 As it is drafted, this is a difficult paragraph to interpret in certain circumstances. There has been a call for this part of the Code of Conduct to be amended, reflecting the distinction between 'information given in confidence' and 'information of a confidential nature', the requirements of the Freedom of Information Act 2000 which came into effect in January 2005, and a perception in certain quarters that more information considered at council meetings is categorised as 'confidential' than meets the strict criteria.
- 4.2.3 The Board's view is that, in the light of the new Freedom of Information requirements, it could be enough merely to state that a member should not disclose information which was lawfully confidential or exempt under existing legislation. This would mean that it would not be a breach of the Code of Conduct if it was demonstrated that the decision to treat a matter as exempt or confidential was unlawful.

# Public interest defence

- 4.2.4 The Board believes that the intention behind the Code of Conduct is to protect information that is properly confidential, not information that it is convenient or expedient not to release into the public domain or publicise. Members have a duty to ensure good governance of the authority and to protect as confidential only information that is properly confidential. The Standards Board for England acknowledges the call for greater openness and access to information, reflected in the Freedom of Information Act 2000.
- 4.2.5 Paragraph 3(a) is intended to act as a bar on disclosure of confidential information. However, some members have claimed that they were forced to suppress information that they believed should have been disclosed for public interest reasons. Some members have disclosed information and in doing so have asserted the motive and the defence that the disclosure was 'in the public interest'. This has led to calls for the inclusion of a 'public interest defence' in the Code of Conduct
- On the one hand, there is the argument that releasing confidential information in the public interest should be recognised as a grounds of defence to breach of paragraph 3(a). Others, however, argue that it is more appropriate to consider the public interest issue as an argument in mitigation of a breach, rather than a distinct defence, to be taken into account by the ethical standards officer case tribunal or standards committee.
- Under the Freedom of Information rules, a local authority must seek to 4.2.7 balance the need to maintain confidentiality where appropriate and the public interest in disclosing information. The Government view is that, when applying the Freedom of Information rules, the presumption should be towards the public interest. If the public interest has not been considered properly, a decision to treat a matter as confidential may not be lawful. Given the relative newness of the Freedom of Information procedures, we shall be seeking to discuss this issue with the Information Commissioner as part of this consultation, but in the meantime we welcome comments on the matter.

# **Human rights issues**

- 4.2.8 Some members have defended their disclosure of information under the right to freedom of expression conveyed by Article 10 of the European Convention on Human Rights. However, that right is subject to qualifications set out in the Article, and The Standards Board for England's view is that the restrictions in the Code of Conduct can be brought within those qualifications.
- 4.2.9 Article 8 of the European Convention on Human Rights prohibits interference by a public authority with the right to respect for private life. There may be a need for members to consider this Article when determining whether information they hold is of a confidential nature, even if the document itself has not, for example, been marked as confidential.

### Questions

- Should the Code of Conduct contain an explicit public interest defence for members who believe they have acted in the public interest by disclosing confidential information?
- Do you think the Code of Conduct should cover only information which is in law 'exempt' or 'confidential', to make it clear that it would not be a breach to disclose any information that an authority had withheld unlawfully?

#### 4.3 Disrepute and private conduct

Paragraph 4 of the Code of Conduct states:

A member must not in his official capacity, or any other circumstance, conduct himself in a manner which could reasonably be regarded as bringing his office or authority into disrepute.

4.3.1 This provision applies to members both when on council business and in their private lives. Allegations of disrepute which have arisen in the public domain, such as while the member is on council business, have been far more straightforward to deal with than those which have arisen in members' private lives.

# The private/public question

- 4.3.2 Paragraph 4 raises questions about whether, and to what degree, the actions of members in their private lives should be scrutinised and subjected to disciplinary actions. While some hold the view that, when elected, members give up the claim to 'a private life,' others believe that the public's response to the way in which a member may conduct themselves in their private life is essentially a matter for the ballot box. The report of the Committee in Standards in Public Life's Tenth Inquiry, published in January 2005, recommends that the Code of Conduct should not cover matters which are wholly unrelated to the individual's official capacity.
- 4.3.3 The Standards Board for England believes that, when interpreting and applying paragraph 4 as currently worded, it is not a question of the general social immorality of a member's conduct, but whether or not the committal of an act is likely to compromise the reputation of the authority. In order to clarify the scope of paragraph 4, The Standards Board for England believes that the provision should continue to link a member's conduct in their private life to its relevance to the performance of their public office.
- 4.3.4 The question to be addressed is whether there is a type of conduct, within the wider area of private conduct that should be covered by this provision of the Code of Conduct? In deciding whether to refer complaints for investigation, The Standards Board for England has tended to look at three areas of private conduct:
  - cases of unlawful behaviour that would be sanctioned by the courts or the police, such as criminal convictions, police cautions and regulatory infringements;
  - whether the member's private behaviour brings into question the member's fitness to carry out their official duties;
  - whether the member's private behaviour has undermined the public's confidence in the member's ability to carry out their official duties.

# Illegal activities

4.3.5 The general principles require members to uphold the law and, on all occasions, act in accordance with the trust that the public is entitled to place in them. The Standards Board for England welcomes views on whether the provision should be solely limited to official matters or whether it should cover the wider issues of private conduct enshrined in the principles. In defining further what private conduct should be covered by paragraph 4, the question arises whether there should be a distinction made between activities which are in some way 'unlawful' and activities which certain people may simply disapprove of. If the Code of Conduct is to cover unlawful activities, should it cover both acts which have led to a conviction and acts deemed insufficiently serious to warrant conviction but which are nevertheless seen as somehow demeaning the authority? (Bear in mind that a sentence of three month's imprisonment automatically gives rise to a disqualification.) For example, should there be a distinction drawn between offences that have resulted in a conviction, those where no offence has been proved, and actions that fall short of full conviction, such as police cautions, restraining orders, anti-social behaviour orders, police warnings and injunctions?

## Questions

- Should the provision related to disrepute be limited to activities undertaken in a member's official capacity or should it continue to apply to certain activities in a member's private life?
- If the latter, should it continue to be a broad provision or would you restrict it solely to criminal convictions and situations where criminal conduct has been acknowledged?

#### 4.4 Misuse of resources

Paragraph 5(b) of the Code of Conduct states:

A member must, when using or authorising the use by others of the resources of the authority —

- i act in accordance with the authority's requirements; and
- ii ensure that such resources are not used for political purposes unless that use could reasonably be regarded as likely to facilitate, or be conducive to, the discharge of the functions of the authority or of the office to which the member has been elected or appointed.
- 4.4.1 Paragraphs 5(b)(i) and (ii) provide that members must, when using the authority's resources themselves, or authorising others to use them, abide by the authority's requirements, such as its resource protocols. Members must also ensure that the resources are not used for 'political purposes', other than those purposes necessary for a member carrying out the duties of their office - for example, a member using authority letterhead and stamps to respond to constituents' letters or the permitted use of facilities for group meetings.
- 4.4.2 The 'resources' covered by this section of the Code of Conduct include services and facilities beyond an authority's financial resources. 'Resources' includes land, premises and any equipment such as computers, photocopiers and fax machines. The time, skills and help of anyone employed by the authority are also resources.
- 4.4.3 The Standards Board for England understands that the phrase 'political purposes' in paragraph 5(b)(ii) of the Code of Conduct was intended to complement section 2 of the Local Government Act 1986, which prohibits the publication of material 'designed to affect public support for a political party'. Paragraph 5(b)(ii) also supplements the Government's Code of Recommended Practice on Local Authority Publicity, issued under section 4 of the 1986 Act.

However, the Code of Conduct for members goes considerably further than the Local Government Act 1986 and the Code of Recommended Practice. The use of resources for political purposes in the Code of Conduct seems to be a wide enough expression to cover not only the publication of campaign materials but also any other activity which is intended purely to promote political party interests. The circumstances in which a member acts and the intention of the member should be important in relation to this part of the Code of Conduct. For example, when elections are pending, members should be particularly scrupulous about the use of authority resources.

## The de minimis issue

4.4.5 It has been suggested that the Code of Conduct, as drafted, is too absolute and that it should allow a low threshold for some resource use. However, The Standards Board for England believes that this issue is best dealt with through local protocols. The introduction of a minimum threshold for paragraph 5(b) of the Code of Conduct would set uniform limits across authorities for de minimis use of resources, while leaving further regulation of resources to individual authorities. However, local authority protocols need to recognise the impossibility of effectively policing a blanket ban on members' use of local authority resources.

# Physical and electronic resources

- 4.4.6 Of all the areas covered by the Code of Conduct, the use of authority resources is the one which is perhaps most suitable to reflect custom and practice by individual authorities. Setting out specific requirements for members' use of particular resources is not the Code of Conduct's intention nor proper domain.
- 4.4.7 Views on members' accountability for resources span a wide spectrum, reflected in the local resource protocols already adopted. Some resource protocols hold members strictly accountable. Others have adopted a more flexible approach, providing members and their families with some individual usage, particularly of IT resources, often with the caveat that members' personal use of authority equipment should not be for illegal or personal business purposes.

- The majority of complaints received by The Standards Board for England to 4.4.8 date alleging breach of paragraph 5(b) of the Code of Conduct have alleged inappropriate use of IT and electronic resources. This emphasis in cases to date probably reflects the contemporary prevalence of the use of computers, e-mail and the internet for professional and personal communications during staff time. Paragraph 5(b) currently refers to 'resources' generically. Should it be amended to draw a distinction between the use of physical and electronic resources and the use of staff time?
- The Standards Board for England believes that, in this regard, paragraph 4.4.9 5(b)(i) should remain unchanged, and that resources should be similarly treated. This is because the paragraph is primarily about reflecting a principle; a further specific provision about discrete resources is properly the domain of authorities. In effect, paragraph 5(b)(i) is saying that a breach of the Code of Conduct occurs where there has been a breach of the authority's own rules. The Standards Board for England is considering issuing a model protocol for resources.

# **Political purposes**

- 4.4.10 In the interests of clarity and consistency across the legislative framework, The Standards Board for England believes there is a need for greater clarity of the relationship between the Code of Conduct, the restrictions under the Local Government Act 1986 and the Code of Recommended Practice on Local Authority Publicity. The Standards Board for England believes that replacing paragraph 5(b)(ii) with a simple reference to the 1986 Act and Code of Recommended Practice would clarify and codify existing practice.
- 4.4.11 However, this would not address the issue of the misuse of resources other than physical material for political purposes. Whilst local protocols may address this issue, we believe the Government specifically wanted to address misuse for political purposes in the Code of Conduct. We therefore believe that paragraph 5 should address three issues as breaches:
  - a breach of the 1986 Code of publicity;
  - a breach of any local protocol;
  - misuse of resources, in particular officer time, for inappropriate political purposes.

We welcome views on what sort of areas this last category should cover, and how it could be defined.

# Questions

- Do you agree that the Code of Conduct should address the three areas set out in 4.4.11 above?
- 10 If so, how could we define 'inappropriate political purposes'?
- 11 Do you agree that the Code should not distinguish between physical and electronic resources?

#### 4.5 **Duty to report breaches**

Paragraph 7 of the Code of Conduct states:

A member must, if he becomes aware of any conduct by another member which he reasonably believes involves a failure to comply with the authority's Code of Conduct, make a written allegation to that effect to The Standards Board for England as soon as it is practicable for him to do so.

- 4.5.1 The Code of Conduct requires members who have a reasonable belief that a fellow member has breached the Code of Conduct to make a complaint to The Standards Board for England. Paragraph 7 was introduced to prevent members from turning a blind eye to misconduct and to provide protection to members who are whistleblowers.
- 4.5.2 The paragraph has resulted in complaints being made to The Standards Board for England which might otherwise not have been reported. However, The Standards Board for England has also received a number of complaints which it believes were politically motivated and malicious, rather than reflecting legitimate concerns about potential breaches of the Code of Conduct. It is not in members' interests to be subject to politically motivated, malicious and unfounded complaints, nor is it in the interests of the public and The Standards Board for England that resources are spent considering these allegations.

- The Standards Board for England believes that the spirit behind paragraph 7 4.5.3 should be retained because it gives effect to the principles of openness and accountability and it works alongside other legislation designed to protect whistleblowers. It is in the wider public interest that people report misconduct and corruption when there are proper grounds for doing so. Whistleblowers play an important role in ensuring individuals and organisations are held accountable for their actions and, as such, the role of whistleblowers should be protected and championed. There is an argument that paragraph 7 should be dropped from the Code of Conduct because some members believe it places the onus on them to exercise vigilance over a wide scope of the activities of fellow members. However, The Standards Board for England believes that the spirit of paragraph 7 should be retained because of its role in serving the wider public interest.
- It is still important to consider if the provision might be narrowed, to limit the 4.5.4 opportunity for the section's misuse and to clarify its focus. Proposals made to The Standards Board for England by local government include:
  - that the paragraph should be deleted altogether, relying instead on the integrity of members to report serious failures;
  - that the paragraph should only apply to 'serious', 'significant' or 'material' failures to comply with the Code of Conduct;
  - that the paragraph should only apply to misconduct by members in their public life;
  - that members should first have a duty to report breaches of the paragraph to the monitoring officer or chair of the standards committee, who would decide whether the complaint was sufficiently serious or well-founded for it to be referred to The Standards Board for England,
  - that a specific provision should be introduced making it a breach of the Code of Conduct to make false allegations.

# Deletion of the paragraph

4.5.5 For the reasons outlined in 4.5.3 above, The Standards Board for England believes it is important that people report misconduct where there are proper grounds for doing so and that some protection is offered to those who wish to do so. Deleting the paragraph would not stop frivolous or malicious

complaints as members would still be able to report alleged breaches of the Code of Conduct.

# Serious or significant failures and awareness

4.5.6 Narrowing the scope of misconduct addressed by paragraph 7 in terms of its 'seriousness' would address the current situation, where the paragraph is so widely drafted that members are under a strict duty to report all breaches of the Code of Conduct by every fellow authority member. This requirement, on the face of it, includes all potential breaches, even though complaints may already have been resolved locally, an apology has already been forthcoming, or the facts may not meet The Standards Board for England's threshold for investigation. However, settling criteria for 'seriousness' or 'significance' of the misconduct might involve a subjective judgement. The question of 'seriousness' might be addressed by the Code of Conduct's inclusion of a test, such as this:

A member must, if he or she becomes aware of any breach of the Code of Conduct by another member which he or she:

- a reasonably believed to be serious or significant, or
- b on the basis of the facts known to them at the time, should reasonably have concluded to be serious or significant;

make a written allegation to that effect to The Standards Board for England as soon as it is practicable for him or her to do so.

It has also been suggested that paragraph 7's use of the phrase 'becomes aware' does not adequately describe the degree of information required by a member about the potential breach of the Code of Conduct by a fellow member. It has been proposed that the alternate wording of 'knows or is informed' would further clarify paragraph 7.

# Acts in public capacity

At present, paragraph 7 requires members to report all potential breaches 4.5.7 of the Code of Conduct, including those arising from acts in a member's private life. This might be said to place an onerous and inappropriate duty on members to report a wide scope of potential breaches in their fellow

members' public and private lives. If the potential breaches which may be alleged under paragraph 7 were confined to members' misconduct in their official capacity, this may address the number of more minor matters received by The Standards Board for England regarding breach of paragraph 7. Limiting the scope of the breaches caught by paragraph 7 in this way would not prevent a member from making an allegation against another member for breach of the Code of Conduct in their private life under paragraph 4 (for disrepute), but would release members from the duty to report potential breaches arising from matters relating to a member's private life.

# Reporting to the monitoring officer or standards committee

- 4.5.8 It is a clear view taken by both the Office of the Deputy Prime Minister and The Standards Board for England that there is a need for consistency of standards across the country which is guaranteed by referring all cases to an independent body for investigation. Filtering cases locally would not guarantee public confidence that national standards will be maintained. A system is already in place by which allegations of less serious breaches can be investigated and determined at a local level, but only at the discretion of the ethical standards officers, in order to maintain consistency of treatment.
- 4.5.9 In addition, there are practical reasons why such a provision would be difficult. Given the statutory framework in place for local referral and investigation of complaints, there may be conflicts of interest for monitoring officers who are advised of complaints which are later referred back to them for investigation. The same potential conflicts of interest would apply to standards committees. who are charged with hearing matters referred to them for local determination.
- 4.5.10 Additionally, there would be nothing to stop the same matter from being reported to the monitoring officer or standards committee chair and The Standards Board for England at the same time, by different parties, leading to a duplication of resources and potential prejudicing of the way in which the complaint is dealt with by The Standards Board for England and locally. The Standards Board for England therefore believes that initial referral of complaints under paragraph 7 to monitoring officers or standards committee chairs would not be helpful, and that a member's duty under paragraph 7 should remain a duty to report potential breaches to The Standards Board for England.

# False and malicious allegations

- 4.5.11 It is not in the interests of members, the public or The Standards Board for England to spend resources on receiving and considering false and malicious allegations. The Standards Board for England does not wish to discourage the making of legitimate complaints, but it does wish to continue to discourage malicious or tit-for-tat complaints. In addition to the measures which The Standards Board for England has already taken to discourage malicious complaints, it is relevant to ask whether the Code of Conduct itself might address the issue.
- 4.5.12 Members might be deterred from making false and malicious allegations if it was a breach of the Code of Conduct to do so. Adding a further provision to the Code of Conduct would be a direct means of addressing abuse of paragraph 7, and one that might carry a significant sanction, but it would only impact upon those covered by the Code of Conduct members. The further provision would not serve as a warning or corrective to members of the public against making false or politically motivated complaints. Unwittingly, the provision could also act as a deterrent for members making complaints where they do have legitimate concerns in case subsequent investigation of the complaint finds the member's concerns to be unfounded. It is important that genuine concerns about a serious breach of the Code of Conduct are dealt with. Such a provision could even have the perverse effect of encouraging more tit-for-tat allegations if it was abused by members.
- 4.5.13 On balance, The Standards Board for England believes that such a provision is not desirable. The Code of Conduct could, however, send a message about legitimate use of paragraph 7 to the wide audience of potential complainants if a warning and guidance about the use of paragraph 7 is included in the preamble to the Code of Conduct. The Local Government Act 2000 places a duty on ethical standards officers to widen the scope of an investigation from matters alleged in the initial complaint to other matters encountered during the course of an investigation. Ethical standards officers have sometimes extended an investigation to encompass a case where a member is considered to have brought his or her authority into disrepute by knowingly making false allegations.

# Protection of whistleblowers

4.5.14 It has also been suggested that there should be a specific provision in the Code of Conduct requiring members not to seek to intimidate or threaten complainants. This would make it clear that people have a right to protection when they blow the whistle, and would prevent members from making tit-fortat allegations in revenge. The Standards Board for England believes that protection for whistleblowers is vital and that paragraph 7 and other legislation already provide comprehensive protection. In addition, there may be legitimate serious concerns about the complainant which need to be addressed. The Code of Conduct should not seek to prevent serious concerns being raised, and if a member does seek to intimidate a complainant, these matters can be dealt with through other provisions of the Code of Conduct, such as disrepute and disrespect.

# Questions

- 12 Should paragraph 7 be retained in full, removed altogether or somehow narrowed?
- 13 If you believe the provision should be narrowed, how would you define it? For example, should it only apply to misconduct in a member's public capacity, or only to significant breaches of the Code?
- 14 Should there be a further provision about making false, malicious or politically-motivated allegations?
- 15 Does the Code of Conduct need to provide effective protection for complainants against intimidation, or do existing sections of the Code of Conduct and other current legislation already cover this area adequately?

5

# Registration and declaration issues

# 5.1 Personal interests

Paragraph 8.1 of the Code of Conduct states:

A member must regard himself as having a personal interest in any matter if the matter relates to an interest in respect of which notification must be given under paragraphs 14 and 15 [of the Code of Conduct] or if a decision upon it might reasonably be regarded as affecting to a greater extent than other council tax payers, ratepayers or inhabitants of the authority's area, the wellbeing or financial position of himself, a relative or a friend or —

- a any employment or business carried on by such persons;
- b any person who employs or has appointed such persons, any firm in which they are a partner, or any company of which they are directors;
- c any corporate body in which such persons have a beneficial interest in a class of securities exceeding the nominal value of £5,000; or
- d any body listed in sub-paragraphs (a) to (e) of paragraph 15 [of the Code of Conduct] in which such persons hold a position of general control or management.

Paragraph 10(2) of the Code of Conduct states:

A member may regard himself as not having a prejudicial interest in a matter if that matter relates to —

- a another relevant authority of which he is a member;
- b another public authority in which he holds a position of general control or management;
- c a body to which he has been appointed or nominated by the authority as its representative;
- d the housing functions of the authority where the member holds a tenancy or lease with the relevant authority, provided that he does not have arrears of rent with that relevant authority of more than two months, and provided that those functions do not relate particularly to the member's tenancy or lease;

- e the functions of the authority in respect of school meals, transport and travelling expenses, where the member is a guardian or parent of a child in full time education, unless it relates particularly to the school which the child attends:
- f the functions of the authority in respect of statutory sick pay under Part XI of the Social Security Contributions and Benefits Act 1992, where the member is in receipt of, or is entitled to the receipt of such pay from a relevant authority; and
- g the functions of the authority in respect of an allowance or payment made under section 173 to 176 of the Local Government Act 1972 or section 18 of the Local Government and Housing Act 1989.
- Paragraph 8 of the Code of Conduct requires members with a personal 5.1.1 interest in a matter to disclose the existence and nature of that interest at the start of a meeting or when the interest becomes apparent. The existence of a personal interest does not of itself prevent a member from remaining in the meeting and voting. Members are not required to leave the meeting and refrain from voting unless their interest is also prejudicial. There are certain prejudicial interests which the Code of Conduct allows to be re-defined as personal in the circumstances set out in paragraph 10(2). A personal interest may arise not only from the business interests, employment and shareholdings of the member above a certain threshold, but also a matter's impact on their wellbeing and that of their relatives, friends and any employers.

# The definition of 'friend'

- 5.1.2 The term 'friend' appears in paragraph 8 of the Code of Conduct. Paragraph 8 was drafted broadly, and though other terms used in paragraph 8, such as 'relative' and 'partner', are defined in the Code, 'friend' is not, so that its common-sense, everyday definition applies.
- The Standards Board for England issued guidance on the definition of 'friend' 5.1.3 in the Case Review number one (2003) as someone well known to another and regarded with liking, affection and loyalty by that person. Friendship implies a closer relationship than a mere acquaintance. Such friendship will be established by the actual relationship existing between two people. Mutual membership of an organisation (such as a lobby group, charity, political party

or even a political group on the authority) is unlikely to be sufficient on its own to establish the existence of a friendship between two people." The Standards Board for England believes that it is not the role of legislation to define what friendship is or is not. This is the role of guidance. Defining friendship in legislation would likely lead to more, rather than less, contentiousness around the term.

# Wellbeing

5.1.4 In using the term 'wellbeing', the drafters of the Code of Conduct presumably intended to make the declaration of interests broader than those which are purely financial. The requirement to consider wellbeing recognises that an individual's quality of life is not reflected solely in financial terms. It has been suggested that wellbeing should be defined in the Code of Conduct. The Standards Board for England suggested a definition for wellbeing in the Case Review number one (2003) as "a condition of contentedness, healthiness and happiness. Anything that could be said to affect a person's quality of life, either positively or negatively, is likely to affect their wellbeing. It is not restricted to matters affecting a person's financial position." That guidance has been specifically endorsed by the High Court. For the similar reasons raised regarding the definition of friend, The Standards Board for England does not believe that it is necessary to define wellbeing in the Code of Conduct and believes it would be more appropriate to do so in guidance.

# Inhabitants of an authority's area

5.1.5 It undermines the integrity of the Code of Conduct when a member has to declare personal interests shared with a large number of people. The Standards Board for England believes that the Code of Conduct should include a new definition of personal interests. The Standards Board for England believes that the test in paragraph 8 of interests affecting 'inhabitants of an authority's area' may be too broad and requires clarification.

- Members must currently declare a personal interest if they would be affected 5.1.6 by a matter in the authority's area to a greater extent than other council tax payers, rate payers or inhabitants of the authority's area. However, even on matters that affect everyone in the whole of the authority's area, members still need to consider all the relevant factors and whether they are affected to a greater extent than other inhabitants of the authority's area who have similar interests.
- 5.1.7 The present test unintentionally requires members to make a great number of declarations of personal interests. The phrase 'the authority's area' can be very broad, particularly in large rural areas with distinct communities. A matter that affects a large number of people may still be a personal interest if it does not affect the majority of people within the authority's area. The Standards Board for England believes that a narrower test should be used in paragraph 8 and that members should not be required to declare interests which are shared by a substantial number of other inhabitants in the authority's area.

# Paragraph 10(2)(a-c)

- 5.1.8 The intention of paragraph 10(2) is to balance three principles:
  - · that members must withdraw from consideration of issues where their interests would prejudice the exercise of their public duties;
  - that the rules on interests should not obstruct members who are involved in other forms of public service, such as another tier of local government;
  - that the rules on interests are not intended to interfere with the proper conduct of council business.
- 5.1.9 Paragraph 10(2) deals with situations where members have interests arising from their public office or from service on other authorities and public bodies, where rules in relation to prejudicial interests might interfere with the proper conduct of authority business. It is common, however, particularly in smaller communities, for members to be involved with other community bodies, either as a representative of the authority or in their own right. Currently, membership of one of the public bodies listed in sub-paragraphs (a-c) of paragraph 10(2) automatically gives rise to a personal interest. Members are also required to consider if that interest is prejudicial.

- 5.1.10 The prevalence of member involvements and appointments to public bodies is such that The Standards Board for England believes the current requirements of the Code of Conduct may place an onerous and ongoing responsibility on members to declare their membership of other public bodies. Many interests that arise from service on other public bodies will not be significant. The Standards Board for England believes that there should be no objection, in principle, to an individual serving on a number of public bodies, and the fact that an issue being considered by one body may involve another body with which the member is concerned will not necessarily indicate that the member's judgment of the public interest will be prejudiced.
- 5.1.11 Although paragraph 10(2)(a-c) was drafted with the laudable intention of assisting members who serve on more than one body, The Standards Board for England considers that it has not achieved that aim. It has been widely misconstrued as giving members an absolute exemption from the rules on prejudicial interests, a position that The Standards Board for England considers to be untenable. At the same time, the Code of Conduct provides no guidance on when it could be appropriate to rely on 10(2)(a-c). This has led to widespread confusion and anxiety.
- 5.1.12 The Standards Board for England believes that a new approach is required for members who serve on other public bodies. In order to avoid the necessity of mass declarations, we suggest that a new category of 'public service interest' be created, which would be subject to the prejudicial interest test. Where a public service interest was not prejudicial, there would be no need to declare it at the meeting, provided that it was properly recorded in the member's register of interests. Where a public service interest was prejudicial, it would need to be declared and the member concerned would not be able to vote on the issue under discussion. However, members with prejudicial public service interests would be able to remain in the room and participate in debate, but withdraw before any vote was actually taken. Paragraph 10(2)(a-c) would be removed from the Code of Conduct.

### Paragraph 10(2)(d-g)

5.1.13 The provisions of sub-paragraphs 10(2)(d-g) apply to a specific set of situations that commonly arise during authority business, such as setting allowances for members of the authority. On the face of it, members have a prejudicial interest in matters affecting their own allowances, for example. Members are best placed to make such decisions regarding their peers, however, so to avoid the need to apply for dispensations to vote, the Code of Conduct sets out the situations where members do not have prejudicial interests in sub-paragraphs 10(2)(d-g). The Standards Board for England believes that sub-paragraphs 10(2)(d-g) should be broadly retained, although some minor amendments may be needed — for example, to include the issue of indemnities and appointments to specific positions.

### Membership of public bodies, charities and lobby groups

- 5.1.14 Personal interests under the Code of Conduct can arise in many different ways. A matter can affect the member personally or affect one of the member's relatives or friends. We have already referred in this section to interests which arise through public service. There is a third category of interests which covers membership of charities and lobby groups. The second two categories are, in our view, quite different to the first category, because they could give rise to interests even where the matter under discussion does not have a direct impact on the member or their family and friends. Membership of a charity or lobby group may simply reflect the member's strongly held views on a particular issue.
- 5.1.15 The Standards Board for England believes that the Code of Conduct does not currently distinguish sufficiently between the different types of personal interest that can arise. The Standards Board for England proposes that public service interests and interests arising from membership of charities and lobby groups should only be prejudicial in the following situations:
  - where the matter has a direct impact on the body concerned (for example, a grant of money);
  - · where the member is involved in regulatory matters in a decision-making capacity (for example, planning and licensing), where it is generally accepted that particularly high standards of probity and transparency are required.

5.1.16 The Standards Board for England also considers that in relation to prejudicial interests arising from membership of charities and lobby groups, members should be able to remain in the room and participate in debate but withdraw before any vote is taken (the same rules that would apply to public service interests under the proposal in paragraph 5.1.12 above).

### Questions

- 16 Do you think the term 'friend' requires further definition in the Code of Conduct?
- 17 Should the personal interest test be narrowed so that members do not have to declare interests shared by a substantial number of other inhabitants in an authority's area?
- 18 Should a new category of 'public service interests' be created which is subject to different rules of conduct?
- 19 If so, do you think public service interests which are not prejudicial and which appear in the public register of interests should have to be declared at meetings?
- 20 Do you think paragraph 10(2)(a-c) should be removed from the Code of Conduct?
- 21 Do you think less stringent rules should apply to prejudicial interests which arise through public service and membership of charities and lobby groups?

### 5.2 Prejudicial interests: a councillor's right to make representations

Paragraph 10.1 of the Code of Conduct states:

...a member with a personal interest in a matter also has a prejudicial interest in that matter if the interest is one which a reasonable member of the public with knowledge of the relevant facts would reasonably regard as so significant that it is likely to prejudice the member's judgement of the public interest.

- The Standards Board for England's interpretation of this requirement is that 5.2.1 a member needs to consider how a reasonable and objective observer with knowledge of all the relevant facts would view the situation and, in particular, how the circumstances are likely to impact on the member's judgement of the public interest. The judgement must be a reasonable one, and an interest will only be prejudicial if it can be regarded as significant. The judgement should be applied objectively. The question is not whether the member considers her or himself to be prejudiced, but whether a reasonable member of the public. knowing the facts, would think so.
- 5.2.2 For an interest to be prejudicial, it must be 'likely to prejudice' the member's judgement. The interest must be likely to harm or impair the member's ability to judge the public interest. The mere existence of local knowledge, or connections with the local community, will not normally be sufficient to meet the test. There must be some factor that will harm the member's ability to judge the public interest objectively. Members who have a prejudicial interest in a matter to be discussed must declare the nature and existence of the interest, leave the room, and not be involved in, or seek to influence improperly, the decision.

### The Richardson question

5.2.3 Members may be voted to office because of their personal and professional experience and their commitment to campaigning for particular issues. A member's membership of lobby and campaign groups should be included in the register of interests. The Code of Conduct requires members to declare a personal interest in any matter relating to interests included in the member's register of interests. A member should declare the existence and nature of their interest at the meeting, so that members of the public are aware of interests that may relate to the member's decisions. The member can continue to participate in the meeting unless the interest is also prejudicial. The Standards Board for England recently issued guidance for members involved in campaign and lobby groups in its publication, Lobby groups, dual-hatted member and the Code of Conduct (September 2004).

- 5.2.4 It is perceived that the Code of Conduct unnecessarily limits the quality of information and advice available to a voting body when it prevents members with prejudicial interests from addressing the meeting. Some would argue that, although a member's prejudicial interests should prevent them from involvement in decision-making, they need not prevent the member contributing to debate.
- 5.2.5 When considered by the Court of Appeal, the case of R. (on the application of Richardson) v North Yorkshire CC [2003] EWCA Civ 1860 raised two general questions on the issue of prejudicial interests and involvement in council decision-making:
  - Does the requirement under paragraph 12(1) of the Code of Conduct, that a member with a prejudicial interest withdraw from a meeting, apply to all members of the authority, or only to those who are members of the committee holding the relevant meeting?
  - Is a member with a prejudicial interest entitled to attend a meeting in his or her personal capacity?
- 5.2.6 On the first question, the Court of Appeal agreed with the original ruling of Mr Justice Richards that the ordinary and natural meaning of the words used in the Code of Conduct meant that the requirement to withdraw applied to all members of an authority. On the second question, the Court of Appeal held that a member of the authority attending a council meeting cannot, simply by declaring that they are attending in a personal capacity, divest themselves of their official role as a councillor. The member is still to be regarded as conducting the business of their office, and only by resigning can a member shed this role.
- 5.2.7 This consultation is a further opportunity to consider whether a member with a prejudicial interest should, nevertheless, be able to attend and address a meeting as long as they do not take part in the decision-making. There is the argument that members should have the same right to make representations as members of the public. However, the Code of Conduct was drafted to give effect to the principle that members undoubtedly have, or are perceived to have, a greater influence than ordinary members of the public.

- Paragraph 10 of the Code of Conduct attempts to protect parity and 5.2.8 transparency by preventing members from using their position to exert influence over decision-making. The Standards Board for England believes that all councillors have influence by virtue of their role, and this influence may still be brought to bear upon decisions even if the member addresses the meeting in their personal capacity or were to remain in the meeting during the vote. Whilst it is guite right that members influence decisions, the Code of Conduct seeks to ensure that the influence is not improper. The pervasive effect of a member's influence is such that if a member has a prejudicial interest they should not participate in the meeting.
- 5.2.9 There are avenues available to members to present their constituent's views, apart from personally addressing a meeting. The Standards Board for England's view is that it is permissible for a member who cannot address a meeting due to their prejudicial interests to ask another member without a prejudicial interest to present their constituents' views. In the light of the Court of Appeal decision in the Richardson case, The Standards Board for England believes that the Code of Conduct's intention is to protect the decision-making process from influence and that there are sufficient avenues available for members to communicate their constituents' views to meetings.
- 5.2.10 A less stringent approach is proposed for members with prejudicial interests arising from public service or membership of charities and lobby groups, set out in paragraphs 5.1.12-5.1.16.

### Questions

- 22 Should members with a prejudicial interest in a matter under discussion be allowed to address the meeting before withdrawing?
- 23 Do you think members with prejudicial public service interests should be allowed to contribute to the debate before withdrawing from the vote?

### 5.3 Registration of interests

Paragraph 14 of the Code of Conduct states:

...a member must register his financial interests in the authority's register...of —

- a any employment or business carried on by him;
- b the name of the person who employs or has appointed him, the name of any firm in which he is a partner, and the name of any company for which he is a remunerated director;
- c the name of any person, other than a relevant authority, who has made a payment to him in respect of his election or any expenses incurred by him in carrying out his duties...

Paragraph 15 of the Code of Conduct states:

Within 28 days of the provisions of the authority's code of conduct being adopted or applied to that authority or within 28 days of his election or appointment to office...a member must register his other interests in the authority's register maintained under section 81 (1) of the Local Government Act 2000 by providing written notification to the authority's monitoring officer of his membership of or position of general control or management in any —

- a body to which he has been appointed or nominated by the authority as its representative;
- b public authority or body exercising functions of a public nature;
- c company, industrial and provident society, charity, or body directed to charitable purposes;
- d body whose principal purposes include the influence of public opinion or policy; and
- e trade union or professional association.

### Sensitive information

- 5.3.1 Sub-paragraphs 14(a) and (b) of the Code of Conduct require members to include in the register of members' interests information about their employment and employer, including their personal and business address details. Issues around public access to this information have arisen where members are employed in areas of sensitive employment, such as certain scientific research and the special forces. Public access to information about members' employment may, given the security issues surrounding these areas of work, threaten the safety of the member and their family.
- 5.3.2 The Standards Board for England believes that, in order to afford members appropriate personal protection, an extra provision should be included in the Code of Conduct providing members a dispensation from publicly registering sensitive information about their employment. In order to take advantage of the dispensation, members would be required to satisfy their authority's monitoring officer that they are engaged in sensitive employment. Under the dispensation, members would not be required to publicly register sensitive information about their employment. Rather, this information would be provided to the monitoring officer and would not be available to the public. The provision should reflect practice relating to company directors.
- 5.3.3 Since the Code of Conduct's implementation, The Standards Board for England has, in the interest of members' safety, not referred for investigation references about members who have not entered their employment details in the register because of sensitive employment issues. These members have, on the advice of The Standards Board for England, provided this information in confidence to monitoring officers. It is timely for this issue to be dealt with in formal review and amendment of the Code of Conduct. This is a significant issue concerning members' employment and safety and monitoring officers require clarification of their responsibilities.

### Membership of private clubs and organisations

Paragraph 15 of the Code of Conduct requires members to register their 5.3.4 interests in the authority's register within 28 days of election or appointment to office, including membership of organisations set out in sub-paragraphs (c-d). The Code of Conduct's intention is that the decision-making processes

- of local government should be transparent and that the public and fellow members are entitled to information which may indicate the organisations, affiliations and interests that may influence a member's decision-making.
- 5.3.5 Many members feel that there is a lack of clarity in the Code of Conduct around the nature and scope of the organisational memberships that must be registered. In some cases, members have felt it necessary to exercise caution and register all memberships to ensure full compliance with the Code of Conduct's registration requirements.
- 5.3.6 The information required of members to be registered under the Code of Conduct must be examined with regard to its relevance, utility and proximity to the authority.
- 5.3.7 Since the Code of Conduct's implementation, the question of whether the Code of Conduct should require members to register membership of specific private members' clubs has been widely debated. There are perceptions, among members and the public, that relationships and interests fostered by and between members through members' clubs can present a significant body of influence in local government decision-making. The Standards Board for England's guidance is that paragraph 15(c) of the Code of Conduct may, in certain circumstances, require these interests to be registered. However, paragraph 15(c) has been open to differing interpretations and The Standards Board for England believes that, for the sake of clarity, there should be an explicit requirement to register membership of private clubs and organisations, but only those within or near the authority's area.

### **Questions**

- 24 Should members employed in areas of sensitive employment need to declare their occupation in the public register of interests?
- 25 Should members be required to register membership of private clubs and organisations? And if so, should it be limited to organisations within or near an authority's area?

### 5.4 Gifts and hospitality

Paragraph 17 of the Code of Conduct states:

A member must within 28 days of receiving any gift or hospitality over the value of £25, provide written notification to the authority's monitoring officer of the existence and nature of that gift or hospitality.

- A member has to declare only those gifts or hospitality received in his or 5.4.1 her capacity as a member. A member should register all gifts and hospitality if they could reasonably be viewed as relating to a member's official duties, but it is clear from the drafting and intention of the Code of Conduct that gifts received privately, and unrelated to council business, need not be registered. However, members should bear in mind that some gifts received privately might give rise to suspicions in the mind of the public that the member may seek to promote the interests of the donor.
- 5.4.2 It has been suggested that 'hospitality' should be defined by the Code of Conduct, but The Standards Board for England believes to do so would be overly prescriptive. It believes instead that the term should be given its everyday meaning, referring to food, drink, accommodation and entertainment. As with declaring gifts received, members should apply common sense when they consider how receipt of hospitality will, or could be, interpreted, and bear in mind the underlying principle.
- 5.4.3 Paragraph 17 was introduced to give practical application to the principles of openness and accountability. To further the Code of Conduct's endorsement of these principles, The Standards Board for England believes that the Code of Conduct should require the register of gifts and hospitality to be publicly available as part of the register of interests under section 81 of the Local Government Act 2000.
- 5.4.4 A number of authorities have included in their local codes the following provisions which The Standards Board for England believes should be included in the Code of Conduct:
  - members should be required to register gifts and hospitality offered but not accepted;
  - members should be required to register series of gifts received from the same source which, valued together, would meet the threshold limit.

- Paragraph 17 was introduced to give practical application to the principles 5.4.5 of openness and accountability. Members should not benefit personally from their appointments, nor should their impartiality be compromised, or be perceived to have been, by receiving gifts or benefits.
- 5.4.6 The Code of Conduct's intention is that members also declare the source of gifts they receive. Without such information, the register would be of very little use. The requirement to declare gifts and hospitality offered but not accepted will more comprehensively record the potential sources of influence to members of an authority. Where gifts come from the same source over a period of time, and the cumulative value of the gifts is over £25, The Standards Board for England believes that these gifts ought to be registered. This provision should recognise that benefits may come to members in more forms than simply one-off gifts.
- 5.4.7 It is important that the reporting requirements of the Code of Conduct be relevant. When the Code of Conduct was introduced in 2002, the threshold value of gifts and hospitality required to be declared was set at £25. Given the passage of time since the Code of Conduct's introduction, The Standards Board for England believes that the consultation exercise should review whether the £25 limit is still appropriate. The Standards Board for England does not believe that the limit needs to be adjusted but welcomes other views.

### **Questions**

- 26 Should the Code require that the register of gifts and hospitality be made publicly available?
- 27 Should members also need to declare offers of gifts and hospitality that are declined?
- 28 Should members need to declare a series of gifts from the same source, even if these gifts do not individually meet the threshold for declaration? How could we define this?
- 29 Is £25 an appropriate threshold for the declaration of gifts and hospitality?

### Consultation criteria

- 6.1 The Government has adopted a code of practice on consultations. The criteria below apply to all UK national public consultation documents in electronic and printed form. They will often be relevant to other sorts of consultation.
- 6.2 Though they have no legal force, and cannot prevail over statutory or other mandatory external requirements, such as under European Community Law, they should otherwise generally be regarded as binding for UK departments and their agencies, unless ministers conclude that exceptional circumstances require a departure.
  - 1 Consult widely through the process, allowing a minimum of 12 weeks for written consultation at least once during the development of the policy.
  - 2 Be clear about what your proposals are, who may be affected, what questions are being asked and the timescale for responses.
  - 3 Ensure that your consultation is clear, concise and widely accessible.
  - 4 Give feedback regarding the responses received and how the consultation process influenced the policy.
  - 5 Monitor your department's effectiveness at consultation, including through the use of a designated consultation co-ordinator.
  - 6 Ensure your consultation follows better regulation best practice, including carrying out a Regulatory Impact Assessment if appropriate.
- 6.3 The full consultation Code of Conduct may be viewed at: www.legislation.hmso.gov.uk/si/si2001/20013575.htm
- 6.4 Are you satisfied that this consultation has followed these criteria? If not, or you have any other observations about ways of improving the consultation process, please contact 0845 078 8181 or e-mail enquiries@standardsboard.co.uk.



### A Code for the future

An introduction to the review of the Code of Conduct for members

# Consultation

### Introduction

The Standards Board for England is reviewing the Code of Conduct and we are inviting you to help shape its future. It has been nearly three years since the Code came into force, and we believe now is a good time to examine its effectiveness and address the issues that have given rise to debate within the local government community.

We have been asked to conduct this review by the Government. The review was launched in September 2004 at the Third Annual Assembly of Standards Committees by the Rt Hon Nick Raynsford MP, Minister of State for Local and Regional Government. He stressed that the Government does not wish to dilute the underlying principles of the Code but rather seeks to see what lessons may be learnt from our experiences of working with it.

We have been listening to your views on the Code of Conduct since then, both in workshops at the conference and as we have met with members, officers and other groups across the country, and have identified a number of key areas for review which we have shaped into the 29 questions listed inside this leaflet. Now it's your turn to tell us what you think.

### Who we are consulting

We want to involve everyone who has an interest in the Code of Conduct in this review, and welcome responses from all. As well as the members and officers of relevant authorities, and other groups in the local government family, we are reaching out to organisations that represent the public, consumer groups, and political parties.

### Key areas

- Public interest defence in relation to disclosure of confidential information
- The duty for members to report misconduct by colleagues
- The line between public and private conduct
- Personal and prejudicial interests
- Registering interests

### **Principles behind the Code**

The Code of Conduct is founded on ten general principles set out in the *Relevant Authorities (General Principles) Order 2001*, derived from recommendations by the Committee on Standards in Public Life.

The ten general principles underpin and steer the provisions of the Code of Conduct and are fundamental to its interpretation. The *Local Government Act 2000* requires the Code of Conduct to be consistent with the general principles but it does not currently incorporate them. They are:

- Selflessness
- Honesty and integrity
- Objectivity
- Accountability
- Openness
- Personal judgement
- Respect for others
- Duty to uphold the law
- Stewardship
- Leadership

### questions

These questions cover the range of areas that we know are of most concern to you, and we are very interested to hear your opinions on all of them. We also welcome your opinions on other issues not covered here. Once you have read the questions, you can turn to the back of this leaflet for instructions on submitting your answers.

### **Consultation paper**

For those of you who want more detailed information, we have produced a formal consultation paper that sets out the full context to each question and includes background information on the issues. The paper is available in both hard copy and online.

View and download the paper online at: www.standardsboard.co.uk/codereview/.

To order a printed copy, call 020 7378 5110 or e-mail publications@standardsboard.co.uk.

### The general principles

- Should the ten general principles be incorporated as a preamble to the Code of Conduct?
- Are there any other principles which should be included in the Code of Conduct?

### Disrespect and freedom of speech

- Is it appropriate to have a broad test for disrespect or should we seek to have a more defined statement?
- Should the Code of Conduct include a specific provision on bullying? If so, is the Acas definition of bullying quoted in the full consultation paper appropriate for this?

### **Confidential information**

- 5 Should the Code of Conduct contain an explicit public interest defence for members who believe they have acted in the public interest by disclosing confidential information?
- Do you think the Code of Conduct should cover only information which is in law "exempt" or "confidential", to make it clear that it would not be a breach to disclose any information that an authority had withheld unlawfully?

### Disrepute and private conduct

- 7 Should the provision relating to disrepute be limited to activities undertaken in a member's official capacity or should it continue to apply to certain activities in a member's private life?
- If the latter, should it continue to be a broad provision or would you restrict it solely to criminal convictions and situations where criminal conduct has been acknowledged?

### Misuse of resources

- We believe that the Code should prohibit breaches of the publicity code, breaches of any local protocols, and misuse of resources for inappropriate political purposes. Do you agree?
- If so, how could we define 'inappropriate political purposes'?
- Is the Code of Conduct right not to distinguish between physical and electronic resources?

### **Duty to report breaches**

- Should the provision of the Code of Conduct that requires members to report breaches of the Code by fellow members be retained in full, removed altogether, or somehow narrowed?
- If you believe the provision should be narrowed, how would you define it? For example, should it apply only to misconduct in a member's public capacity, or only to significant breaches of the Code?
- Should there be a further provision about making false, malicious or politically-motivated allegations?
- Does the Code of Conduct need to provide effective protection for complainants against intimidation, or do existing sections of the Code of Conduct and other current legislation already cover this area adequately?

### **Personal interests**

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Do you think the term 'friend' requires further definition in the Code of Conduct?

- Should the personal interest test be narrowed so that members do not have to declare interests shared by a substantial number of other inhabitants in an authority's area?
- Should a new category of 'public service interests' be created, relating to service on other public bodies and which is subject to different rules of conduct?
- If so, do you think public service interests which are not prejudicial and which appear in the public register of interests should have to be declared at meetings?
- Do you think paragraph 10(2)(a-c), which provides limited exemption from the prejudicial interest rules for some members in certain circumstances, should be removed from the Code of Conduct?
- Do you think less stringent rules should apply to prejudicial interests which arise through public service and membership of charities and lobby groups?

### **Prejudicial interests**

- Should members with a prejudicial interest in a matter under discussion be allowed to address the meeting before withdrawing?
- Do you think members with prejudicial public service interests should be allowed to contribute to the debate before withdrawing from the vote?

### Registration of interests

- Should members employed in areas of sensitive employment, such as the security services, need to declare their occupation in the public register of interests?
- Should members be required to register membership of private clubs and organisations?

  And if so, should it be limited to organisations within or near an authority's area?

### Gifts and hospitality

- Should the Code of Conduct require that the register of gifts and hospitality be made publicly available?
- Should members also need to declare offers of gifts and hospitality that are declined?
- Should members need to declare a series of gifts from the same source, even if these gifts do not individually meet the threshold for declaration? How could we define this?
- ls £25 is an appropriate threshold for the declaration of gifts and hospitality?

## How to respond

There are several ways for you to respond to this consultation and make your views known. Please see the instructions to the right. You can answer any or all of the questions directly, or you can send us more general thoughts and contributions to the debate if preferred.

Don't forget, the issues raised in this leaflet are discussed in more detail in the full consultation paper, which is available in hard copy and online. You can request a copy and view it online using the instructions here. Alternatively, call 020 7378 5110 and leave your details.

Please indicate on your response if you are representing a particular organisation, and in what capacity you are responding.

### By post

Send your responses for the attention of **Emma Ramano** at:

The Standards Board for England First floor, Cottons Centre Cottons Lane London SE1 2QG

### By e-mail

Write to **enquiries@standardsboard.co.uk** with the subject 'Code consultation'.

### **Online**

Complete the form and submit your thoughts online at:

www.standardsboard.co.uk/codereview/

Deadline for responses: 17 June 2005.

### What next?

Based on your responses, we will make a number of recommendations to the Office of the Deputy Prime Minister and share these with the local government community. We will also publish a summary of responses on our website.

It is up to the Minister of State for Local and Regional Government to consider the Government's response and make any changes to the Code of Conduct as they see fit. We hope that any changes to the Code will be agreed by the end of 2005.

### Confidentiality and publication

Your responses may be published or otherwise made public unless you ask us to treat them as confidential. If submitting your response by e-mail, please ensure you include your request in the body of the message. Any automatic confidentiality disclaimers generated by your organisation's IT system will be ignored.

Confidential responses will be included in any statistical summary of the numbers of comments received and views expressed. Correspondents should also be aware that, in exceptional circumstances, confidentiality cannot always be guaranteed — for example, where a response includes evidence of serious crime.

