

<p style="text-align: center;"><b>London Borough of Hammersmith &amp; Fulham</b></p> <p style="text-align: center;"><b>HEALTH, ADULT SOCIAL CARE &amp; SOCIAL INCLUSION POLICY &amp; ACCOUNTABILITY</b></p> <p style="text-align: center;"><b>13 JUNE 2017</b></p>	
<p style="text-align: center;"><b>IMPERIAL COLLEGE HEALTHCARE NHS TRUST: QUALITY ACCOUNT 2016/17</b></p>	
<p style="text-align: center;"><b>Report of the Executive Director for Adult Social Care and Health</b></p>	
<p><b>Open Report</b></p>	
<p><b>Classification - For Noting</b> <b>Key Decision: No</b></p>	
<p><b>Wards Affected: N/A</b></p>	
<p><b>Accountable Executive Director: Medical Director</b></p>	
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## 1. EXECUTIVE SUMMARY

- 1.1 Imperial College Healthcare NHS Trust's quality strategy 2015-18 is being delivered through the achievement of our quality goals which are supported by specific annual targets and a number of improvement programmes. These are set out in our strategy under the five quality domains (safe, effective, caring, responsive and well-led). From 2015 to 2018, our annual quality account reports on progress against the three-year strategy and confirms the priority programmes and targets for the following year.
- 1.2 This report presents the Trust's quality account for 2016/17 (appendix 1). The document has been reviewed at all required committees and has undergone all necessary consultation with internal and external stakeholders. It was approved at the Trust Board on 24<sup>th</sup> May and is now being professionally designed ahead of final sign off from the chief executive and chairman, and publication on NHS Choices by 30<sup>th</sup> June 2017.

## 2. RECOMMENDATIONS

- 2.1 The Committee is asked to note the report.

### 3. BACKGROUND

- 3.1 Quality accounts are annual reports to the public from NHS healthcare providers about the quality of services they deliver. According to NHS England, their primary purpose is to encourage boards and leaders of healthcare organisations to demonstrate their commitment to continuous, evidence-based quality improvement, to assess quality across all of the healthcare services they offer and to explain their progress to the public.
- 3.2 The Trust's quality account has reported on progress with our quality strategy since its launch in 2015. This year's document outlines progress with the second year of our current strategy and confirms the priority programmes and targets for the final year.
- 3.3 The quality account was developed using the Department of Health Quality Account toolkit and complies with the mandatory requirements, in the following structure:
- Part 1: statement from the Chief Executive (page 3)
  - Part 2: priorities for improvement in 2017/18 and mandatory statements relating to quality (pages 11-30)
  - Part 3: review of our quality performance in 2016/17 (pages 31-66) and statements from stakeholders (placeholder on page 67)

### 4. ENGAGEMENT

- 4.1 As part of the process, the Trust is required to seek engagement from internal and external stakeholders. This includes offering our commissioners, Healthwatch and the local Overview & Scrutiny Committees the opportunity to comment on the draft report.
- 4.1 The first draft was circulated for consultation following approval at the Trust's executive quality committee on 4th April to our external stakeholders and also internally, to our non-executive and executive directors. Changes were made to the report as a result of the comments received where possible. There were some comments we received that we were unable to provide a response to within the document itself. The comments received from the Head of Partnerships and Integration on behalf of the London Borough of Hammersmith and Fulham, and our responses, are included in the table below.

<b>Comment</b>	<b>Response</b>
There are a wide range of indicators not being met – it is difficult to assess what impact this has	We have tried to articulate the impact on patients where the targets haven't been met in the narrative for each individual target. We will try to make this clearer in next year's document
I am aware that improvement plans are in place and the account would have	Links are provided for publically available

been enhanced by providing links to these plans	documents
A breakdown across hospitals within the trust would have added value	We measure and monitor performance by ward, specialty, directorate, division and Trustwide rather than by site which is why we do not include a breakdown of performance across the hospitals within the Trust

- 4.2 There were additional comments from several stakeholders regarding the formatting of the report, which are being taken into account in the design phase. This includes moving the driver diagrams currently in appendix A of the document into the body of the report, and making the tables in the 'review of our quality progress 2016/17' section clearer and easier to read. We also plan to include graphs and infographics for some of the targets to make progress easier to see.
- 4.3 The second draft was then approved at our executive quality committee and quality committee (sub-committee of the Trust Board) in May. It was circulated to our external stakeholders to allow them to formulate their final statements, which were due to be submitted by the end of May 2017. The statements we receive will be incorporated into the final document prior to publication. The statement from Councillor Rory Vaughan on behalf of the Health, Adult Social Care and Social Inclusion, Policy and Accountability Committee is attached as appendix 2.
- 4.4 The quality account is subjected to both internal and external auditing, with the external auditors' statement also included in the published document when completed.

## 5. NEXT STEPS

- Final document to be professionally designed and pictures and graphics included – May – mid-June 2017;
- Final sign off by CEO and chairman on behalf of the Board – mid-June 2017;
- Publication of quality account – 30th June 2017.

## LIST OF APPENDICES:

**Appendix 1: Imperial College Healthcare NHS Trust Quality Account 2016/17**  
**Appendix 2: Health, Adult Social Care and Social Inclusion Policy and Accountability Committee: Response to Imperial College Healthcare NHS Trust - Quality Account**