

Better Care Fund 2021-22 Year-end Template
6. Year-End Feedback

The purpose of this survey is to provide an opportunity for local areas to consider and give feedback on the impact of the BCF. Covid-19 had a significant impact on services and schemes delivered on the ground which may have changed the context. However, national BCF partners would value and appreciate local area feedback to understand views and reflections of the progress and challenges faced during 2021-22. There is a total of 5 questions. These are set out below.

Selected Health and Wellbeing Board:

Part 1: Delivery of the Better Care Fund
 Please use the below form to indicate to what extent you agree with the following statements and then detail any further supporting information in the corresponding comment boxes.

| Statement: | Response: | Comments: Please detail any further supporting information for each response |
|---|----------------|---|
| 1. The overall delivery of the BCF has improved joint working between health and social care in our locality | Strongly Agree | In H&F we value our joint working, and have continued to deliver the BCF schemes to support our joint aims, and improve outcomes for our residents. Our integrated hospital team, MH teams, LD and reablement has been successfully delivering integrated services; commissioning team has supported this by ensuring services are available to meet demand. |
| 2. Our BCF schemes were implemented as planned in 2021-22 | Strongly Agree | All schemes were commissioned and delivered as per plan. Due to the pandemic some of our planned investments were tweaked to ensure the pressures in the system were managed well. Investment in reablement were increased to meet the demand throughout the pandemic. Additional support to care homes were provided. |
| 3. The delivery of our BCF plan in 2021-22 had a positive impact on the integration of health and social care in our locality | Agree | It is fair to say that governance, management and delivery of the BCF schemes over the last 3 years has been challenging. This is because of the changing NHS structures, disappearance of local CCGs, decisions being made at a North West London level, and of course the pandemic. However despite all of these challenges in H&F we have worked collaboratively |

Part 2: Successes and Challenges
 Please select two Enablers from the SCIE Logic model which you have observed demonstrable success in progressing and two Enablers which you have experienced a relatively greater degree of challenge in progressing. Please provide a brief description alongside.

| 4. Outline two key successes observed toward driving the enablers for integration (expressed in SCIE's logical model) in 2021-22 | SCIE Logic Model Enablers, Response category: | Response - Please detail your greatest successes |
|---|---|---|
| Success 1 | 2. Strong, system-wide governance and systems leadership | Timely and safe discharge of patients is one of our successes in H&F. Despite the pressures on hospital beds, and increase in attendance in A&E we delivered excellent discharge outcomes by managing timely discharges, and avoiding unnecessary delays. Our integrated discharge service has formed the foundation of H&F Integrated discharge hub. |
| Success 2 | 5. Integrated workforce: joint approach to training and upskilling of workforce | Our outstanding reablement team has been an invaluable resource in managing timely & safe discharges and helping people remain at home throughout the pandemic. Reablement has worked as a fully integrated pathway in Community Independence Service (CIS), being jointly trained with NHS staff on infection control, PPE usage and delivering safe care throughout. |
| 5. Outline two key challenges observed toward driving the enablers for integration (expressed in SCIE's logical model) in 2021-22 | SCIE Logic Model Enablers, Response category: | Response - Please detail your greatest challenges |
| Challenge 1 | 8. Pooled or aligned resources | One of our challenges has been the provision of sustainable continuous equipment service. In pockets its been good and responded to demand and at times we had challenges in supply and timely deliveries. We are part of a massive Framework, this has wide benefits however due to pandemic and increased demand it meant that the Framework had challenges delivering agreed outcomes. |
| Challenge 2 | 2. Strong, system-wide governance and systems leadership | This will be similar to many other areas; our BBP is forming as we speak, and the the NHS landscape is significantly changing. BCF is overseen by the HWB, for our NHS partners, the tension between having local (H&F) decision making vs NWL, and the role of LA within this still not fully resolved. This at times has its challenges especially when we expect timely, H&F specific decisions around the investments and changes to the schemes. |

Footnotes:
 Question 4 and 5 are should be assigned to one of the following categories:
 1. Local contextual factors (e.g. financial health, funding arrangements, demographics, urban vs rural factors)
 2. Strong, system-wide governance and systems leadership
 3. Integrated electronic records and sharing across the system with service users
 4. Empowering users to have choice and control through an asset based approach, shared decision making and co-production
 5. Integrated workforce: joint approach to training and upskilling of workforce
 6. Good quality and sustainable provider market that can meet demand
 7. Joined-up regulatory approach
 8. Pooled or aligned resources
 9. Joint commissioning of health and social care
 Other

Checklist
 Complete:

| |
|-----|
| Yes |
| Yes |
| Yes |
| |
| Yes |
| Yes |
| |
| Yes |
| Yes |