

## H&F Dementia Strategy- Local Stakeholders Survey: Summary report

This report was created on Thursday 01 April 2021 at 14:09 and includes 52 responses.

The consultation ran from 10/02/2021 to 23/03/2021.

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### Question 1: Your name

#### **Name**

There were 52 responses to this part of the question.

### Question 2: Your (work) email address

#### **email address**

There were 52 responses to this part of the question.

### Question 3: Your job title/role in the organisation

#### *job title*

There were 52 responses to this part of the question.

### Question 4: Name of organisation

#### *organisation name*

There were 52 responses to this part of the question.

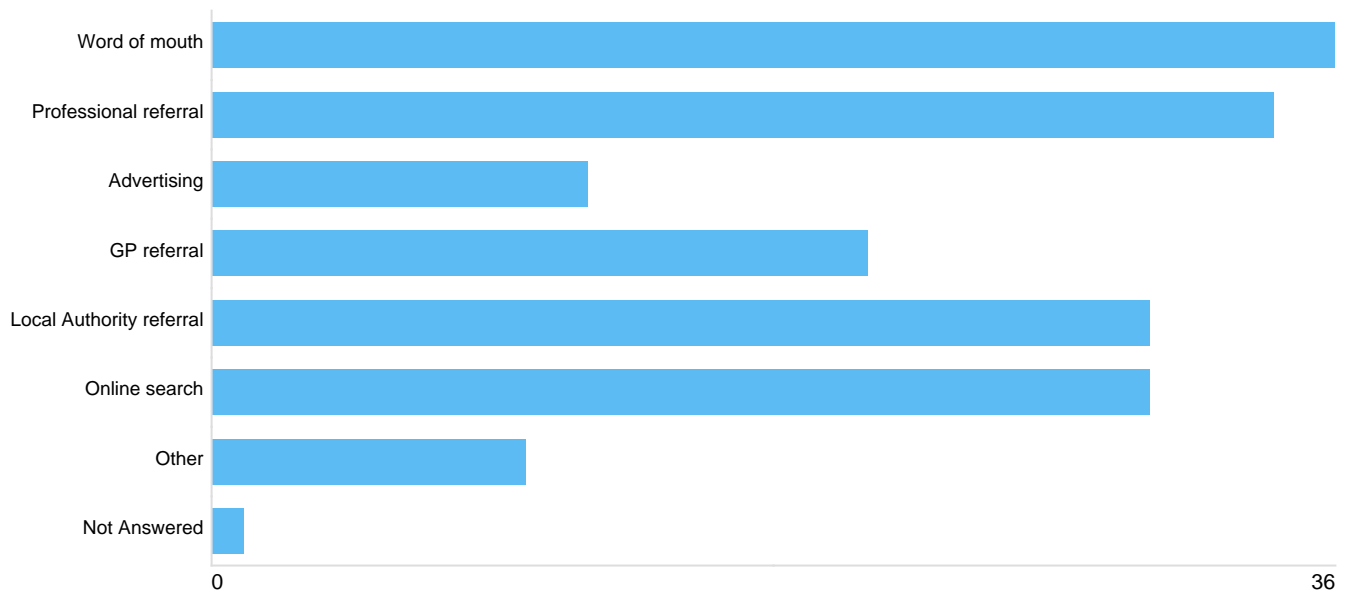
### Question 5: Organisation address

#### *organisation address*

There were 51 responses to this part of the question.

### Question 6: How do people usually find your organisation?

#### *how organisation is found*



Option	Total	Percent
Word of mouth	36	69.23%
Professional referral	34	65.38%
Advertising	12	23.08%
GP referral	21	40.38%
Local Authority referral	30	57.69%
Online search	30	57.69%
Other	10	19.23%
Not Answered	1	1.92%

#### *If Other, please specify*

There were 11 responses to this part of the question.

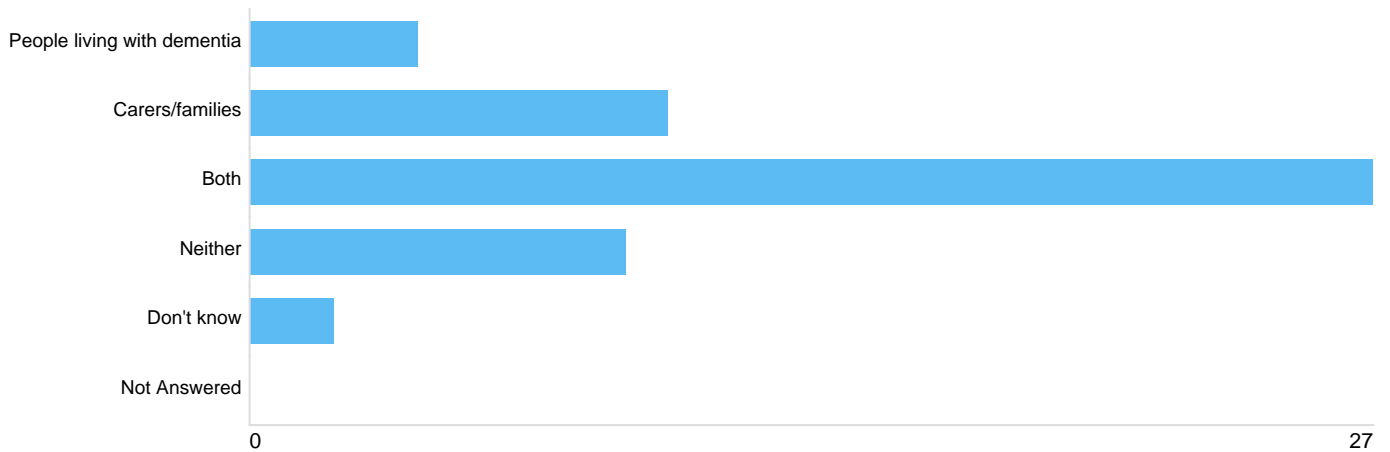
### Question 7: What services/benefits does your organisation provide to the local community in Hammersmith & Fulham?

#### *services/ benefits of organisation*

There were 52 responses to this part of the question.

**Question 8: Does your organisation work more with those living with dementia or their carers/families?**

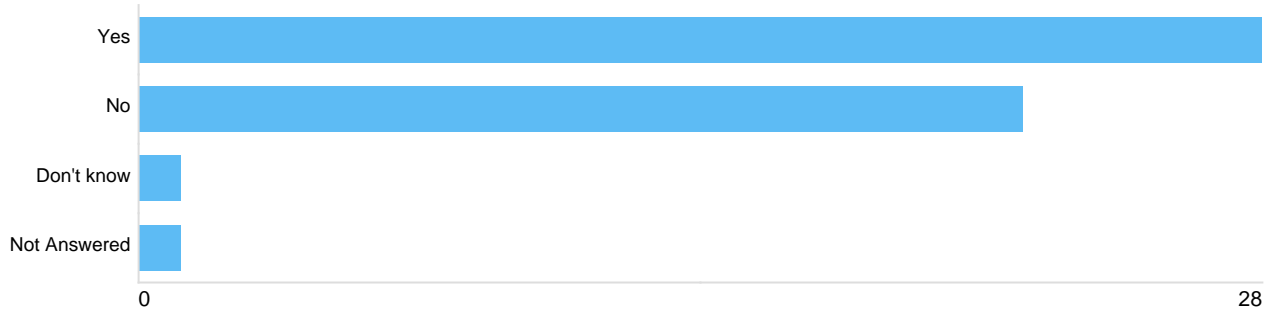
*service user*



Option	Total	Percent
People living with dementia	4	7.69%
Carers/families	10	19.23%
Both	27	51.92%
Neither	9	17.31%
Don't know	2	3.85%
Not Answered	0	0.00%

**Question 9: Does your organisation run any services specifically for people living with dementia and/or their carers or families?**

*dementia-specific services*



Option	Total	Percent
Yes	28	53.85%
No	22	42.31%
Don't know	1	1.92%
Not Answered	1	1.92%

**Question 10: If you answered "Yes" to the previous question, please describe those services in as much detail as you can (e.g. prior to Covid, how many different people in the above groups you work with in a month, what services you provide for them)**

*Describe service*

There were 30 responses to this part of the question.

**Question 11: How has the coronavirus pandemic affected any dementia-specific services that you run?**

*C-19 affected services*

There were 39 responses to this part of the question.

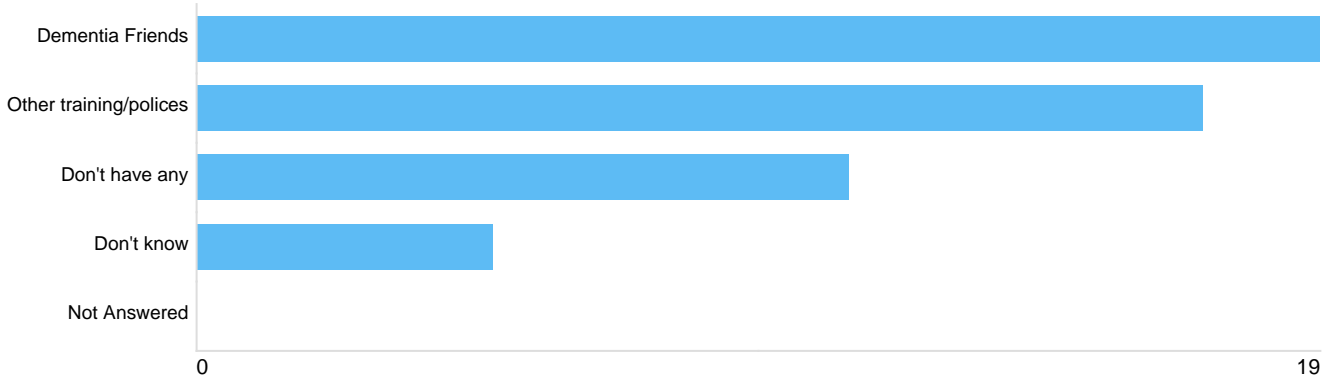
**Question 12: Does your organisation signpost people with dementia or their carers/families to other organisations, and, if so, which?**

**signpost**

There were **42** responses to this part of the question.

**Question 13: Does your organisation have any dementia-awareness training/policies in place to support your staff and service users?**

**training policies**



Option	Total	Percent
Dementia Friends	19	36.54%
Other training/policies	17	32.69%
Don't have any	11	21.15%
Don't know	5	9.62%
Not Answered	0	0.00%

**If 'other training/policies' please specify**

There were **19** responses to this part of the question.

**Question 14: If your organisation has engaged with any people with dementia or their carers/families, can you describe any particular issues faced?**

**issues faced**

There were **37** responses to this part of the question.

**Question 15: How could we help your organisation better support people living with dementia and their carers/families?**

*e.g. training, information on what support services are available locally*

There were **42** responses to this part of the question.

**Question 16: Would you like to hear more about working with others to make our borough a Dementia-Friendly community? Please choose "Yes" if you are happy for us to store your details and contact you about this further.**

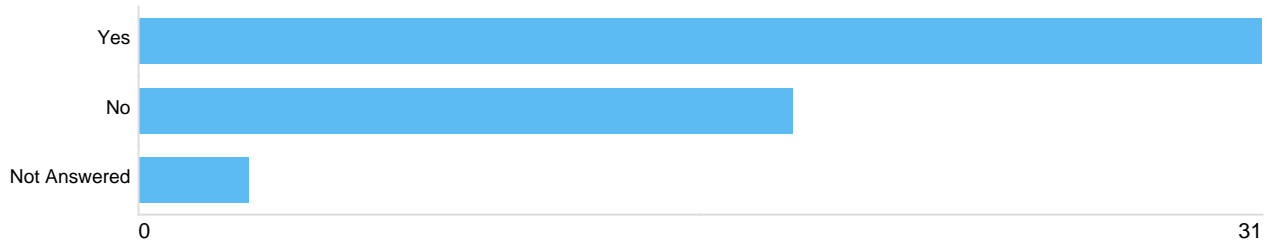
**Storing details**



Option	Total	Percent
Yes	46	88.46%
No	5	9.62%
Not Answered	1	1.92%

**Question 17: Do you have a personal experience of dementia?**

*Do you have a personal experience of dementia?*



Option	Total	Percent
Yes	31	59.62%
No	18	34.62%
Not Answered	3	5.77%

*Please can you provide details*

There were **27** responses to this part of the question.