

Pool of conditions.

1. Signage shall be prominently displayed advising customers that drinks or glass containers are not permitted outside the premises building.
2. External lighting for the premises shall be turned off after the premises are closed to the public.
3. Signs shall be prominently displayed in the outside area reminding patrons there are residents living nearby and instructing them to respect the neighbours and to conduct their behaviour accordingly.
4. Appropriate signage shall be displayed in prominent positions, informing customers they are being recorded on CCTV.
5. CCTV covering areas inside and outside of the premises shall be installed and maintained to police recommendations with properly maintained log arrangements.
6. A staff member from the premises that is conversant with the operation of the CCTV system shall be always on the premises that the premises are open to the public. This staff member will be able to show police or authorised officers of the Licensing Authority recent data footage with the minimum of delay when requested. This data or footage reproduction shall be almost instantaneous.
7. CCTV shall be working and recording correctly at all times. All images shall be stored for a minimum of 31 days.
8. The incident record shall be kept on the premises and be available for inspection by the police or an authorised officer of the Licensing Authority at all times the premises is open.
9. A record of complaints shall be maintained on the premises to record details of any complaints received. The information to be recorded shall include the date and time of complaint and subsequent remedial action undertaken and (where disclosed) the complainant's name and location.

10. The record of complaints shall be kept for 12 months from the date of the last record made and shall be available for inspection on demand by the police or an authorised officer of the Licensing Authority at all times the premises are open
11. All ventilation and extraction systems and ducting shall be correctly installed, operated, maintained and regularly serviced, all in accordance with the manufacturer's instructions, to ensure that they are operating correctly and efficiently so as not to cause a nuisance to neighbours arising from noise or odour.
12. A responsible member of staff shall carry out proactive litter patrols outside the premises at least 00:00-02:00 throughout the premises' opening hours and specifically at the end of trading hours to ensure that there is no litter associated with the premises in the immediate vicinity and any such litter found shall be collected and returned to the premises for disposal with the premises' normal waste / refuse collection.
13. A written record of proactive external litter patrols shall be kept for a minimum of 31 days from the date of the last entry in the record and this record shall be available for inspection on request by authorised officers of the Licensing Authority at all times the premises are open.
14. Signs shall be prominently displayed at the exits from the premises asking patrons to dispose of their waste in litter bins.
15. The premises shall operate a zero tolerance policy to drug use and posters shall be prominently displayed to this effect.
16. A drugs policy shall be in effect and all staff shall be trained in the implementation of the policy. The policy should be made available to police and authorised officers of the Licensing Authority on request.
17. Toilet cisterns shall be provided with sloping lids or similar to discourage drug use.
18. The premises shall maintain a lost property record. As a minimum this will include details of type of property, imei numbers of mobile phones, personal details attainable and restoration efforts. This will be available to police officers or an authorised officer of the Licensing Authority on request.