

London Borough of Hammersmith & Fulham

Report to: Health & Wellbeing Board
Date: 28 September 2020
Subject: Covid-19 response and recovery
Report of: Cllr Coleman, Cabinet Member for Health and Adult Social Care
Responsible Director: Lisa Redfern, Strategic Director of Social Care

Summary

Following the previous Health & Wellbeing Board, the Director of Covid-19 Response and Recovery took the action requested by the Board, this being, “In co-production with residents and other stakeholders, to develop an action plan to ensure a collaborative, compassionate and resilient community in H&F, building on the close working between the council, residents, health services and community and voluntary organisations during the Covid-19 pandemic.”

Below is set out a strategic plan on a page. This brings together three main strands of work that previously had been undertaken in silos.

1. The mapping of community engagement, which has been commissioned from Imperial College to start to inform a wider strategic plan
2. The Council’s co-production action plan to support compassionate communities post-Covid-9. To inform recovery, this will seek people’s views on the key things that mattered to them during the pandemic.
3. The Adult Social Care review of grants and infrastructure, considering lessons learnt from wave one, to inform a change in priorities and improvement of outcomes for and with the community.

Recommendations

1. That the Board note the report and comment on the draft action plan subject to agreement from the resident action co-production group
 2. That the Board agree the frequency of updates it requires.
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Wards Affected: All
Comments from Co-production team:

H&F Priorities	
Building shared prosperity	Through the recovery programme we are working with stakeholders to re-energise our economy.
Creating a compassionate council	Throughout the recovery, compassion has driven people and their communities to support each other. Departments have worked across the Council to deliver services to those most in need, providing substantially more support than many authorities.
Doing things with residents, not to them	The H&F Community Action Network (CAN) and the resident-led Mutual Aid Groups (MAGs) are revolutionising the way we work with communities, with residents providing support to one another. Teams across the Council have engaged with residents to support social distancing campaigns. The communities programme also seeks to develop new models of delivery through co-production.
Being ruthlessly financially efficient	Whilst the pandemic has resulted in significant costs, officers have ensured value for money e.g. making best use of grants and the workforce, and using learning from Covid to reimagine working practices.
Taking pride in H&F	The pandemic has shown how much pride and community ownership there is across the borough.

Contact Officer

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Background papers used in preparing this report

None

Strategic Aim	Actions	Leadership	Timescale	Outcomes
Identify resident-led groups to join delivery group	Understand what engagement has happened throughout Pandemic	Co-production team	October 2020	Ability to respond and build on activity to date
Identify community researchers and build their capacity	Carry out consultation with residents and support the review of third sector organisations	Co-production team	Completed by end November 2020	
Understand the level of community engagement and the involvement of residents	Map what community engagement has happened and continues to happen across the Borough and by whom	Priya Pallan, Imperial College	August/September 2020	Clear understanding of what has taken place and what has been successful
Seek third sector feedback on how Covid shaped or changed their offer	To understand what the requirements are for the third sector in the future	AD ASC Commissioning	September-December 2020	
	To have clarity on what the Council's recovery imperatives are which influence what is required of the third sector	AD ASC Commissioning	September-October 2020	To understand the future infrastructure required and priorities for investment
To engage wider stakeholders to ensure we build on strengths in recovery and any potential outbreak planning	Engagement of Primary Care Networks (PCNs) to improve information sharing and learning lessons in supporting people who are shielding	Director of Covid-19	October-December 2020	Better involvement and planning with residents who shield to enable a programme of support to be available
	To develop a plan for compassionate resilient communities, with rollout based on resident feedback, third sector feedback and clinical needs	Director of Covid-19; Primary Care lead, NWL NHS; and GP Federation	January-March 2021	Strategic plan for compassionate communities, incl. sustainable third sector provision. Feed into grants and commissioning plans.