

London Borough of Hammersmith & Fulham

Report to: Health, Inclusion and Social Care Policy & Accountability Committee

Date: 27/01/20

Subject: Parsons Green Walk In Centre

Report of: Hammersmith & Fulham Clinical Commissioning Group

Responsible Director: External Report from Janet Cree, Managing Director, Hammersmith & Fulham Clinical Commissioning Group

Summary

This report provides an update on the position with Parsons Green Walk-in Centre.

Recommendations

That that the Committee considers, comment on and note the report.

Wards Affected: All

Contact Officer:

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Background Papers Used in Preparing This Report

None.

1. Introduction

- 1.1. This paper provides the PAC with an update on the position with Parsons Green Walk-in Centre (PGWiC).

2. Background

- 2.1. The Committee received a report at its September meeting outlining the national requirements set out in the Urgent Treatment Centre Guidance. The guidance states that any site that does not meet the criteria to become an Urgent Treatment Centre (UTC) should not be providing type 3 (minor illnesses and minor injuries) urgent walk-in services. The expectation was that by December 2019 there would be no facilities named "Walk-in Centres". The Committee was advised that the CCG had applied for an extension to the deadline and was provided with information on service utilisation and details of the main reasons for

people attending the service. The September paper highlighted potential future options for the service which the CCG would be exploring further.

3. Current Position

- 3.1. As reported in the September paper, the walk-in centre at Parsons Green does not meet the criteria to become an urgent treatment centre. There are no plans to commission CLCH (the provider) to deliver such a service. The CCG has been given an extension until 31 March to reach a decision on how the current services can be provided and will be undertaking some local engagement on this over the coming weeks/months.
- 3.2. The CCG is currently in discussion with both the service provider, CLCH and NHS England on the options for the future of the service. We are mindful of the differences between the statement made by the Secretary of State for Health and Social Care and the limited extension given by NHS England. For this reason we feel it is important to ensure that we have appropriate advice on the way forward. Once this has been clarified we will be in a position to provide information on any options for the future, the timeframe of any decisions and proposals relating to any potential consultation should this be required. The CCG will also take account of the contractual position and any wider system changes as part of any proposed timeline. The CCG is fully aware of and understands the requirements and obligations on it in relation to engagement and consultation and will be seeking the views of the Committee on any formal engagement and/or consultation that is considered to be required.
- 3.3. Notwithstanding the outcome of that advice, it is important to recognise that almost all of the activity provided at the walk-in centre is primary care related and we will be talking with local GP practices about how this activity could be undertaken within primary care via a bookable service enabling patients to access the service at times that are convenient to them. In other parts of the borough patients requiring wound dressing or minor ENT procedures, the primary activity at the walk-in centre, routinely receive these in their GP practice.
- 3.4. It is important to realise that any prolonged uncertainty about the service will lead to speculation about the future of the service. Consequently, ensuring accurate communication about the service is essential. The CCG and CLCH will provide information as it becomes available and will circulate that to staff and other stakeholders. The CCG and the Trust would be happy to discuss any communications that organisations may wish to issue on this in order to ensure accuracy and consistency.
- 3.5. Hammersmith and Fulham CCG's Governing Body will consider proposals for the future once there is a clear direction from NHS England.

Janet Cree
Managing Director
Hammersmith and Fulham Clinical Commissioning Group
January 2020

List of Appendices: None.